

| | | | |
|---------------------------------------|--|--------------------------------|-------|
| HOTEL NAME | SAPHIR HOTEL & VILLAS | | |
| CLASS and TYPE | 5 STARS Hotel | | |
| ADRESS | Konaklı Mah. Ahmet Salih Saf Sok. No: 2/D 07400 Alanya – ANTALYA – TURKEY | | |
| PHONE | +90 242 510 53 53 (pbx) | | |
| FAX | +90 242 510 53 54 | +90 242 510 53 55 (Accounting) | |
| COMMERCIAL TITLE | SAF-TUR TURİZM TİCARET A.Ş. | | |
| TAX ADMINISTRATION | FATİH | | |
| TAX NO | 736 006 5710 | | |
| WEB SITE | www.saphirhotels.com.tr | | |
| E-MAIL | hotel@saphirhotels.com.tr | | |
| SALES AND MARKETING | | | |
| RESERVATION | | | |
| ACCOUNTANCY | muhassebe1@saphirhotels.com.tr | | |
| FRONT OFFICE | | | |
| CONCEPT | Ultra All Inclusive 10:00 – 02:00 | | |
| OPENING YEAR | 1990 / 1996 / 1998 | | |
| RENOVATION | 2010 / 2013 / 2015 / 2019 | | |
| TOURISM ENTERPRISE CERTIFICATE | 24.12.1999 – 7770 NO:017035 | | |
| AREA | 55.000 m ² | | |
| NUMBER OF ROOMS | 671 | NUMBER OF BED | 1.472 |
| NUMBER OF DISABLED ROOMS | 6 | NUMBER OF BED | 12 |
| | Indoor and outdoor general areas suitable for wheelchair use | | |
| BEACH | 250 m. Sand and Gravel | | |
| NUMBER OF ELEVATORS | 7 | | |
| COMMUNICATION | Taxi, Minibus ve Bus | | |
| CAR PARK | Open area for 50 vehicles, Covered area for 12 vehicles | | |
| CREDIT CARDS | Visa, Mastercard | | |
| LANGUAGES | Turkish / English / German / Russian | | |
| PET | Not allowed | | |
| INTERNET ACCESS | Free Wi-fi Internet Access in Public Areas Except Lobby | | |
| HOTEL CHECK IN/CHECK OUT TIME | Check in: 14:00, Check out: 12:00 | | |
| VOLTAGE | 220 V | | |
| SHOPING CENTER | 500 m. – Konaklı / 12 km - Alanya | | |
| AIRPORT | Antalya – 100 km, Gazipaşa 55 km. | | |
| HOSPITAL | Alanya – 12 km. Konaklı policlinic – 500 m | | |
| HISTORICAL PLACES | Alanya Castle – 12 km, Aspendos – 85 km, Sapadere Canyon – 70 km. | | |

SAPHIR HOTEL & VILLAS

2022 SUMMER – UAI FACT SHEET

ROOMS

| Room Types | Total room | Handicapped rooms | Max. Cap. | m ² (room) | m ² (with balcony) | In door | Ground | Sea View | ROH Garden view | Tv in room | Number of room | Number & Type of Bathroom | Air condition |
|-----------------------|------------|-------------------|------------|-----------------------|-------------------------------|---------|----------------|------------|-----------------|------------|----------------|---------------------------|---------------|
| Hotel Standard | 485 | - | 2+2 3+1 | 22 m ² | 26 m ² | - | Carpet Tile | 250 | 235 | 1 | 1 | 1 Shower | Central |
| Villa Elite Junior | 74 | 4 | 2+1 3 | 25 m ² | 27 m ² | - | Tile | 40 | 34 | 1 | 1 | 1 Shower | Split |
| Villa Standard Deluxe | 52 | 2 | 2+2 3+1 | 28 m ² | 30 m ² | - | Carpet | 52 | - | 1 | 1 | 1 Bath | Central |
| Villa Senior Deluxe | 8 | - | 3+1 4 | 33 m ² | 35 m ² | 1 | Tile | 8 | - | 2 | 2 | 1 Shower | Split |
| Villa Aile Odası | 51 | - | 4+1 5 | 33 m ² | 35 m ² | 1 | Tile | 37 | 14 | 2 | 2 | 1 Shower | Split |
| Villa King Suite | 1 | - | 3+1 | 45 m ² | 50 m ² | 1 | Carpet | 1 | - | 2 | 2 | 2 Baths | Central |
| TOTAL: | 671 | 6 | | | | | | 388 | 283 | | | | |

Balcony, card access system, mini-bar, electronic safe box (extra), TV with satellite broadcasting (40 TV channels), telephone (in room and bathroom), shower, WC, hair dryer, VRV central air conditioner system. (Between 01.06-30.09) e, Villa Family Room and Villa King Suite rooms consist of 2 bedrooms with connecting doors, there is no living room. The floors of 405 rooms of the Hotel Standard Rooms are carpet ground, and the floors of 80 rooms are ceramic flooring. Kettle, tea and coffee set up.



Hotel Standart Room



Villa Elite Junior



Villa Standard Deluxe



Villa Family Room

| ROOM SERVICE | ROOM CLEANING | LINEN CHANGE | TOWEL CHANGE | BEACH TOWEL CHANGE | ROOM SERVICE | MINİBAR |
|------------------|---------------|--------------|--------------|--------------------|--------------|---------|
| EVERY SECOND DAY | - | √ | - | - | - | - |
| EVERYDAY | √ | - | √ | √ | - | √ |
| EXTRA CHARGE | - | - | - | - | √ | - |
| FREE | √ | √ | √ | √ | - | √ |
| 24 HOURS | - | - | - | - | √ | - |

MINİBAR: The check-in day is filled with water and soft drinks. Other days, only water is added. Coffee and tea varieties are refreshed once a day. Safe Deposit Box is extra charge.

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FOOD & BEVERAGES

| FOOD SERVICE | SERVICE TIME | PRESENTATION PLACE and FORM | CAPACITY | | |
|-------------------------------------|--------------------------------|--|--------------|-------------------|---------------|
| | | | IN DOOR AREA | HALF IN DOOR AREA | OUT DOOR AREA |
| Breakfast | 07:00 - 10:00 | Main Restaurant - Open Buffet | 800 | - | 600 |
| Late Breakfast | 10:00 - 10:30 | Main Restaurant - Open Buffet | 800 | - | 600 |
| Lunch | 12:30 - 14:30 | Main Restaurant - Open Buffet | 800 | - | 600 |
| Dinner | 18:30 - 21:00 | Main Restaurant - Open Buffet | 800 | - | 600 |
| Gözleme, Pizza, Fries, Toast | 11:00 – 16:30 | Beach Restaurant - Fix Menu - Free | - | - | 50 |
| Snack | 12:00 – 16:30 | Diamond Bar – Open Buffet - Free | - | 120 | - |
| Coffee & cake | 17:00 – 18:30 | Diamond Bar – Fix - Free | - | 120 | - |
| Chickpeas & Rice * | 17:00 – 18:00 | Beach Restaurant - Fix Menu - Free | - | - | 50 |
| Patisserie | 15:00 – 17:00 | Patisserie – Fix Menu - Free | 75 | - | - |
| Mini Buffet | 23:00 – 07:00 | Diamond Bar– Fix Menu - Free | - | 120 | - |
| Hamburger | 12:00 – 14:00 | Aqua Bar – Fix Menu - Free | - | - | √ |
| Sausage Bread, Hamburger | 23:00 – 00:00 | Disco Bar – Fix Menu - Free | - | 100 | - |
| Ice Cream ** | 15:30 – 16:30 19:00 – 21:00 | Diamond Bar – Free Main Restaurant - Free | - - | - - | √ √ |
| Turkish Coffee | 10:00 – 22:00 | Lobby Bar - Free | 56 | - | - |

*Chickpeas & Rice are served in June, July and August.

**Ice cream is served between 15.05 – 15.10. Free Diet and Vegetarian menu presentation at Lunch and Dinner in the Main Restaurant. Baby chair is provided free of charge in the Main Restaurant upon request.

| A'LA CARTE RESTAURANTS | CONCEPT | SERVICE TIME | CAPACITY | |
|---------------------------|--------------------------------------|---------------|--------------|---------------|
| | | | IN DOOR AREA | OUT DOOR AREA |
| İtalian A'la Carte | İtalian cuisine | 18:30 – 21:00 | 76 | 24 |
| Ottoman A'la Carte | Turkish cuisine | 18:30 – 21:00 | 76 | 24 |
| Fish A'la Carte | Fish (Sea Bream - Sea Bass - Salmon) | 18:30 – 21:00 | - | 50 |

in A'la Carte Restaurants, Cover is Charged.

All A'la Carte Restaurants serve between 15.05 - 30.09. Reservation is required to use A'la Carte Restaurants. The use of any a la carte restaurant is free of charge 1 time for 7 days accomodation. A'la Carte Restaurants serve 6 days a week. Depending on the season and weather conditions, changes in the presentations and/or service hours may be changed by the management.

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| BEVERAGE SERVICE LOCATION | SERVICE HOURS | CONCEPT |
|----------------------------|--------------------------------|-----------------------------|
| Lobby Bar | 24 Hours | Tea, Coffee and water– Free |
| Ottoman Bar | 10:00 - 00:00 | Ultra All Inclusive |
| Diamond Bar | 10:00 - 00:00 | Ultra All Inclusive |
| Aqua Bar | 10:00 - 18:00 | Ultra All Inclusive |
| Restaurant Bar | 12:30 - 14:30 18:30 - 21:00 | Ultra All Inclusive |
| Beach Bar | 10:00 - 22:00 | Ultra All Inclusive |
| Disco Bar | 00:00 – 02:00 | Ultra All Inclusive |
| Wine house (Extra charge) | 18:00 – 00:00 | Wine Types |
| Vitamin Bar (Extra charge) | 10:00 - 18:00 | Fresh Fruit Juice |

- Drinks Included in the Concept: Some Imported Drinks, Some Local Alcoholic and Non-Alcoholic Drinks, Hot Drinks.
- Bottled beverages are not served at all bars within the facility.
- Freshly squeezed fruit juices are chargeable.
- All beverages except tea, coffee and water are extra charged in the Lobby Bar.

POOLS

| POOL NAME | OUT DOOR | IN DOOR | HEATED | SWEAT WATER | WATER SLIDES | DEEP cm | AREA m ² | VOLUME m ³ | SERVICE TIME |
|-----------------------|----------|---------|--------|-------------|--------------|---------|---------------------|-----------------------|---------------|
| ACTIVITY POOL | √ | - | - | √ | 5 | 90-135 | 800 | 1030 | 08:00 - 20:00 |
| RELAX POOL | √ | - | - | √ | - | 135 | 375 | 600 | 08:00 - 20:00 |
| IN DOOR POOL | | √ | - | √ | - | 135 | 70 | 400 | 08:00 - 20:00 |
| CHILDREN POOL | √ | - | - | √ | - | 35 | 9 | 3 | 08:00 - 20:00 |
| IN DOOR CHILDENS POOL | - | √ | - | | - | 35 | 9 | 3 | 08:00 - 20:00 |

Activity Pool Water Slides Working Hours: 10:00 – 12:00 / 14:30 – 17:00 Pier 1400 m2. There are 2 Band water slides on the pier, Working Hours: 10:00 – 12:00 / 15:00 – 17:00

MEETING HALLS

| HALL NAME | FLOOR | AREA m ² | CAPACITIES BY LAYOUT | | |
|-----------|-------|---------------------|----------------------|-------|---------|
| | | | THEATRE | CLASS | BANQUET |
| KARADENİZ | 1 | 91 | 75 | 60 | 50 |
| MARMARA 1 | 2 | 185 | 185 | 150 | 125 |
| MARMARA 2 | 2 | 175 | 175 | 140 | 115 |
| | | | | | |

Standard Free Equipment: Microphone, Tribune, Projection Screen, Projection.

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ACTIVITIES and SERVICES

| SERVICES | EXTRA CHARGE | FREE | SERVICES | EXTRA CHARGE | FREE |
|--------------------------------|--------------|------|--|--------------|------|
| Room service | √ | | Minibar | | √ |
| Laundry / Ironing | √ | | Wi-fi Public Areas (Except Lobby) | | √ |
| Dry Cleaning / Tailor / Repair | √ | | Internet in Lobby | √ | |
| Safe Box (in the room) | √ | | Internet Cafe | √ | |
| Turkish bath | | √ | Hairdresser | √ | |
| Sauna | | √ | Market | √ | |
| Spa Center | √ | | Leather Shop | √ | |
| Beauty Center | √ | | Foto Studio | √ | |
| Steam Bath | | √ | Pergola | √ | |
| Massage, Pilling, Foam bath | √ | | Baby sitter | √ | |
| Tennis – hard ground (daytime) | | √ | Baby carriage | √ | |
| Tennis Equipment | | √ | Late Check out | √ | |
| Tennis Lighting | √ | | Wheelchair | √ | |
| Dart | | √ | Rent a Car | √ | |
| Beach volleybal | | √ | Riding Lesson | √ | |
| Archery | √ | | Archery Lesson | √ | |
| Football | | √ | Diving School | √ | |
| Table Tennis | | √ | Doctor | √ | |
| Basketball | | √ | Water pipe | √ | |
| Fitness | | √ | Freshly Squeezed Juices | √ | |
| Billiards | √ | | Beach Towel (with card) | | √ |
| Game room | √ | | Sunbed / Umbrella | | √ |
| Reading Room | | √ | Jet sky/ Surf | √ | |
| Business Point | | √ | Banana / Parachute activity at the Sea | √ | |
| Disco | | √ | Shoe Polishing Service | √ | |
| Auto park | | √ | Valet service | | √ |
| Phone / Faks | √ | | Luggage Wrap / Weighing | √ | |

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DAY TIME ANIMATION

Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step, Aerobics, Darts, Various Tournaments, Competitions, Pool Games.

EVENING TIME ANIMATION

Certain days of the week, Live Music, Karaoke, Sketches, Theme Evenings, Disco, Special Shows , Guest Shows from outside with special shows.

FOR BABIES

By guests request: Baby Bed, High Chair in the Restaurant are free of charge; The stroller available for a extra fee.

FOR 4 – 10 YEARS KIDS

Mini Club Working Hours between 10:00 – 12:00 and 14:30 – 17:00 7 days per week. Free for age group 04 – 10. Painting, Various Games, Playground, Mini Disco. Babysitting services are available upon request for a extra fee.

CONCEPT FOR HONEYMOONERS (FREE)

Room Decoration, Bathrobe, Slippers, Fruit Basket and Wine in the Room. Breakfast service to the room on a requested day. 1 free dinner in our A'la Carte Restaurant .

IMPORTANT NOTES

- It is obligatory for the guests of the facility to wear the ARM BANDS provided at the entrance during all their holidays.
- Food and beverages are self-service in all presentation areas except A'la Carte Restaurants and Wine House.
- Depending on all services and operation hours, pandemic period and weather conditions; may vary during the season, taking into account availability and the number of guests.
- **Our hotel is not responsible for all kinds of advertisements that may arise due to misinformation.**

| | AWARDS / CERTIFICATES |
|----|---|
| 1 | Quality Management System Certificate |
| 2 | Environmental Management System Certificate |
| 3 | Food Safety Management System Certificate |
| 4 | Blue Flag |
| 5 | Green Flag |
| 6 | Green Key |
| 7 | Zoover Recommended 2014 |
| 8 | Holidaycheck Award 2014 |
| 9 | Holidaycheck Quality Selection 2014 |
| 10 | Zoover Award Bronz 2015 |
| 11 | Tripadvisor Certificate of Excellence 2016 |
| 12 | Holidaycheck Award 2016 |
| 13 | Safe Tourism Certificate |

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