



# Rethymno Residence 4 Stars All Inclusive Resort (official cat. 4 stars) Rethymno – Crete – Greece

#### **Location:**

Rethymno Residence is a four (4) star complex, located an extremely characteristic, lively area in Adelianos Kambos, within short walk (only 150m) from the beach of Rethymnon Riviera, 6 km from Rethymno City with the Venetian Harbor and Fortezza Castle, Arkadi Monastery and the Museum of Ancient Eleutherna.

Our friendly and professional staff will make you feel the Cretan / Greek Hospitality.

## **Front Office services:**

- Open 24 hours
- Check out time at 11.00 hrs.
- Check in time at 15.00 hrs.
- Safe Deposit Box in each room with extra charge
- Day Use\*(upon availability)
- Lost & Found
- Wake -up call
- Mail Service
- 24h doctor service \*
- Laundry & dry cleaning \*
- Free Wi-Fi in all the rooms and public areas
- Room Service\*
- Secretary Services\*
- Babysitting Services\*
- Early Check in\*(upon availability)
- Wedding services
- \*extra charge

## **Accommodation:**

It consists of 156 rooms, Double rooms, Open Plan Family, Family One Bedroom, Family Two Bedrooms, Double with private pool, Open Plan Family with private pool, Family One Bedroom with private pool

All rooms with garden or pool view, air-condition, shower, hairdryer, safe box (extra charge), pool towels (deposit required), direct telephone line, Satellite Smart TV (min 32' inch), music channel, FREE Wi-Fi, fridge, water boiler, balcony or patio.

# Room Facilities:

#### a) Double Room

Open Plan with two (2) single beds or one (1) double bed. Double room is for single use (min. occ. 1 pax, max. occ. 2 pax 18sqm – 20sqm)

## b) Open Plan Family

Open Plan with one (1) double bed and one (1) single bed or sofa.

(min. occ. 2 pax, max. occ. 3 pax 22sqm - 27sqm)

Extra facilities:

- -bottle of water upon arrival
- -Mini bar (on request extra charge)

## c) Family One Bedroom

A children room with two (2) single beds separated from the main sleeping room with one (1) double bed.

(min. occ. 2 pax, max. occ. 4 pax 35sqm)

Extra facilities:

- -bottle of water upon arrival
- -43'inch SMART TV
- -Mini bar (on request extra charge)

#### d) Family Two Bedrooms

An open plan children room with two (2) single beds separated from the two (2) main sleeping rooms with one (1) double bed or four (4) single beds.

(min. occ. 4 pax, max. occ. 6 pax 55sqm)

Extra facilities:

- -kitchenette corner
- -special bath amenities every day
- -bottle of water upon arrival
- -coffee & tea facilities
- -coffee & tea bags
- -55' inch SMART TV
- -Mini Bar (on request extra charge)

#### **Rooms with Private Pool**

## a) Double Room private pool

Open Plan with two (2) single beds or one (1) double bed. Double room is for single use (min. occ. 1 pax, max. occ. 2 pax 18sqm – 20sqm) with private pool

Extra facilities:

- -bottle of water upon arrival
- -special bath amenities every day
- -55' inch SMART TV
- -sleepers and bath robes
- -Mini bar (on request extra charge)

### b) Open Plan Family private pool

Open Plan with one (1) double bed and one (1) single bed or sofa.

(min. occ. 2 pax, max. occ. 3 pax 22sqm – 27sqm)

Extra facilities:

- -bottle of water upon arrival
- -special bath amenities every day
- -55' inch SMART TV
- -sleepers and bath robes
- -Mini bar (on request extra charge)

#### c) Family One Bedroom private pool

A children room with two (2) single beds separated from the main sleeping room with one (1) double bed. (min. occ. 2 pax, max. occ. 4 pax 35sqm)

Extra facilities:

- -bottle of water upon arrival
- -special bath amenities every day
- -55' inch SMART TV
- -sleepers and bath robes
- -Mini bar (on request extra charge)

## **Important Note:**

The Hotel has 5 rooms special designed for handicapped (easy access with wheel chair). They have larger doors according to the International Standards, easy access from and to the reception, the lobby and the main restaurant, walk in shower and all the necessary equipment in the bathroom and the toilet to sit, stand and hold.

#### **Leisure Activities**

-Three (3) swimming pools for families

Our pools are open only for our Hotel clients with fresh water, depth 0,70m to 1,50m.

Deckchairs and Umbrellas are with no extra charge around the pool and according availability

-One (1) swimming pool Adults friendly up to 12 years

The Adults friendly pool is open only for our Hotel clients with fresh water. Bed Lounges are with no extra charge and according availability

- -One (1) swimming pool for children (0,70m)
- -Four (4) times per week Evening Shows (according to weather conditions)
- -Fitness room
- -Light Day Animation Activities six (6) times per week
- -Spa (extra charge)

### Leisure Active Aqua area

- -Mini Club located close to special swimming pool for children and babies, open all the season from  $10:00-13:00\ (4-12)$
- -New outdoor fitness studio located next to active swimming pool
- -One (1) swimming pool for Baby (10cm-40cm) with mushroom game
- -One (1) swimming pool with (0,4m) kid's water slides
- -One (1) swimming pool with 4 water slides
- -Indoor Pool

## Food & Beverage Services

#### Gastronomy

1) World Cuisine Main Restaurant In-door & out-door restaurant. (The in-door place is a no smoking area).

It is located in the main building of the Hotel.

Full board served in buffet style, self-service.

Early Breakfast: before 7:30

Breakfast: 7.30-10.00 (International & Greek Buffet Breakfast, Show Cooking)

Late Breakfast 10:30-12:00 (small buffet at Liquid Pool Bar)

Lunch: 12.30-14.00 (Buffet style, Show Cooking)

Dinner: 18.30-21.30 (Buffet style, Show Cooking, Cretan Corner)

Late Dinner: 22:00 – 01:00 (Cold Buffet)

Remarks:

-Show cooking stations:

During breakfast: fried eggs, omelets, crepes or Greek style waffles, fresh bread etc.

During dinner: Meat or fish a la minute, Pasta Corner, pastry action etc.

- -Every evening different theme buffet (e.g. Italian, Greek, Mediterranean, Indian, Mexican, European, Cretan etc.).
- Special children menu in separate kids' station.
- Cretan traditional corner.
- Gluten Free options
- Vegetarian options.
- 2) Self Service Snack buffet at Main Restaurant (15:00 17:30)

#### **Bars**

### a) The Lobby Bar

The Lobby Bar 18.30 - 21.00h is located in the main building. Fully renovated in a calm and relaxing atmosphere.

At the Main Bar you will find the first one in Greece brand NEW 98in LG 4K Television Serves filter coffee, hot beverages (espresso, cappuccino and hot chocolate), tea, juices, soft drinks, long drinks, draught beer, as well as local wine and local spirits.

### b) Liquid Pool Bar (Weather permitted)

The Liquid Pool bar 10.00 - 23.00 h is located between the main pool and the two children's pool, fully renovated.

Serves filter coffee, hot beverages (espresso, cappuccino and hot chocolate), tea, juices, soft drinks, long drinks, draught beer, as well as local wine and local spirits.

## c) Cabana Adults Friendly Pool Bar (Weather permitted)

Cabana Adults Friendly Pool Bar 10:00 - 18:00h is located at the Adults pool area. Serves filter coffee, hot beverages (espresso, cappuccino and hot chocolate), tea, juices, soft drinks, long drinks, draught beer, as well as local wine and local spirits.

### d) Self-service Drinks area

Around to Liquid pool bar a NEW self-service area with filter coffee, hot beverages (espresso, cappuccino and hot chocolate), tea, juices, soft drinks, draught beer, as well as local wine.

#### **General Remarks**:

- \*All Inclusive programs are from 10:00 to 22:45, after that time all drinks are with an extra charge. All branded and bottle beverages are with an extra charge.
- \*All Inclusive start with check in at 15:00 on the arrival day and ends with check out at 11:00 on the departure day
- \*Local drinks (ouzo, raki, and brandy), draught beer, long drinks, local red, rose & white wine, local spirits, soft drinks, coffees & juices, are included in the price only during the operation hours of the Bars.
- \*Alcoholic drinks are restricted to ages under 18.
- \*The operation hours of the open-air Bars and Restaurants can be changed during the day due to weather conditions.
- \*The operation of the Water Slides can be changed due to weather conditions.
- \*All guests during their stay must wear a special bracelet received only from the Reception desk upon arrival.
- \*The use of the giants' water slides is allowed for our Guests only over to 6 years old.

#### Locations

Heraklion Airport (IATA HER): 70km Chania Airport (IATA CHQ): 68km

Rethymno city: 6km Bus station: 50m Beach: 150m

Rethymno Residence reserves the right to make changes to all facilities & services mentioned in this description without prior notice