



SÜRAL RESORT

"WELCOME TO THE ELEGANT AND HOSPITABLE WORLD OF SURAL RESORT HOTEL " ALL INCLUSIVE SUMMER 2022

PLEASE PRESENT YOUR BRACELETS TO OUR EMPLOYEES IN CASE OF DEMAND OTHERWISE YOU MAY HAVE SOME RESTRICTIONS WHILE SERVING DURING YOUR ENTIRE STAY.		
FOOD SERVICES	PLACE	TIME
BREAKFAST	MIMOZA RESTAURANT (Open Buffet)	07:00 - 10:00
LATE BREAKFAST		10:00 - 10:30
LUNCH		12:30 - 14:00
DINNER		19:00 - 21:00
NIGHT SOUP SERVICE		23:00 - 00:00
GOZLEME SERVICE+AYRAN	NEAR THE BEACH	12:00-18:00
CAKES & COOKIES	PIXIE BAR PATISserie	11:00 - 17:00
ICE CREAM SERVICE	CITRUS BAR & AQUA BAR	14:00 - 16:00
A LA CARTE RESTAURANTS	PLACE	TIME
THEMATIC A LA CARTE REST.	MOSAIC RESTAURANT	19:00 - 21:00
ITALIAN A LA CARTE REST.	PASTA BASTA RESTAURANT	19:00-21:00
FISH A LA CARTE REST.	PALM RESTAURANT	19:00 - 21:00
NOTE: You can make your a la carte restaurant reservation one day in advance for the next day at the Guest relations department in the lobby, the registration starts from 09:00 am. The first reservation is free of charge during entire stay. The second a la carte restaurant reservation will be charged as 5 Euro per person. There may be changes in the concept of our a la carte menus.		
	CONTENT	TIME
LOBBY BAR	LOCAL ALCOHOLIC & NON ALCOHOLIC BEVERAGES AND TYPES OF TEA	10:00-00:30
CITRUS BAR	AND COFFEE	10:00 - 00:30
TREE LOUNGE BAR	LOCAL ALCOHOLICAL AND NON ALCOHOLICAL BEVERAGES	10:00-00:30
AQUA BAR	LOCAL ALCOHOLIC & NON ALCOHOLIC BEVERAGES AND TYPES OF TEA	10:00 - 22:30
PALM BEACH BAR	AND COFFEE	10:00 - 18:00
PIXIE BAR	TYPES OF TEA AND COFFEE	11:00 - 17:00
NOTE: Our guests under the age of 18 are not served alcohol due to our laws. According to the weather conditions, occupancy of the hotel ,there may be some changes in the locations and the times and the contents of our services at the hotel.		
MINIBAR: There will be a 1,5 liter bottle of water that will be refreshed daily basis.		
Our clothing rule: Morning and noon time swimingsuits and swimming dresses are not accepted to enter in the main restaurant. In the evenings, long pants and closed shoes should be demanded for the gentlemen.		
Cats in the Main Restaurant: According to the hygienic rules, feeding the cats in our main restaurant is not allowed.		
Open buffet: Due to the hygienic rules, no food or drink is definitely taken out of our restaurant. In case of illness and special conditions please contact the Guest Relations desk. Due to Pandemic conditions, our kitchen staff will serve your meals in the main restaurant.		
ENTERTAINMENT: Our adults entertainment programs start at 10:00 -12:30 am then 14:30-17:00 and the Show in the evening starts at 21:45 and some evenings our party program starts after 23:00. Mini disco starts at 20:45.		
WATERSPORTS DEPARTMENT: You can benefit from our watersports department on the beach against payment. This section is managed by a private company except hotel.		
GUEST RELATION DESK: please contact the guest relations desk in the lobby for special requests for additional activities and everything you need during your stay, for pavillon reservations on the beach, to celebrate special occasions and flower orders for your special organizations. You can order your special food orders for your child or for yourself such as diet food, non gluten food, vegetarian food etc... from our desk. You may also take information about Covid 19 restrictions, tests and the other necessary information.		
Safety Deposit Box: There is a safety deposit box in the rooms and you can rent it from the reception for 1 Euro or 1 dollar per day. The hotel management doesn't accept any responsibility from the loss of your valuable items.		
WATER SLIDES: They are available from 10:00 to 12:00 and 14:00 to 17:00 during the day.		
SPA CENTER & TOWEL CARD: You can get your beach towel once a day from our Spa center in the morning and you will return the dirty towel you used on the same day to the Spa section until 19:00. In addition to this, you can benefit from our indoor swimming pool, sauna, Turkish bath and fitness center free of charge and our massage service for a fee. This section is open between 08:30 and 19:00 in the morning. In case of loss of towels, a penalty of 20 € will be debited from your room account.		
HEALTH CARE: Please, contact the doctor's office from 09: 00-18:45 for health care. You will be given this service on extra basis.		
LAUNDRY: For laundry service, put your belongings in the laundry bag on your bed in your room and fill in the list and leave them in the bag. It is extra for the guests. Please give them latest 14:00 to the housekeeping service staff for returning these items to you in the same day.		
COMMUNICATION SERVICES: Free wi-fi is available in the reception and in the lobby areas. For outside calls, you can use the phones in the room. Fax, room phone calls and photocopying services are extra services offered by the reception . You may reach the Reception through number 187,188,9 and Guest Relations Desk number 305 .		
<ul style="list-style-type: none"> • To make sunbed reservation is not allowed at our hotel. • Smoking in the rooms and indoor areas are prohibited by the laws numbers TCK 4207 and 5727. • On the day of the departure you are obliged to leave the room at 12:00 o'clock. (C/Out). You can contact reception desk for late check out information. 		

WE WISH YOU A PLEASANT STAY WITH US
SURAL RESORT HOTEL MANAGEMENT