

All inclusive



Food

Outlets	Schedule times	Services
Amphoras Restaurant	07:00 till 10:00	Breakfast Buffet
	12:30 till 14:30	Lunch Buffet
	18:30 till 21:00	Dinner Buffet
Orient Restaurant (Beach Area)	07:00 till 10:00	Breakfast Buffet
	12:30 till 16:00	Lunch Buffet
"Vitamin" Bar (On The Beach)	15:00 till 17:00	Ice Cream
Welcome Bar	10:00 till 20:00	Juices

You can also visit our a la carte restaurants (all inclusive). For more information and reservation contact guest relations department in advance

Beverages

Place of Services	Time of Services
Orient Bar	Open from 10:00 till 17:30 (On The Beach) Hot & Cold Beverages, Soft and local alcoholic drinks
Bistro Lounge	Open from 10:00 till 00:00 (In Reception Area) Hot & Cold Beverages, Soft and local alcoholic drinks <u>(Fresh Juices, Espresso and Turkish Coffee with Extra Charge)</u>
Palm Bar	Open from 10:00 till 17:00 (On The Ceramic Pool) Hot & Cold Beverages, Soft and local alcoholic drinks
Splash Bar	Open from 10:00 till 17:00 (On The Splash Pool) Hot & Cold Beverages, Soft and local alcoholic drinks
Panorama Bar	Open from 18:00 till 00:00 Hot & Cold Beverages, Soft and local alcoholic drinks
Layalina Bar (Shisha Bar)	Open from 12:00 till 00:00 (Extra Charge) We serve shisha, coffee, tea, fresh juices and wide selection of non-alcoholic beverages

Mini Bar contains 04 Small bottles of water, 02 chocolate bars and 02 juice (Replanished Every Day)

We are also glad to organize your special occasions (flowers, champagne, cake, decorations)

Please contact Guest Relations desk Ext. 4134 or 104

Sports

Free of charge	
02 Tennis Tables on the beach and ceramic pool	From 09:00 till Sunset
Beach Tennis, Beach Volley	From 09:00 till Sunset
Emerald GYM (Near The Aqua Park)	From 07:00 till 20:00
Water Slides (Aqua Park)	From 10:00 till 12:00
	From 15:00 till 17:00
Tennis Day Time (For Tennis Court call Reception)	From 09:00 till Sunset
Extra charge	
Diving Center (Beach)	From 09:00 till 17:30
Water Sports (Beach)	From 09:00 till 17:30
Game Room & Billiard	From 12:00 till 22:00
All shops	From 11:00 till 22:00
Tennis night time (For Tennis Court call Reception)	(10\$ per hour) From Sunset till 00:00

Beach Towel Centers on the beach and Palm pool are open from 8:00 till sunset.

Note: The depth beside jetty is about 20 meters!

Notice:

* For better control, we do not accept any cash payments in any of our food and beverages outlets. .

We request that you sign all your consumptions and pay at the reception desk.

* **Meal Box orders** ought to be made through reception in advance (**before 19:00**)!

* **Loss of towel card** will be charged with **10 \$**. Towels need to be returned to the towel center daily before 17:00

* **Wi-Fi** is free of charge at the main lobby

* **Health Club & Spa: sauna, steam room, Jacuzzi, massage, body & face treatment, beauty salon** (From 09:00 till 20:00 against charge).

* Shopping mall (lobby): are **extra charge**

* **Safe box** is in the room (free of charge). Management is not responsible for valuables left in guest room out of safe box.

We have 3 times to open the safe box at (11:00 till 11:30, 13:00 till 13:30 & 17:30 till 18:00)

* ATM machine is available for money exchange at the reception entrance

* **Calls.** From room to room: 8 + room : (free of charge).

Local calls: 64 + telephone number : (**extra charge**).

Mobile calls: 68 + mobile number : (**extra charge**).

International calls: (**extra charge**) Please contact the reception.

* **Hotel Doctor** is available on call 24 hours (call 0), a visit costs 50 €uro in case not covered with insurance.

* **For speedy check out we advise you to check your room bill one day before departure and to make sure in advance that you have your room key and towel cards to be given at Reception before 12:00 noon.**

In case of your delay you will be charged with late check out fee to your bill.

Late check out: will be charged with 30 \$ per room till 18:00.

Shuttle bus to Naama Bay	From Hotel	From Naama Bay
FREE OF CHARGE	20:00	23:00
(Reservation at Reception, 1 day in advance according to availability)		



Animation daily program, sports, pool and beach activities and Kids Club are available
For any additional information, please, contact Guest Relations at Reception Desk or call tel. 4134

Please, take a few minutes to complete a **Guest Questionnaire** upon check out at reception desk and on www.tripadvisor.com or www.tophotels.ru or www.holydaycheck.com. It will help us to improve quality of service and make your stay with us more comfortable.

Thank you

Hotel Management