



DIAMOND DE LUXE HOTEL & SPA
SUMMER SEASON ULTRA ALL INCLUSIVE SERVICE INFORMATION

FOOD SERVICES

Location	Services	Capacity	Soft drinks	Alcoholic beverages	Serving Hours	
Main Restaurant	Breakfast	1000 pax	√		07:00 - 10:00	Open Buffet
Main Restaurant	Late Breakfast		√		10:00 - 11:00	Open Mini Buffet
Patisserie	Coffee & Cookies	60 pax	√		11:00 - 19:00	
Beach Restaurant	Ice Cream		√		11:00 - 12:00	
Pool Snack bar	Ice Cream	150 pax	√		11:00 - 12:00	
Pool Snack bar	Snack		√	√	12:00 - 15:00	
Main Restaurant	Lunch	1000 pax	√	√	12:30 - 14:00	Open Buffet
Pool Snack bar	Snacks		√	√	14:00 - 17:00	
Beach Restaurant	Ice Cream		√	√	15:00 - 16:00	
Pool Snack bar	Ice Cream		√		15:00 - 16:00	
Beach Restaurant	Pişi		√	√	16:00 - 17:00	
Pool Snack bar	Kumpir		√		16:00 - 17:00	
Beach Restaurant	Waffle		√		17:00 - 18:00	
Pool Snack bar	Waffle		√		17:00 - 18:00	
Main Restaurant	Dinner		√	√	19:00 - 21:00	Open Buffet
Pool Snack bar	Snack service		√	√	21:00 - 24:00	
Patisserie	Night Breakfast		√		24:00 - 07:00	

* All drinks are served to the table during the meal time. A hot drink corner is also available in the main restaurant.

* Diet buffet and show-cooking units are also available in main Restaurant.

* Breakfast, Lunch and Dinner are served open buffet in main Restaurant.

* Theme buffets are available in selected day of week in main Restaurant.

* Appropriate clothing is compulsory during dinner time in main restaurant.

* It is not allowed to get in main restaurant with marine or pool shoes and clothing.

* Regional breakfast is available once during holiday. (min Stay 7 days)

A'LA CARTE RESTAURANTS

Location	Capacity	Alcoholic beverages	Soft drinks	Serving Hours
Türkish A'la Carte Restaurant	40 pax	Ultra H.D	√	19:00 - 21:00
İtalian A'la Carte Restaurant	40 pax	Ultra H.D	√	19:00 - 21:00
Fish A'la Carte Restaurant	40 pax	Ultra H.D	√	19:00 - 21:00
Steak A'la Carte Restaurant	40 pax	Extra charge	√	19:00 - 21:00

* A la Carte restaurants are available to use once during holiday. (min stay 7 days)

* A'la Carte Restaurants are open 6 days a week and reservation is mandatory.

* STEAK a la carte restaurant is not included ultra all inclusive concept, extra charge.

BEVERAGE SERVICES (the ones in Ultra all inclusive concept)

Location	Services	Soft drinks	Alcoholic beverages	Imported drinks	Serving Hours
Lobby Bar	beverage	√	√	√	10:00 - 24:00
Pool Bar	beverage	√	√		24 saat
Beach Bar	beverage	√	√		10:00 - 18:00
Pool Snacks bar	beverage				10:00 - 24:00
Disco Bar	beverage	√	√		23:00 - 02:00

LOCAL ALCOHOLIC AND NON-ALCOHOLIC DRINKS ARE SERVED 24 HOURS IN SELECTED BARS. SOME SELECTED IMPORT DRINKS ARE SERVED IN A BAR BETWEEN 10:00-24:00.

* Alcoholic beverages are not served to the persons under the age of 18.

* Local alcoholic and non-alcoholic drinks and some selected import drinks are included in concept.

* Freshly squeezed seasonal fruits are free of charged.



DIAMOND DE LUXE HOTEL & SPA
SUMMER SEASON ULTRA ALL INCLUSIVE SERVICE INFORMATION

ROOM SERVICES

* Safe Box	Free	* Changing bed sheets every 2 days	Free
* Kettle and tea/coffee set-up	Free	* Wi-fi connection	Free
* Minibar is filled up everyday with soft drinks.	Free	* Slipper	Free
* Daily room cleaning	Free	* Bathrope (only in swim-up rooms)	Free
* Daily towel change	Free	* Satellite TV	Free

BIRTHDAY SERVICES

Birthday-cake	Free		
Celebration card	Free		
Fruit basket and wine	Free		

HONEYMOON SERVICES

Room decoration on arrival day	Free	Additional on Minibar amenities	Free
Additional on standart bath amenities		- Diet coke	Free
- Bathrobe and slipper	Free	- Fruit juice	Free
- Teeth and Shaving Kit	Free	- Red Wine	Free
- Body lotion	Free	- Cookies	Free
- Bath fiber, haircomb, nail file	Free	- Dessert plate	Free
Fresh Flower in room	Extra charge	- VIP Fruit Basket	Free
Room Services	Extra charge	- Chocolate	Free
Special discount in SPA center		-Celebration card	Free
Reservation priority in A la carte Restaurants. (except STEAK A la carte)	Free		
* Breakfast in Room after arrival day (the time is determined by the request of the honeymoon couple.)			
* Honeymoon concept is valid for the guest married in the last 30 days. Marriage certificate is needed.			

WEDDING ANNIVERSARY AND SPECIAL DAY SERVICES

Room decoration on arrival day	Free	Celebration card	Free
Special discount in SPA center		Fruit basket and wine	Free
Reservation priority in A la carte Restaurants. (except STEAK A la carte)	Free		

GENERAL INFORMATION

- * Indoor swimmingpool is available in winter season.
- * Serving hours of Restaurant, Bars, all outdoor places and availability of Sunbeds, Umbrellas depend on the weather conditions
- * Armband is obligatory.
- * The last check out time is noon 12:00 and check in time 14:00 clock. Early check-in & late check-out are against fee.
- *Ultra all inclusive concept starts with dinner on arrival day and contains Dinner as the number of booking nights and finish after breakfast on departure day.
- * Pets are not allowed.
- * Safe box are available in room for valuable things.
- * Service person has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guest well-being.
- * According to Turkish Law Smoking is not allowed in closed area.(only on balcony in the room)
- * The Diamond Hotels managment reserves the right to make any changes in the concept without informing second and third person/companies.
- * Complimentary and chargeable services may be altered during the season while depending on the supply of some import and local goods.
- *Due to the prescribed Covid19 protective measures, there may be restrictions on the offer and / or the possibility of using hotel facilities.