

Dear Valued Guest,

We would like to thank you for choosing Xperience Kiroseiz Parkland to spend your holiday. We strive to provide each of our guests with a very high level of personalized and consistent service. We do trust that your stay will be both enjoyable and comfortable.

If you need any assistance during your stay, please let us know as our team will do his best

to exceed your expectations.

Arrival & Departure:

Check-in time: 14:00 Hrs. Checkout time: 12:00 noon.

All guests are required to wear the bracelet received at check-in at all times, Bracelet should be handed to reception upon departure.

Early Check-In Package:

If you are intending to arrive early at the hotel, we have an attractive "*Early Check-In Package*" that include room, meals & drinks for only \$20 per person. Please contact the reception for booking and availability.

Late Check-out Package:

If you wish to keep your room and your Premium All Inclusive Package for some extra hours on your departure day, please contact reception desk for booking and availability.

\$30 per person for a late check-out package till 15:00 Hrs.

\$35 per person for a late check-out package till 17:00 Hrs.

\$45 per person for a late check-out package till 20:00 Hrs.

Safe box:

Safe box is available in your room free of charge. The hotel cannot be held responsible for any valuables left unattended.

Medical Service:

Hotel Doctor is on call 24 hours against charge; please refer to your tour rep. and insurance company

Laundry:

Laundry list and bags are available in your wardrobe; please follow the instructions on the list also ask about weekly laundry offer, for assistance please dial (0).

Wi-Fi:

With extra charge, available at the reception.

Telephone:

• International calls charge is \$2 per minute.

• Local calls charge (mobiles or landline) is 2.5 L.E per minute.

• If you have any queries kindly dial (0) for further assistance.

Health Club:

Available for adults age 16 and above.
Operating Hours: From 10:00 am To 08:00 pm
Gym facilities are free of charge;
Sauna, Steam Bath, Jacuzzi and Massage are with extra charge.

Breakfast & Lunch Meal Box

Please place your order One day in advance

Tea & Coffee facilities

Available at all rooms with daily replenishment.



Premium All Inclusive (24 hours)

Food

7. Dinner

8. Late Dinner

Food:			
1. Early breakfast	From 05:00 till 07:00 (Main Restaurant)	9. Light Bite	From 01:00 till 05:00 (Waves bar)
2. Breakfast	From 07:00 till 10:00 (Main Restaurant)	10. Ice-Cream	From 12:00 till 15:00 (Pool Area)
3. Late Breakfast	From 10:00 till 12:00 (Main Restaurant Terrace)	11. Dolce Vita Italian Restaurant (Set Menu)	
4. Snacks	From 12:00 till 16:00 (Pool Area)		
5. Lunch	From 12:30 till 14:30 (Main Restaurant)		
6. Tea Time	From 17:00 till 18:30 (Waves Bar)		

From 18:30 till 21:30 (Main Restaurant)

From 22:00 till 00:00 (Main Restaurant)

^{**} Venues are subject to change under Hotel Management.

^{**} During your stay you will be entitled to use our Italian Restaurant once per stay, prior reservation is required at the guest relation desk.





Beverage:

1. Lobby Bar From 10:00 till 00:00

2. Pool Bar From 10:00 till 17:00

3. Beach Bar From 10:00 till 17:00

4. Waves Bar From 17:00 till 03:00

5. Mini Bar available at your Room, stocked with soft drinks once per stay

Sports:

- Volleyball & Tennis Court are available free of charge all day.
- Tennis court is against charge after sunset only 20\$ for floodlight per hour.
- Water Polo, Aqua Gym, Darts and Aerobics activities are performed around main swimming pool and water slides.

Kids Menu:

- Available at all restaurants, Please contact the Restaurant Manager.
- Kids Club is open From 10:00-13:00 & 15:00-17:00. for kids aged 5 to 12 years old.
- Children must be supervised by an adult at all times.

N.B

Room Service, Fresh Juice, Imported Beverage, Medical Services, Telephone Calls, Internet Access, Laundry Services, Spa & Billiard are against charge.