



**2022 SUMMER**  
HOTEL INFORMATION FORM

ULTRA ALL INCLUSIVE CONCEPT

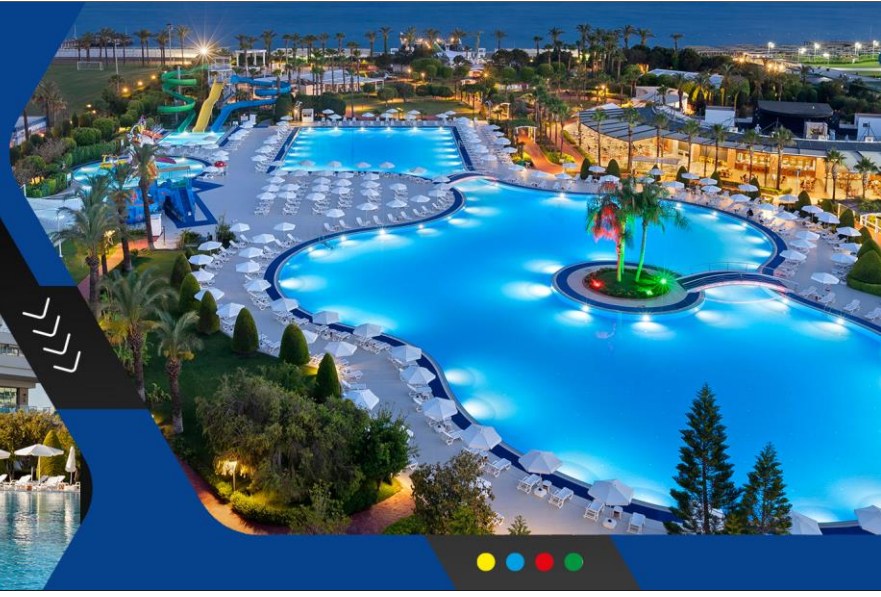


**MIRACLE**  
RESORT HOTEL  
LARA · ANTALYA · TÜRKİYE

*Summer*  
season



[www.miraclehotel.com](http://www.miraclehotel.com)



## GENERAL INFORMATION

<b>Hotel Name</b>	: Miracle Resort Hotel	
<b>Address</b>	: Güzeloba Mah. Yaşar Sobutay Bulvarı No:34 Muratpaşa / ANTALYA	
<b>Telephone</b>	: +90 242-352 2121	
<b>Fax</b>	: +90 242-352 2111	
<b>Mail address</b>	: info@miraclehotel.com	
<b>Web page</b>	: www.miraclehotel.com	
<b>Year of opening</b>	: April 2005	
<b>Last Renovation</b>	: April 2016	
<b>Concept</b>	: Ultra All-Inclusive	
<b>The working period</b>	: All year	
<b>Area</b>	: 135.000 m <sup>2</sup>	
<b>The closest city center</b>	: Antalya	Distance: 11 km
<b>Airport</b>	: Antalya airport	Distance: 15 km
<b>Location</b>	: Sea shore	
<b>Total rooms/beds number</b>	: 692 rooms / 1420 beds	
<b>Number of blocks</b>	: main building	
<b>Number of floors</b>	: 9 floors	
<b>Number of elevators</b>	: 6	
<b>Payment</b>	: Visa, MasterCard, Cash	
<b>Pets</b>	: Pets are not accepted in our Premise	
<b>Autopark area</b>	: Free of charge, outdoor area	
<b>Languages spoken by staff</b>	: Turkish, German, English, Dutch, Russian, Persian, Ukrainian	
<b>Certificates</b>	: Blue Flag ISO 9001: 2015 Quality Management System ISO 22000:2018 Food Safety Management System ISO 10002:2018 Quality Management System on Customer Satisfaction and complaints Management ISO 14001:2015 Environmental Management System ISO 45001:2018 Occupational Health and Safety System Travelife Sustainability in Tourism Gold Award Safe Tourism Certificate	



## ROOMS

### Standard rooms:

There are **425** standard rooms in our establishment. The room measurements vary between 28-34 m<sup>2</sup> and 70% of our standard rooms have a sea view. Standard rooms consist of 1 room with twin bed and / a French bed. All our rooms are equipped with a shower. The rooms are suitable for 2+2 or 3+1 accommodation.

### Disabled rooms:

The total amount of disabled rooms is **11**. The rooms in this category have been specially designed and have a Shower. These rooms are located on the ground floor of the hotel.

### Connection rooms (Family rooms):

The total amount of connection rooms is **121**. The connection room has the same features as a standard room. In this room category 2 standard rooms are connected by a private connecting door. Each room's capacity is 2+1.

### Suites:

In the suite room category there are **14** rooms. Each room measures **75** m<sup>2</sup>. There is 1 bedroom, 1 living Room, a wide 100% sea view terrace, 2 bathrooms WC, 1 bathtub and 1 shower are available. Maximum Accommodation capacity is 2+2 or 3+1.

### General room features:

Our rooms are equipped with a carpet, balcony, shower, WC, hairdryer, direct telephone, mini bar, TV (satellite), safe box (electronic safe), centralized air conditioning. The working hours of the air conditioner are regulated by the hotel management, according to the weather conditions. 220V

**\* In accordance with legislation number 4207 on the "prevention and control of the harm caused by tobacco products", it is prohibited to smoke cigarettes (water pipe, cigar, a.s.) in the both enclosed areas of hotel and in all rooms.**

**Safe box:** Free of charge in the room and at the reception

**Baby cot:** Available

**Change of beds sheets:** Once in 2 days

**Change of towels:** Daily

**The rooms cleaning** : Daily

**Mini bar's refill** : Daily

**Bathroom Amenities** : Daily

### RULES OF THE PACKAGE

- The check-in time to the rooms is at 14:00 o'clock. Check-out time from the rooms is at 12:00 o'clock.
- Local and imported alcohol and non-alcohol drinks specified by hotel management are served between 08:00-02:00 o'clock.
- Alcohol drinks will not be served to the guests under 18 years old.
- The Hotel Management has the right to change opening/closing dates operation hours or close down outdoor units & departments due to weather conditions.
- Operation and service hours can be changed during the season.
- The Hotel Management when required has the right to make changes in the free and extra charged activities & facilities.
- Premium Drinks are served at the Bridge Bar. All premium labeled beverages are extra charged.



## FOOD AND BEVERAGE SERVICE

### FOOD SERVICE

• Breakfast (open buffet)	TURKUAZ(Main Restaurant)	08.00–10.00
• Late breakfast (mini buffet)	TURKUAZ(Main Restaurant)	10.00–11.00
• Lunch (open buffet)	TURKUAZ(Main Restaurant)	12.30–14.30
• Dinner (open buffet)	TURKUAZ(Main Restaurant)	19.00–21.30
• Midnight snack (mini buffet)	TURKUAZ(Main Restaurant)	24.00–05.00
• Ice – cream	Pool Bar	12.00–16.00
• Burger House	Pool Bar	12.00–16.00
• Pizza	Pool Bar	12.00–16.00
• Mr Kumpir	Pool Bar	12.00–17.00
• Turkish Manti & Pide	Anatolia Restaurant	12.00-15.00
• Döner	Döner House	12.30-14.30
• Fruit Service	Beach Bar	15.00-17.00
• Grill Meatball	Anatolia Restaurant	16.00-18.00
• Cookies	Lobby Bar	17.00–18.00
• Room service	Extra Charged	24 hours

### BEVERAGE SERVICES

• Lobby Bar	Specified local and import drinks within the concept	08.00-02.00
• Chill Vibes	Specified local and import drinks within the concept	10.00–23.30
• Beer Pub	Beer	10.00–23.30
• Beach Bar	Beer, soft and hot drinks service	10.00–18.00
• Disco	Specified local & import drinks within the concept	23.30–02.00
• Bridge bar	All beverages are extra charge	18.30–23.30
• Drink Point	Beer, soft drinks, Ice Slush, Milkshake	10.00–18.00

### MINI BAR CONTENTS:

- Coca Cola Sprite – Fanta – Mineral Water – Water – Cappy Fruit Juice – Efes Pilsen Beer – Nestle Chocolate Wafer Salted Peanuts – Ülker Pretzel
- During your stay, your mini bar will be filled up once daily. (Between 09.00-17.00 hr.)

### DETAILS:

- Our open buffet meal concept is served by our chefs within the scope of Covid-19 measures.
- Theme buffets on certain days during the week.
- Diet Buffet, Vegetarian Buffet
- Hot Bagel and Pastry Varieties during breakfast.
- Turkish Pizza (Pide) / Gözleme during lunch and dinner.
- Freshly squeezed fruit juices are extra charged



## ALA CARTE SERVICES



### MEXICAN RESTAURANT

Main Building

opening 01<sup>st</sup> April

- Set menu (**Mexican cuisine**)
- Reservation fee per person 10 €
- specified local and import drinks within the concept

19.00–21.30



### MIRACOLO RESTAURANT

Main Building

opening 01<sup>st</sup> April

- Set menu (**Italian cuisine**)
- Reservation fee per person 10 €
- specified local and import drinks within the concept

19.00–21.30



### ANATOLIA RESTAURANT

Outside

opening 01<sup>st</sup> May

- Set menu (**Turkish Cuisine**)
- Reservation fee per person 10 €
- specified local and import drinks within the concept

19.00–21.30

### LAGOS FISH RESTAURANT

Outside

opening 01<sup>st</sup> May

- Set menu (**Fish, Mediterranean Cuisine**)
- Reservation fee per person 10 €
- specified local and import drinks within the concept.

19.00–21.30

- Our A'la Carte Restaurants reservation time period is between.30-15.00 on daily basis.
- Restaurants operate 7 days a week. Hotel Management determines which days the restaurant will be closed.



## EXTRA SERVICES

- Some Premium labeled beverages
- Bridge bar ( premium beverages )
- 24 hr Room service
- Telephone
- Laundry
- Professional football pitches
- Meeting rooms & equipments
- Diving Center
- The tennis courts' lighting, equipment and lessons
- Game room (game land, electronic activities)
- Health Care Service
- A 'la Carte restaurants (with Reservation)
- Baby Sitting (with Reservation)
- Spa Center
- Wedding & Banquet area organizations
- Pavilion (with Reservation)

### THE SHOPS IN THE HOTEL

Rent a car – Silver & Jewelry Shop – Market – Boutique / Souvenir Shop – Hairdresser – Photographer – Leather Shop – Glasses & Optic Shop

Live the Miracle



## SPA & WELLNESS

### EXTRA SPA TREATMENTS ARE:

- Peeling and foam
- Slim Scalp & stretch-mark treatments
- Special Facial & Body Care

### FREE SERVICES IN SPA CENTER:

- Turkish Bath (Hamam)
- Sauna
- Steam Bath

### MASSAGES:

Classic Massage  
Ayurveda Massage  
Medical Massage  
Anti stress Massage

Sports Massage  
Reflexology  
Hot Stone Massage  
Sultan Massage

Thai Massage  
Shiatsu Massage  
Aroma Therapy

Bali Massage  
Drainage  
India Head Massage

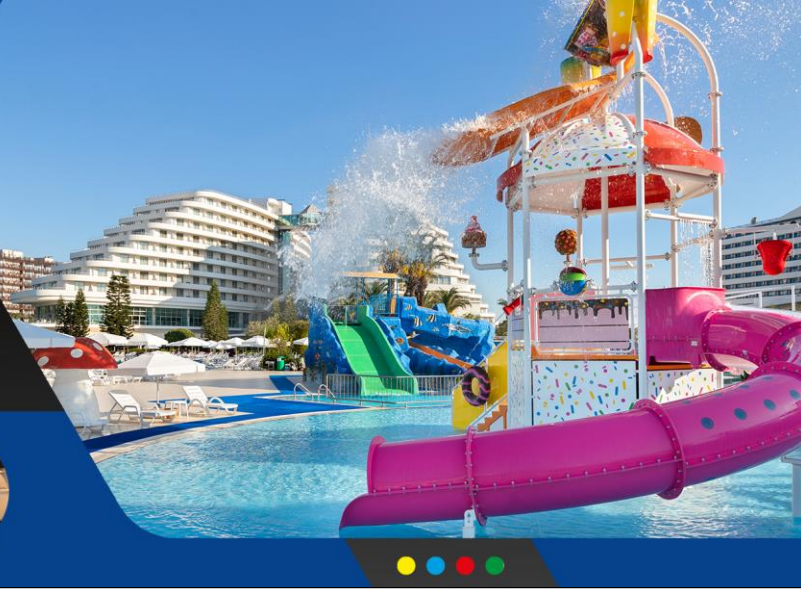
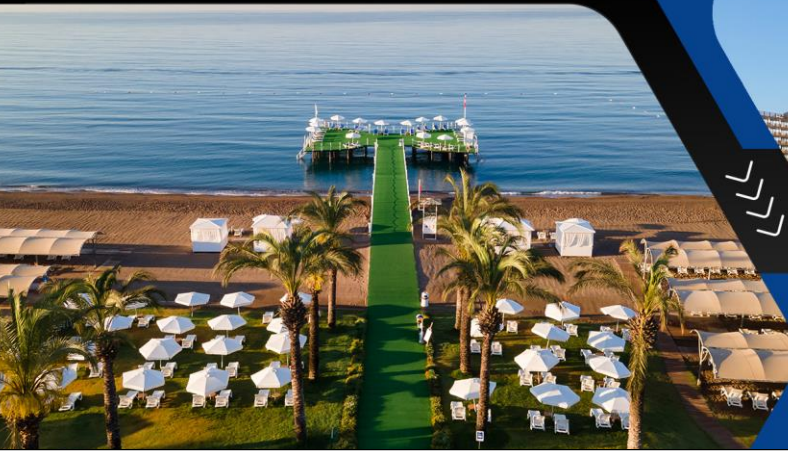


## MINI CLUB

Working hours : 10.00-12.00 / 14.30-17.30 / mini disco 20:45

- **Mini Club** : 04–08 age
- **Junior Club** : 09–11 age
- **Teenage Club** : 12–16 age

- Baby Chair
- Face painting
- Table games
- Handwork – Hobby work
- Game Park
- Other open air activities



## THE BEACH AND POOLS

<b>Beach Condition</b>	: Sandy	<b>Pier length</b>	: 54m
<b>Beach length</b>	: 150m	<b>Pier width</b>	: 4m-22m
<b>Beach width</b>	: 60m	<b>Pier area</b>	: 396m <sup>2</sup>
<b>Umbrellas, deckchairs</b>	: Free of charge		
<b>Beach towels</b>	: on arrival please apply for your towel card. In case of loss 10 euro will be charged for each card / towel		

<b>Outdoor pool</b>	: fresh water	<b>Outdoor pool depth</b>	: 145cm
<b>Outdoor pool area</b>	: 3500m <sup>2</sup>	<b>Outdoor children's pool depth</b>	: 45cm
<b>Outdoor children's pool area</b>	: 350m <sup>2</sup>		
<b>Handicapped pool</b>	: fresh water	<b>Outdoor pool depth</b>	: 145cm
<b>Outdoor pool area</b>	: 158m <sup>2</sup>		

There are ways to provide access to the sea and pool for disabled guests and there is a private portable lift for the disabled guests.

<b>Pool with slides</b>	: available/3 bands	<b>Depth</b>	: 125cm
<b>Green slide's size</b>	: length : 71m	<b>Width</b>	: 70x100cm
<b>Yellow slide's size</b>	: length : 22.5m	<b>Height</b>	: 9.2m
<b>Blue slide's size</b>	: length : 61m	<b>Width</b>	: 50x200cm
		<b>Height</b>	: 6.5m
		<b>Width</b>	: 80x140cm
		<b>Height</b>	: 6.5m

<b>Children's pool slides</b>	: available/2 bands	<b>Depth</b>	: 85cm
<b>Children's pool slide's 1 size : length</b>	: 9m	<b>Width</b>	: 50x200cm
<b>Children's pool slide's 2 size : length</b>	: 2.50m	<b>Height</b>	: 3m
		<b>Width</b>	: 60x70cm
		<b>Height</b>	: 3.40m

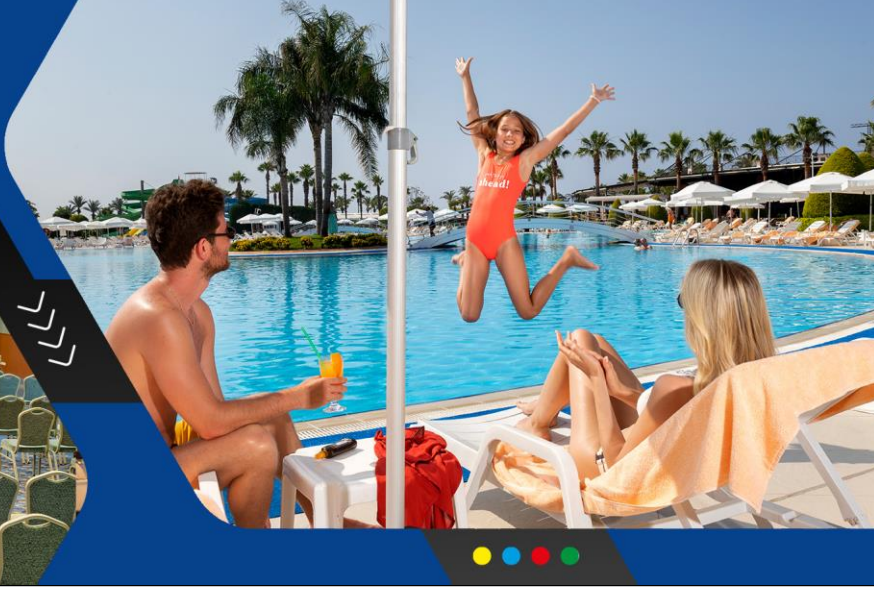
<b>Indoor pool</b>	: with heating/non-salted water	<b>Indoor pool depth</b>	: 145cm
<b>Indoor pool area</b>	: 175m <sup>2</sup>	<b>Indoor children's pool depth</b>	: 45cm
<b>Indoor children's pool area</b>	: 7m <sup>2</sup>		

**Candy World Kids Slide and Pool**  
**Outdoor children's pool** : 378m<sup>2</sup>  
**Outdoor paddling pool depth** : 45cm  
**Pink slide** : length: 10m - width: 65cm - height:2.1m  
**Yellow slide** : length: 8m - width: 65cm - height: 2.1m  
**White slide** : length: 4.5m - width: 70cm - height: 2.1m

**Canopy Children's Pool**  
**Outdoor children's pool** : 70m<sup>2</sup>  
**Outdoor paddling pool depth** : 45cm  
**Shade area size** : 220m<sup>2</sup>  
**Floor features** : Non-slip, tartan floor.

**Children's Water Toys Shallow Water Pool**  
**Outdoor children's pool** : 160m<sup>2</sup>  
**Outdoor paddling pool depth** : 10cm  
**Floor features** : Non-slip, tartan floor.

**Octopus Kids Slide and Pool**  
**Outdoor children's pool** : 36m<sup>2</sup>  
**Outdoor paddling pool depth** : 80cm  
**Green slide** : length: 8m - width: 1.75m - height: 2.75m  
**Orange slide** : length: 24.5m - width: 65cm - height: 2.75m



## ACTIVITIES AND SPORTS OPPORTUNITIES

- 4 Tennis courts (hard ground)
- Day-time activities and Evening Shows
- Day-time Themed Parties
- 1 Basketball ground
- Darts, table tennis
- Water Polo
- Fitness center
- Indoor swimming pool (heated in winter)
- Animation
- Live Music
- Backgammon, chess, cards
- Disco
- Deck chairs in the indoor and outdoor pools
- Beach volleyball
- Mini golf
- Gymnastics, Zumba, Yoga, Boccia, Pilates, Water Gym, Pool Game



## MEETING ROOMS

Hall Name	Floor	Theatre	Class	U Shape	Cocktail	Banquet	Feast	Space( m <sup>2</sup> )	Height (m)	Length (m)	Width (m)	Day Light
Olympos Hall	-1	1100	800	-	1200	650	1000	1200	4.8	55	22	-
Olympos 1	-1	350	250	-	500	200	400	550	4.8	21.2	26	-
Olympos 2	-1	300	200	-	300	160	200	375	4.8	16.4	22	-
Olympos 3	-1	200	150	-	250	140	180	300	4.8	16.2	19	-
Foyer Olympos	-1	-	-	-	700	-	-	450	4.6	25	18	-
Phaselis 1	Lobby	80	60	40	100	40	-	115	2.6	15	7.5	✓
Phaselis 2	Lobby	40	24	15	-	20	-	60	2.6	8.2	7.5	✓
Phaselis 3	Lobby	80	60	40	100	40	-	105	2.6	14.7	7.3	✓
Phaselis 4	Lobby	40	24	15	-	20	-	63	2.6	9	7	✓
Phaselis 5	Lobby	100	70	42	110	40	-	115	4.1	15.4	7.3	✓
TV Hall	Lobby	80	60	40	100	40	-	160	2.6	16	10.4	✓





## WEDDING & BANQUET

### SOUND SPECS:

- 2 Zeck Carnavals (215.2)
- 2 Das Action Sub bass (2\*18)
- 2 RCF Monitors (ART 312)
- 2 Shenneizer EW 100 Cordless Microphones
- 6 Shure SM58 Corded Microphones
- 1 Soundcraft Spirit Volume Mixer

### LIGHTING SPECS:

- General area lighting systems
- 4 Ledwash Moving heads
- 4 Sharpy Beam Moving heads

### STAGE SPECS:

- 6 meters side length
- 7.5 meters front length
- 80 cm height from ground
- 4 meters ceiling height