

All Inclusive Premium Package

Your meals

Breakfast

06:30 - 10:30 hrs. Buffet Café Fresco

Lunch

13:00 - 15:00 hrs. Buffet Café Fresco

Or

12:00 – 16:00 hrs. 3 course set menu Cascade restaurant

Beach House

Please, note that you are entitled for **two meals per stay** in Beach House and **two meals per stay** in Cascade restaurants.

Afternoon tea with our delicious Pastries

16:00 - 17:00 hrs. Cascade restaurant upon request

Dinner

18:00 – 22:00 hrs.BuffetCafé Fresco18:30 – 22:30 hrs.Live cooking – coin systemSouk restaurant19:00 – 22:00 hrs.3 course set menuBeach House/Cascade

Please, note that you are entitled for **two meals per stay** Souk restaurant and **two meals per stay** in Beach House or in Cascade restaurants. During the additional dinner in restaurants, beverages are included. Dinner in Sala Thai restaurant is available with extra charge as per consumption. Food credit of 100 EGP per person will be given for dinner and deducted from the cheque.

Reservations for A la carte restaurants is required 24 hours in advance at Guest Relation Desk apart from the buffet restaurant.

Ice cream

12:00 - 17:00 Cascade restaurant 18:30 - 22:30 Souk restaurant 2 Ice-cream coupons per person per day.

Important Information

Hyatt Al starts at 14:00 (check-in time) on your arrival day and ends at 12:00 (noon) check- out time on your departure day.

Consumptions after 12:00 noon will be charged separately.

Kindly note that on your departure day, the room has to be vacated and room key to be handed over to Reception desk by 12:00 noon.

Room Service & Minibar items is available 24 hours with extra charge. **Stars Bar** opens daily from 18:00 onward with extra charge.

For any further assistance or information, please contact Front Desk or Guest Relation by dialing Ext. 00

Your Drinks

Available 10:00 - 20:00 hrs. Beverages during the meals

Beach House & Cascade outlets from 10:00 noon till 18:00

hrs.

Included

Alcoholic beverages: local beer, local wine, local spirits and

selection of cocktails as per AI beverage list

Soft drinks: Nescafe, tea, mineral water, canned juices and selection of cocktails as per AI beverage list

All drinks are served by glass

Not included

Imported Alcohol and spirits, sparkling wine, sparkling water, fresh juices and selection of coffee (Espresso, Café Late and Cappuccino) at any time in all bars & restaurants and are subject to an additional charge.

In Your Room

Two bottles of mineral water 600 ml daily in the room

Food & Beverage orders

For internal control purposes, you will be asked to sign a bill for all Food and Beverage orders and please note that your consumptions will not be charged to your hotel invoice.

Kindly note, that all orders have to be consumed in the restaurants and bars. Take away will be charged separately.

Sport, Leisure and Entertainment

Pool and beach towels 24-Hours GYM access

Kids Club Table tennis

Wi-Fi in lobby, rooms and hotel outlets

Daily shuttle bus to Naama bay as follows:

At 15:00 and return back at 17:00 At 21:00 and return back at 23:00

Discounted Service

Spa treatments: 25% discount from 11:00 till 15:00

Not Included

Laundry and dry clean service

Baby-sitting service

Medical service (In-House doctor 24 hours)

Diving center and water sports activities

Tennis, Squash and Billiard