



2023



Available Board Types

Halfboard

- American breakfast buffet – Main Restaurant “La Pergola” – 07:30 to 10:00 h
 - Buffet with fresh bread and rolls, a variety of cold cuts and cheese, cold and warm meals, fruits, mueslis, yogurt, jams, cakes and pastries. Tea & filter coffee, fruit juices (not freshly squeezed). Every Sunday breakfast with sparkling wine and fresh made pancakes.
 - Early breakfast 5:00 to 7:00 h must be preordered latest one day in advance until 20:00 h.
 - Breakfast for “Late risers” (continental) – 10:00 to 10:30 h
- Dinner buffet - Main Restaurant “La Pergola” – 18:30 to 21:30 h
 - Large variety at the buffet with regional and international dishes.
- Dinner in Cretan Tavern “Elia” (once a week) – 19:00 to 21:30 h (depending on weather conditions in the beginning and the end of the season)
 - Typical Cretan dinner - pre-reservation is required latest one day in advance until 20:00 h.
- Italian Dinner (once a week) – 18:30 to 21:30 h
 - Our chef creates a special Italian menu with Mediterranean aromas - pre-reservation is required latest one day in advance until 20:00 h.
- Steak Corner (once a week) – 18:30 to 21:30 h
 - International set menu for meat lovers - pre-reservation is required latest one day in advance until 20:00 h.
- Drinks for dinner at extra charge
- Wristband for the identification of HB guests



All-inclusive

- Unlimited food and drinks (alcoholic & non - alcoholic) during meals
- Beverages from 09:00 to 23:00 h at the different bars, depending on the opening hours.
- American breakfast buffet – Main Restaurant “La Pergola” – 07:30 to 10:00 h
 - Buffet with fresh bread and rolls, a variety of cold cuts and cheese, cold and warm meals, fruits, mueslis, yogurt, jams, cakes and pastries. Tea & filter coffee, fruit juices (not freshly squeezed). Drinks are served. Every Sunday breakfast with sparkling wine and pancakes.
 - Early breakfast 5:00 to 7:00 h must be preordered latest one day in advance until 20:00 h.
 - Breakfast for “Late risers” (continental) – 10:00 to 10:30 h
- 10:00 – 18:00 h Crêperie – Crêpes (sweet & salty), waffles, hot dogs and ice cream



- 10:00 – 18:00 h Pizzeria – Fresh baked pizza
- Lunch buffet – Restaurant “La Veranda” – 12:30 to 15:00 h
 - Buffet with soup, fresh salads, pasta, warm and cold hors-d’oeuvres; local and international warm main courses, fresh fruit and ice cream for dessert. Self-service: Water, soda, soft drinks, draught beer, house wine (red & white), tea, filter coffee.
 - Lunch basket for excursions must be preordered latest one day in advance until 20:00 h.
- Coffee / Teatime – Restaurant “La Veranda” – 16:00 to 17:00 h (depending on weather conditions in the beginning and the end of the season)
 - Self-service with cake and pastry, tea & filter coffee, water, soda, soft drinks, draught beer, house wine (red & white)
- Dinner buffet - Main Restaurant “La Pergola” – 18:30 to 21:30 h
 - Large variety at the buffet with local and international dishes. Water, soda, soft drinks, draught beer, house wine (red & white). Drinks are served.
- Dinner in Cretan Tavern “Elia” (once a week) – 18:30 to 21:30 h (depending on weather conditions in the beginning and the end of the season)
 - Typical Cretan dinner - pre-reservation is required latest one day in advance until 20:00 h.
- Italian Dinner (once a week) – 18:30 to 21:30 h – **Drinks NOT included**
 - Our chef creates a special Italian menu with Mediterranean aromas.
- Steak Corner (once a week) – 18:30 to 21:30 h – **Drinks NOT included**
 - International set menu for meat lovers.
- Wristband for the identification of AI guests



All-inclusive hours at our bars:

Pool Bar: 10:00 – 18:00 h
 Lobby Bar: 17:00 – 23:00 h
 Street Bar: 09:00 – 23:00 h (depending on weather)

Drinks served at the bars:

- **Soft drinks:** Coke, orangeade, lemonade and clear lemonade, tonic, soda, table water, ice tea
- **Fruit juices** (not freshly squeezed): Orange, apple
- **Hot beverages:** Tea & filter coffee, espresso, cappuccino, chocolate
- **Beer:** Local draught beer
- **Wine:** Open house wine (red & white)
- **Liquors:** Gin, Vodka, Rum, Whisky, various Liquors, Brandy
- **Mixed beverages:** according to list of beverages
- **Long drinks:** according to list of beverages
- **Cocktails:** according to list of beverages

Wine Bar & more (à la carte / Ultra All-inclusive)

10:00 – 01:00 Uhr

Exclusive bottled wines, brand drinks and cocktails (Ultra-AI special drink menu)

19:00 – 23:00 Uhr

Sushi (extra charge)

Ultra-All-inclusive



Exclusive extra services besides our All-inclusive-program

- Welcome drink
- Bathrobes and slippers
- Minibar (daily refilling with refreshments, water and beer)
- Coffee / Tea station (*not available for the duration of the COVID-19 measures*)
- ULTRA All-inclusive until 24:00 h
- Alcoholic brand drinks at the bars (special Ultra AI-drink menu)
- Use of the Wine Bar & more until 24:00 h
- Bottled wines at our restaurants and bars (served by glass – special Ultra AI wine card)
- Freshly squeezed orange juice for breakfast
- Dinner at our tavern, as often as desired (on the operating days, reservation required)
- Italian dinner (set menu) as often as desired (on the operating days, reservation required)
- Steak Corner (set menu) as often as desired (on the operating days, reservation required)
- Fish menu (1 x per stay)
- Wristband for the identification of Ultra-AI-guests
- Fare well present on departure



DRESS CODE

Based on the invaluable feedback from our guests, we adhere to a specific dress code. Our standards are designed to ensure that all guests of our restaurants and bars are afforded the pleasant atmosphere they have come to expect, and to ensure their privacy, comfort and safety.

Casual elegant dress is required in all restaurants and bars after 18:30 h:

Gentlemen

Long trousers, $\frac{3}{4}$ trousers or elegant knee long Bermuda shorts
Collared shirt, polo shirt or t-shirt (not sleeveless)
Closed shoes or elegant sandals
No sportswear, no swimwear, no flipflops

Ladies

Dresses, blouses, t-shirts
Skirts, long trousers, Capri pants, elegant shorts
Closed shoes, dress shoes or elegant sandals
No sportswear, no swimwear, no hotpants, no flipflops

Extras for our guests in rooms of the SUPERIOR category

- Welcome drink
- Bathrobes and slippers
- Minibar (daily refilling with refreshments, water and beer)
- Fare well present on departure

Animation program:

6 days a week with fitness program, games and fun. Every evening entertainment with shows, musicals and comedy.

Kid's animation:

6 days a week for children 4-12 years old several hours in the morning and afternoon.
Mini-Disco



For babies:

- Baby cots
- High chairs
- Preparation of baby food

Sports

- 2 quartz sand tennis courts (equipment free of charge)
- Mini-basketball
- Billiard
- Darts
- Beach volleyball
- Mini golf
- Gym
- Water polo
- Aqua gym
- Aerobic
- Table tennis
- Floor chess
- Pedalos (reservation required, depending on availability)
- Canoes (reservation required, depending on availability)

Further services

- Wi-Fi in all hotel areas
- SAT-TV in all rooms
- Mini-fridge or mini-bar
- Deckchairs and umbrellas at the pool and at the beach
- Bathing towels



Extras with surcharge

- High quality selection of bottled wines, brand spirits and special cocktails at the main restaurant „La Pergola“, the Lobby Bar and the Wine Bar (*for HB and AI guests / Ultra-AI special drink menu*)
- Freshly squeezed fruit *juices* (*freshly squeezed orange juice for Ultra-AI-guests included*)
- Italian à la carte restaurant “Peccato Divino”
- Sushi at our Wine Bar
- Breakfast in Bed service
- Breakfast or dinner for take away on departure
- Water pipe (Shisha) in different flavors at the Shisha Point.
- Game room
- Safe boxes at the pool and beach (*not available for the duration of the COVID-19 measures*)
- Safe in the room
- Phone calls
- Laundry service

Pampering Highlights and Sports (Extra)

- SPA with massages, treatments and hamam (*Hamam not operated for the duration of the COVID-19 measures*)
- Fish SPA
- Cabanes (Bali beds) with fruits, chilled water, bathing towels, chilled towels, sun creme and cleaning spray for glasses
- Mountain bike-rental (external provider)
- Further water sports (e.g. water ski, parasailing – external provider)
- Diving (external provider)



General

- Alcoholic drinks are not served to persons under 18 years.
- All drinks are served in glasses
- During the entire stay, it is compulsory to wear the board identification bracelet
- All food and drinks must be consumed in the bars and restaurants within the hotel
- Board service does not end with your check out from the room but is valid until the moment of departure