## **Hotel Fact Sheet**

## **Arabia Azur Resort**

Category	Telephone	Address			E-mail		
4 stars	+20 65 3615000-8 +20 10 01713001/2/3	El-Cornich St, Hurghada, Red Sea - Egypt		arabiaazur@azur.travel			
Website	Fax	P.O. Box Bank Details			Bank Name & Swift Code		
			L.E.	00033 - 20311045666-84	ALAHLI	ATIONAL BANK (QNBALAHLI)	
www.azur.travel	+20 65 3615007	17007	USD \$	00033 - 20311068056- 38	Swift code: QN		
			Euro	00033 - 20311068059 - 29	\$IBAN:00037 00033 20311068056 38 € IBAN:00037 00033 20311068059 29		
General Manager	Mr. Wael	Ramadan		E-mail: w.ramadan@azur.travel			
Financial Controll	Financial Controller		Mr. Samir Abu El-Seoud			E-mail: <u>s.abouelseoud@azur.travel</u>	
Front Office Mana	Front Office Manager				E-mail: k.Fouad@azur.travel		
Reservation Mana	ger	Mrs. ElhamHeshmat			E-mail: e.heshmat@azur.travel		
Guest Relations		Ms. Sabine Meyer			E-mail: gr.arab	ia@azur.travel	
<b>Distance</b>							
From Airport						8 Km	
From Down Town					3 Km		
Rooms							
Total No. of Units	Total No. of Units					526	
Total No. of Beds						838	

<u>Categories of Rooms</u>	
Total No. of Standard Rooms	502
Total No. of Junior Suites	24
No. Pool View Rooms	92
No. of Connecting Rooms	09

Room Facilities	Av.	N/Av.		Av.	N/Av.
Air Condition	$\checkmark$		Balcony / Terrace with table and chairs	$\checkmark$	
Heating	✓		Shower / Toilet "Bathtub with shower"	$\checkmark$	
Bathtub / Toilet	✓		Hair dryer	$\checkmark$	
Bidet		$\checkmark$	Satellite TV	$\checkmark$	
Mini Bar	<b>√</b>		Mini Bar (Soft drinks once per week & Water daily)	<b>√</b>	
Mini Oven		$\checkmark$	Kettle/ Cups/ Tea/ Coffee	$\checkmark$	
Local Telephone	✓		International Telephone (Extra Charge)	$\checkmark$	
Voltage	220v		Twin Bed	$\checkmark$	
King Size Bed	$\checkmark$		Extra Bed	$\checkmark$	

Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box in all guest rooms	$\checkmark$			✓
Internet Terminals(Free Lobby Area- against extra charge in guest rooms)	$\checkmark$		$\checkmark$	

Shops	$\checkmark$		$\checkmark$	
Laundry	✓		✓	
Shuttle Bus (Down Town)		<b>✓</b>		
Car Park (Up to availability)	✓			<b>√</b> +
Car Rental	<b>✓</b>		✓	
Doctor	<b>✓</b>		✓	
Currency Exchange Service (ATM available In the Lobby)		✓		
Credit Cards (AMEX, Visa, MasterCard)	✓			
<b>Entertainment</b>				
Live Band		✓		
Animation Programs (Soft Animation) Limited program due to COVID-19 Restrictions	✓			✓
Folkloric Shows	✓			✓
Sports Facilities				
Gym Room	✓			<b>√</b> +
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Bowling		✓		
Massage	✓		✓	
Bicycle		✓		
Billiard	✓			✓
Horse Riding		✓		
Swimming Pool (Fresh Water)	✓			<b>√</b> +
Swimming Pool (Sea Water)		✓		
Heated Swimming Pool - Winter season only	✓			<b>√</b> +
Indoor Swimming Pool		✓		
Tennis Court Flood Light against extra charge	✓			✓
Football Court		✓		
Squash Court	✓			✓
Volleyball court		✓		
Table Tennis	✓			✓
Water Sports Center		✓		
Pedal Boat		✓		
Banana Boat		✓		
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓		✓	
Beach & Pool Facilities				
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
		<b>✓</b>		

Food & Beverage facilities	Av.	N/Av.	Charge	Free	Kids Facilities	Av.	N/Av.	Charg e	Free
Lobby Bar	✓				Kids Club – Covid-19 restrictions		✓		
Snack Bar	$\checkmark$				Kids Pool	✓ .			$\checkmark$
Breakfast Served Buffet	✓				Kids Animation – Mini Disco	✓			✓
Lunch Served Buffet	$\checkmark$				Kids Menu		$\checkmark$		
Dinner Served Buffet	✓				Kids Restaurant Seat	✓ .			✓
Specialty Restaurant Thai Cuisine		✓			Baby Cot	$\checkmark$			$\checkmark$
Specialty A La Carte Menu	$\checkmark$		$\checkmark$		Baby Sitting		$\checkmark$		
Room Service ✓				TV Channels:			Av.	N/Av.	
Discotheque	✓			$\checkmark$	Arabic Channels		1		
Oriental Corner with Shisha		$\checkmark$			English Channels			1	
Meeting Room	$\checkmark$		$\checkmark$		French Channels			•	
<b>Total No. Of Restaurants</b>	<b>Total No. Of Restaurants</b>			5	German Channels			1	
Main restaurants + Pattaya a la carte restaurant - Bordiehn's - Marina Restaurant- Pool Restaurant .				Russian Channels			•		
					Polish Channels			•	

Food & Beverage Schedule

Food & Beverage Schedule									
Meal	Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive		
		From	То	· r					
breakfast	Main Restaurants	7:00	10:30	Daily	Main Building	Served Buffet	All Inclusive		
Lunch	Main Restaurant	12:30	15:00	Daily	Main Building	Served Buffet	All Inclusive		
Lunch	Marina Beach Restaurant	12:30	15:00	Daily	Beach	Light Served lunch	All Inclusive		
Snacks	East Bar	11:00 15.00	12:00 17.30	Daily	Swimming Pool	light Snacks hot snacks	All inclusive		
	Main Restaurants	18:30	22:00	Daily (Winter only)	Main Building	Served Buffet	All Inclusive		
	Pattaya Thai Restaurant	18:00	22:00	Twice per week	Main Building	A La Card	Drinks all inclusive		
Dinner	Swimming Pool Restaurant	18:30	22:00	Daily (Summer only)	Swimming pool	Open Buffet	All Inclusive		
	Bordiehn's Restaurant	18:00	22:00	Daily	Close to Arabella Azur	A la cart	02 course menu inclusive		

Outlets opening days & hours can be changed according to seasonality & hotel occupancy