<u>Dreams Vacation Resort – Sharm El Sheikh</u> Hard All Inclusive Services 2018.2019

- All-Inclusive package commence upon check in till check out. (Check in time 14.00hrs, Check out time 12.00 noon)
- Resort Rooms Cleanliness & Maid Service will be on a daily basis as well as changing towels.
- An amount of \$ 50 will be paid in case of losing the All- Inclusive Bracelet.
- Guests can use all the facilities of Dreams Beach Resort (Except the Main Restaurant "L' Opera").

Meals & Snacks:-

Meals :-

Breakfast:

• Buffet style is served at the Main Restaurant "Andalusia" from 7.00hrs till 10.30hrs including late Breakfast.

Lunch:

Served from 13.00hrs till 15.00hrs at the following Restaurants:-

- o "Andalusia" Main Restaurant (International Buffet).
- o "Grill House" <u>at Dreams Beach Resort (Buffet Style</u>) prior reservation at least one day before

Dinner:

- Served from 19.00hrs till 22.00hrs (from 19:30hrs till 22.00hrs during the Holly month of Ramadan) at "Andalusia" Main Restaurant (Themes Nights Corners Buffet).
- Ice Cream is available in the "Andalusia" Main Restaurant during Dinner.

Snacks:

- From 16.00hrs till 17.00hrs at "Andalusia Terrace" Sandwiches.
- From 23.30hrs till 00.30hrs at "Andalusia Terrace" Sandwiches.
- Tea time is served from 11.00hrs till 12.00 noon & 16.00hrs till 17.00hrs at the Lobby Bar.

Drinks:

- Lobby Bar is open 24 hours.
- All drinks are served according to the out lets operating hours.
- In indoor outlets drinks are served in glasses (Refill).
- In outdoor outlets drinks are served in Acrylic glasses (Refill).
- Local Wine is served in glasses during Lunch & Dinner in Main Restaurant "Andalusia" and served at the lobby bar from 13:00hrs Till 22:00hrs.
- Disco (in Dreams Beach) is open from 22.30hrs. till 02.00hrs. and falls under all inclusive services (local Alcoholics are served from 22:30hrs. till 01:00hrs.)
- Bedouin Tent drinks (in Dreams Beach) fall under the All-Inclusive services, according to the operation hours.
- Drinks include:
 - o Soft drinks, Local Alcoholic drinks, dispenser mineral water, tang juice, American Coffee, Tea & Hot Chocolate.
- O Alcoholic & Non alcoholic cocktails are available as per menu.

Sports & Leisure Activities:

- Free Wi-Fi In The Lobby.
- Pool activates, Table Tennis, Beach Volley Ball, Beach Mini Football & Boccia.
- Tennis is available during day time in Dreams Beach with reservation at the towel center.
- Gymnasium.

Entertainment:

- Daily Animation Activities during day time.
- Evening International, Oriental & Animation Shows.

Children Activities:

- Kids Club for children from 04 to 12 years old.
- Two Kids Pool, One of them Heated in winter.
- Mini disco every night.

Services Available With Extra Charge:

- All Massage & Masks.
- Sauna, Steam, Jacuzzi and (Turkish bath at Dreams Beach Resort Spa).
- Tennis after sunset (prior reservation is requested) at Dreams Beach.
- Laundry, pressing & Dry Cleaning.
- Diving & Snorkeling.
- Doctor Services.
- Internet Services.
- Room Service (available from 08:00 hrs. till midnight).
- Beverages in bottles.
- Espresso & Cappuccino.
- All imported Alcoholic drinks.
- Freshly squeezed seasonal fruit juice.
- Movenpick Ice Cream.
- Pop Corn and Cotton Candy.
- Bedouin Tent Gala Dinner in Dreams Beach & Shisha.
- 25% discount on the dinner at the Fish Market Restaurant at Dreams Beach. prior reservation at least one day before
- 25 % discount on the dinner at the Pergola Restaurant at Dreams Beach. prior reservation at least one day before
- 25% discount on the dinner at the Grill House Restaurant at Dreams Beach. prior reservation at least one day before
- 25% discount on the dinner at Mexican Restaurant. prior reservation at least one day before

The management reserves its right to make any changes to the above concept- due to weather conditions, guest requests or any force majeure developments without prior notice.