

**SÜRAL RESORT HOTEL FACT SHEET****SUMMER**

Hotel name:	SURAL RESORT	
Hotel star rating:	5	Only numbers
Hotel's total area (how many square meters?):	70000m2	
Address of the Hotel:	Çolaklı Turizm beldesi P.K:32 07600 MANAVGAT/ANTALYA	
Name of the resort, distance to center of the resort:	ÇOLAKLI 2km	
Name of the nearest town (administrative center), distance to it:	SIDE: 9 km /MANAVGAT: 12km	
Name of the nearest airport, distance to it:	FROM AIRPORT: 55km	
Year of construction:	2005	Only numbers
Year of last renovation:	2019	Only numbers
Please state all meal plans according to the contract (BB, HB, FB, AL, UAI, others):	AI	
Check-in:	14:00	
Check-out:	12:00	

UNITS	How many units?	How many floors?
Main building	1	4
Block	7	4
Others		

Only numbers

Only numbers

Only numbers

Credit cards accepted	accepted/ not accepted	Comments
Visa	yes	
MasterCard	yes	
Others cc		

General contact information	
Phone number	0242 763 87 00
Fax number	0242 763 78 36
Web address	<a href="http://www.sural.com.tr">www.sural.com.tr</a> / <a href="http://www.suralworld.com">www.suralworld.com</a>
Social Media (instagram, facebook)	<a href="https://www.instagram.com/sural_hotels">sural_hotels(instagram)</a> , <a href="https://www.facebook.com/suralhotelsofficial">facebook.com/suralhotelsofficial (Facebook)</a>

CONTACT INFORMATION	NAME & SURNAME	E-MAIL
GENERAL MANAGER OF 4 HOTELS	Abdullah TAŞKIRAN	<a href="mailto:info@sural.com.tr">info@sural.com.tr</a>
SALES DIRECTOR & CONSULTANT	Abdullah TAŞKIRAN & MEHMET GÜLOVA	<a href="mailto:info@sural.com.tr">info@sural.com.tr</a>
FRONT OFFICE SUPERVISOR	ÜNSAL AVCI	<a href="mailto:info@suralresort.com">info@suralresort.com</a>
RESERVATION SUPERVISOR	ÖZLEM AKSOY	<a href="mailto:info@suralresort.com">info@suralresort.com</a>
GUEST RELATIONS DIRECTOR OF SURAL GROUP HOTELS	ALP ZAFER İLKATEŞ	<a href="mailto:guestrelation@suralresort.com">guestrelation@suralresort.com</a>

CHILDREN	YES/NO	FREE/EXTRA	Comments
Baby chairs in the restaurants	yes	free	
Baby cots in the rooms	yes	free	
Baby carriage / trolley	yes	extra	
Kid's pools - Depth	yes	free	outdoor-60m2/depth40cm
(1 outdoor / 1 indoor)	1 outdoor + 1 indoor		indoor-21,6m2/depth40cm
Mini club	yes		
Age, working hours	4-12years	free	10:00-12:00/14:30-17:00
Teenager club	yes	free	
Age, working hours	12-17years	free	10:00-12:00/14:30-17:00
Kids animation	yes	free	
Spoken languages: Turkish,Russian,English,German,Czech	yes	free	
Mini disco	yes	free	
Working hours	20:45-21:15		

obligatory for filling

SPECIFICATIONS	YES/NO	FREE/EXTRA	Comments
Handicapped rooms	yes	free	2
Wheelchairs	yes	extra	
Ramps on the hotel territory	yes	free	
Pets	no		
Smoking / Non smoking rooms	no		
Smoking zone	yes		terrace:lobby bar and main restaurant
Non smoking zone in Hotel territory	yes		terrace main restaurant
Non smoking zone on the beach	yes		

obligatory for filling

HOLIDAY TYPE	YES/NO
Family Friendly	yes
For Young People	yes
For Couples	yes
Sport Holidays	yes
Aquapark / Slides	yes
SPA & Wellness	yes

	YES/NO
Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER	yes
Male accommodation accepted? If yes , please specify between which dates?	no
Child accommodation accepted? If yes , which is above the age of	yes
Is there Russian ,German and English speaking staff (what departments)?	yes(reception, guestrelation,entertainment,service)

SERVICIES	YES/NO	FREE/EXTRA	Comments	number
Currency exchange	yes			
Doctor English Speaking	yes	extra		
Laundry	yes	extra		
Car rent	yes	extra		1
Internet café	no			
Internet salon / coner	no			
Wi-Fi access (lobby, public area)	no		lobby reception area free	
(please specify if other)	yes			
Parking	yes		outside	
Garage	no			
Hairdressing salon	yes	extra		1
Library	yes	free		1
Safebox at reception	yes		in the room	extra
Shops	yes	extra		
Amphiteather	yes	free		
Conference / meeting rooms	yes	free		1
			to side and Manavgat each ca.30 minutes from early morning to late evening.	
Bus to the city center (public)	yes	extra		
Shuttle-bus				
Others	Taxi Stand is front of the Hotel.			

Only numbers

Swimming pools:	YES/NO	FREE/EXTRA	Comments, Size in sq. m, Working hours	number	inc. for adults:	inc. for children:
outdoor swimming pools	yes	free	830 M2/08:00/19:00	4	3	1
Kid's pools - Depth	yes	free	outdoor-60m2/depth40cm indoor-21,6m2/depth40cm			
indoor swimming pools	yes	free	51.8 M2/08:00-19:00	2	1	1
indoor swimming pools heating / water temprature	yes	free	28 c			
<b>Water slides / Aquapark:</b>						
Are there water slides at the Hotel?	yes	FREE	10:00-12:00/14:00-16:00	6	4	2

Only numbers

Only numbers

Only numbers

Only numbers

Only numbers

Only numbers

Only numbers

RESTAURANTS	NAME	CUISINE	HOURS	FREE/EXTRA	Maximum pax
Main restaurant	MIMOZA RESTAURANT		07:00 - 00:00	free	850
Snack restaurant	PALM BAR		12:00 - 16:00	free	400
A'la carte restaurant	MOZAIC RESTAURANT	FISH	19:00 - 21:00	free once a week	40
A'la carte restaurant	PALM RESTAURANT	TURKISH	19:00 - 21:00	free once a week	40

BARS	HOURS	FREE/EXTRA
PALM BAR	10:00 - 18:00	free
CITRUS BAR.	10:00 - 18:00	free
AQUA BAR	10:00 - 22:30	free
LOBBY BAR	10:00 - 00:30	free
PIXIE BAR	16:00 - 00:00	extra

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET
BREAKFAST	07:00 - 10:00	MIMOZA RESTAURANT	YES
LATE BREAKFAST	10:00 - 10:30	MIMOZA RESTAURANT	YES
LUNCH	12:30-14:00	MIMOZA RESTAURANT	YES
SNACK SERVICE	12:00-16:00	AQUA BAR / PALM BAR	YES
COFFEE AND CAKES	16:00-17:00	CITRUS BAR	YES
DINNER	19:00-21:00	MIMOZA RESTAURANT	YES
NIGHT MEAL	23:00-00:00	MIMOZA RESTAURANT	YES
ICE CREAM	14:00 - 16:00	CITRUS BAR/AQUA BAR	YES

SPECIAL MENU	YES	UPON REQUEST
DIET MENU	YES	
VEGETERIAN MENU	YES	UPON REQUEST
GLUTEN-FREE MENU	YES	UPON REQUEST

A'LA CARTE RESTAURANTS	Cuisine	Working hours	Free/ Extra/PRICE	WITH RESERVATION
MOSAIC A LA CARTE	SEA FOOD	19:00 - 21:00	FREE	YES
PALM A LA CARTE	TURKISH	19:00 - 21:00	FREE	YES

LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS	FREE ONCE ALL STAY
Please specify if there is a limit for free usage of a'la carte restaurants	FREE ONCE ALL STAY

AI concept is valid within following hours:	10:00-00:30
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Is mini bar included into AI concept?	YES
If yes, write down the content of mini bar:	1,5 LITRE WATER
How often is mini bar refilled?	EVERY DAY

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	yes	free	Special room decoration, fruit ve champagne
Birthday Setup	yes	extra	birthdaycake
Holiday Setup	no		
Repeat Guests	yes	free	fruit and wine

<b>TOTAL NUMBER OF ROOMS IN THE HOTEL:</b> (obligatory for filling)	<b>536</b> <small>(Only numbers)</small>
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	FAMILY ROOM	STANDART ROOM	HANDICAPED ROOM
total number of rooms of this type in hotel	160	371	5
Rooms location (main building, anex, bungalow, other) MUST CONSIDER WITH ONE OF THE ABOVE MENTIONED BUILDINGS	8 BLOCKS	8 BLOCKS	4 BLOCK
Rooms location (FLOOR, if applicable for the room type)	EACH BLOCKS 4 FLOORS	EACH BLOCKS 4 FLOORS	4 BLOCK
Room view (SV, PV, GV , LV, MV)?	PV,GV,LV	PV,GV,LV	
Size in square meters	36	27	30
Maximum pax	2+2	2+1	Fam.: 1 Oda(2+2,3+1 veya 4 Std. Oda: 4 (2+1 veya 3)
How many rooms does it consist of?	2	1	
Balcony, Terrace or French Balcony (specify !)	BALCONY	BALCONY	BALCONY
Year of room type last major renovation	2019	2019	2019
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	LAMINATE	LAMINATE	LAMINATE
How many bathrooms?	1	1	1
How many televisions are in the room?	2	1	1
How many phone do you have in the room?	3	2	2

ACTIVITIES & ENTERTAINMENT	YES/NO	FREE/ EXTRA	Comments	number
Gym	yes	free		
Turkish bath	yes	free		
Sauna	yes	free		
Massage	yes	extra		
Aerobics	yes	free		
Aqua aerobics	yes	free		
Water polo	yes	free		
Animation	yes	free		
Tennis courts	yes	extra		
Lightning of tennis courts	yes	extra		
Tennis equipment	yes	extra		
Table tennis	yes	free		
Basketball	no			
Football field	yes	extra	FOR FOOTBALL TEAMS	
Darts	yes	free		
Billard	yes	extra		
Boccha	yes	free		
Beach volley	yes	free		
Disco	yes	free		
Live music	yes	free		

BEACH	YES/NO	FREE/ EXTRA	Comments
1st line (sea shore)	yes		
sandy Beach	yes		
Length of the beach			900M
Distance from the Hotel to the beach			0
Beach towels	yes	free	
Beach umbrella	yes	free	
Beach chaise lounge	yes	free	
Beach/pool Gazebo	yes	extra	PAVILYON