

**2020 FACILITY INFORMATION
AND
SERVICE DETAILS**



Contact Information			
Opening Date	2007	Concept	Ultra All Inclusive
Category	5 Star	Address	Karaburun Mevkii – Okurcalar Beldesi Alanya – Antalya / Turkey
Investor	Sirkeci İplik Teks A.Ş.	Total area	30.000 m2
Last renovation	Winter 2017-2018	Number of rooms	425 rooms
Next renovation	Winter 2018-2019	Numbers of beds	1116 beds
E-Mail	info@mukarnashotel.com	Web Address	www.mukarnashotel.com
Sale & Marketing	sales@mukarnashotel.com	Reservation	reservation@mukarnashotel.com
Telefon	+90242 527 55 10	Fax	+90242 527 55 20/21

Location and Transportation	
To Antalya Airport	90 km – Approximetly 60 minutes
To Gazipaşa Airport	60 km - Approximetly 45 minutes
To Antalya City Center	100 km
To Alanya City Center	35 km
To Manavgat City Center	25 km
Nearest District	1 km
Nearest Shopping Center	100 m
Transportation Options	Taxi, Bus, VIP Transfer, Private Shuttle Services, Free of charge bus service for some flight companies
Beach location and Lenght	By the sea, 200 meters long, Beach for hotel Guestes use only, pier



<https://www.google.com.tr/maps/place/Mukarnas+Resort>

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Other information about Facility

Building Type	Main building	Number of Lifts	6 Guest Elevators
Number of floors	5 floors	Valid Credit Cards	Visa , Mastercard
Spoken languages	English, German, Russian, Polish, Ukrainian, Turkish		
<ul style="list-style-type: none"> ● Outdoor pool ● Indoor pool ● Water slides ● Kids pool ● SPA center ● Steam room ● Turkish hamam ● 2 Sauna ● Jakuzi ● Amphitheatre ● Bali houses ● Baby carriage 	<ul style="list-style-type: none"> ● Pool Bar ● Lobby Bar ● Beach Bar ● Anfi Bar ● Disco Bar ● Game Bar ● Main restaurant ● Ala carte restaurants ● Snack restaurant ● Large Garden ● Meeting halls ● Wheelchair 	<ul style="list-style-type: none"> ● Bowling ● Billiards ● Zone of children's slot machines ● Indoor kids klub ● Outdoor kids area ● Playground ● Mini Lunapark ● Tennis court ● Mini football field ● Mini Golf field ● Laundry services ● Bookshelf ● Rent a car 	<ul style="list-style-type: none"> ● Doctor's Office ● Hairdresser ● Gifts market. ● Boutique ● Leather Shop ● Jewellery Shop ● Pier ● Private Beach ● Indoor / Outdoor Parking ● Photographer ● Busniess Corner ● Ironing room
Pet Application	Pets are not allowed		

Entertainment and Activities

Free	Live music Special evening shows Live Concerts Water gymnastics Pool Games Archery Darts Basketball Foam party	Beach volleyball Waterslide 1 tennis court Tennis Equipment Mini football field Board Games (Bridge, Okey, Backgammon) Ping pong Squash Dance	For kids; Painting Activity area Playground Child Disco 2-6 and 7-12 year old children's pools Waterslide Mini Golf Trampoline
Paid	Bowling Game Machines Billiards	Tennis court lighting	

Swimming Pools

	Children's part	Heated	Fresh Water	Garden	Depth
Main Pool			X	X	1,40 M
Slide Pool			X	X	1,20 M
Mini Club Pool	X		X	X	30 cm
Indoor pool		X	X		1,40 M
Indoor kids pool		X	X		60 cm
Indoor - Jacuzzi		X	X		60 cm

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<i>Free Services</i>	<i>Paid Services</i>
Children's restaurant (Dinner)	Room service from 00:00 to 08:00 hours
Highchairs for baby	SPA Center massage types
Minibar - Non-alcoholic beverage presentation	Laundry service
Turkish Bath - Steam Room - Sauna	Game room
GYM	Health Service
WI-FI internet access in public areas and rooms	WI-FI Unlimited Access (High Speed)
Safe deposit box in the rooms	Baby sitter
Hot - Cold /Alcoholic – Non Alcoholic beverages	Telephone
Open Buffet Food Services	Fresh Squeezed Fruit Juices
Alacarte Food-Beverage Services	Booking for Alacarte Kuver Fee
Confectionery during the day	Brand Import Drinks
Animations and Shows	Birthday cake
Hot Tea Set and Water Heater in every room	Early c/in - Late c/out (if possible)
Water Slides	Bali houses with VIP concept
Car Parking	
Mini Club Activities and Mini Luna Park Use	
Baby car (limited edition)	
Wheelchair (limited edition)	
Beach towel (1 towel/1 person durig the day)	
Sunbeds and Mattress	
Bali houses	

Food Services

<i>Location</i>	<i>Capacit y</i>	<i>Meal</i>	<i>Hour</i>	<i>Service</i>	<i>Content</i>
Main Restaurant	1000 Pax	Breakfast	07:00 - 10:00	Buffet	Special tastes and wide breakfast variety
		Late Breakfast	10:00 –10.30	Limited Buffet	Breakfast variety
		Lunch	12:30 - 14:00	Buffet	International content
		Dinner	19:00 - 21:00	Buffet	International content and Theme nights
		Late soup	23:30 - 00:30	Limited Buffet	Light food meals and soup
		Nights buffet	02.00-6.00	***Limited Buffet	***Light Breakfast meals
Snack Restaurant	200 pax	Lunch	12:30 - 15:30	Buffet	Grilled meat, Fast Food, Salad variety, Soup, Desert, Fruit variety
Amphi Patisserie	120 Pax	10:00 - 18:00	Rotative Service	Gözleme	
				Ice-Cream	
				Fruit Service	
				Baked potato Service	
Beach Bar	300 Pax	10:00 - 18:00	Rotative Service	Toast	
				Waffle with souses	
				Hotdog	
Patisserie	200 Pax	10:00 - 17:00	Buffet	Biscuit and Cakes	

*** Limited Buffet (02.00 – 06.00) ; Open for guests who arrive late or arrive early.

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- Snack restaurant service period: 01.05.2020- 15.10.2020 - According to the weather conditions, hotel management has the right making changes in opening dates and times.
- Amphi Corner and Beach Bar serve food alternately at designated hours. 01.05.2020 - 15.10.2020 - According to the weather conditions, hotel management has the right making changes in opening dates and times.
- For evening meals, long trousers or everyday clothes are required.

Beverage Services				
<i>Location</i>	<i>Not</i>	<i>Meal</i>	<i>Hour</i>	<i>Content</i>
Main Restaurant	Servis Bar	Breakfast	07:00 - 10:00	Nonalcoholic soft beverages and hot beverages
		Late Breakfast	10:00 – 10:30	Nonalcoholic soft beverages and hot beverages
		Lunch	12:30 - 14:00	Alcoholic and nonalcoholic beverages
		Dinner	19:00 - 21:00	Alcoholic and nonalcoholic beverages
		Eveninig Supper	23:30 - 00:30	Nonalcoholic soft beverages and hot beverages
Snack Restaurant	Servis Bar		12:30 - 15:30	Alcoholic and nonalcoholic beverages
Amfi Patisserie	Servis Bar		10:00 - 18:00	Nonalcoholic soft beverages and hot beverages
Beach Bar	Bar		10:00 - 18:00	Alcoholic and nonalcoholic beverages
Lobby Bar	Bar		10:00 - 23:30	Alcoholic and nonalcoholic beverages
Havuz Bar	Bar		10:00 - 24:00	Alcoholic and nonalcoholic beverages
Disco Bar	Bar		24:00 - 02:00	Alcoholic and nonalcoholic beverages
Game Bar	Bar		17.00-08.00	Alcoholic and nonalcoholic beverages

- Local and foreign alcoholic and nonalcoholic beverages are given within concept.
- Snack restaurant, Amfi corner, Beach bar, Pool bar service period : 01.05.2020 - 15.10.2020 - According to the weather conditions, hotel management has the right making changes in opening dates and times.

A'la Carte Restaurants			
<i>Restaurant</i>	<i>Menü Sayısı</i>	<i>Saat</i>	<i>İçerik</i>
Hashi A'la Carte	40 Pax	19:00 - 21:00	Far East Cousine
Vaspiano A'la Carte	40 Pax	19:00 - 21:00	Italian Cousine
Fish Barbarossa A'la Carte	40 Pax	19:00 - 21:00	Sea Food Cousine

- Guests have to make reservation for A'la Carte Restaurants
- Prices for A'la Carte Restaurant will be charged for per person. Children older than 6 years will be charged as full price
- Per person prices can be changed during season period.
- In case the number of reservations is less than 20 persons within 24 hours before the service, the hotel management has the right postpone or cancel the service.

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General Information;

- Full concept starts from 01.05.2020 to 15.10.2020 with all facilities and services.
- Outdoor services will be open according to weather conditions and season facts.
- Opening date for pier is no later than 10.05.2020. Closing date for pier no earlier than 01.10.2020. Weather conditions may effect pier opening dates.
- Otel management has the right for changing dates, hours or location for services and outdoor facilities due to weather conditions.

Accommodation

Total Room Number	425 Rooms	Room Types	* Standart Room
Total Bed Number	1116 Beds		* Large Standart Room * Junior Suit * Family Room * Executive Suit

Room Types & Information

Standart Room;

- **Room View ;**
 - Land view
 - Side Sea View
 - Sea View
- **Location at The Building** : Each floor has standart rooms with different view
- **Room Space** : 23 – 28 m2
- **Room Design** : Mini bar, LCD TV, carpet floor, Satellite channels, wireless internet connection, bathroom (bathtub or shower) and WC, make up mirror, hair dryer, central air conditioning system, direct line telephone, safe, Hot Tea Set and Water Heater.

Large Standart Room

- **Room View** : Sea View
- **Location at the Building** : There are 6 of them at each floor except 1st floor
- **Room Space** : 36 m2
- **Room Design** : Mini bar, LCD TV, carpet floor, satellite channels, wireless internet connection, bathroom (bath or shower) and WC, make up mirror, hair dryer, central air conditioning system, direct line telephone, safe, Hot Tea Set and Water Heater.

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Junior Suit Room;

- **Room View** : Sea View
- **Location at the Building** : There are 2 of them at each floor
- **Room Space** ; 43 m2
- **Room Design** ; 1 room and 1 bathroom, Balcony, Min 1 - Max 3 + 1/2 + 2 persons suitable for accommodation; (Bathtub or shower) and WC Make-up Desk, Hair Dryer, Central Air Conditioning System, Direct Line Telephone, Safe Box, Balcony, Minibar, LCD TV, Carpet Floor, Satellite Channels, Wireless Internet Connection, Hot Tea Set and Water Heater.

Family room with Bunkbed ;

- **Room View**
 - Land View
 - Sea View
- **Location at the Building** ; There are 15 of them at different floors and sides.
- **Room Space** ; 40-45 m2
- **Room Design** ; It consists of 2 rooms and 1 bathroom, the children's room is a bunk bed. Min 2 - Max 2 + 3 is suitable for accommodation; (Bathtub or shower) and WC, Make-up Desk, Hair Dryer, Central Air Conditioning, Direct Dial Telephone, Safety Deposit Box available, Balcony, Minibar, LCD TV, Carpet Floor, Satellite Tv Channels, Hot Tea Set and Water Heater.

Family Room ;

- **Room View**
 - Land View
 - Sea View
- **Location at the Building** ; There are located at different floors and locations.
- **Room Space** ; 45 – 50 m2
- **Room Design** ; It consists of 2 rooms and 1 bathroom, with a door, Min 2 - Max 3 + 1/2 + 2 is suitable for accommodation; (Bath or shower) and WC, Make up Table, Hair Dryer, Central Air Conditioning System, Direct Line Telephone, Safe Box, Balcony, Minibar, LCD TV, Carpet Floor, Satellite Channels, Wireless Internet Connection, Hot Tea Set and Water Heater.

Executive Suit Oda;

- **Room View** ; Sea View
- **Location at the Building** ; There are 2 of them at each floor except 1st floor.
- **Room Space** ; 65 - 80 m2 a
- **Room Design** ; The room Consists of 2 rooms, 1 living rooms, 1 regular bathroom, 1 bathroom with jakuzzi and 1 large balcony .The room has minibar, LCD TV, carpet floor, Satalite channels,Wi-Fi Connection, bathtub, vanity mirror, haridryer, Safety Box, Central Air Conditoner, Direct telephone line, Hot Tea Set and Water Heater.

***** We have 4 disabled rooms. Our disabled rooms are R.O.H. and is given according to the request of the guest. Our disabled rooms have a balcony and window**

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Special Days Concept Services

<i>Honeymoon Concept Services</i>	
Special room decoration with colorful papers	Breakfast Service to room (Only 1 time, advance reservation)
Free of charge Al'la Cart Restaurant	Special Discount at Spa Center and Welness %20
Upon arrival wine and fresh fruit treat at room	VIP buklet set up

*** Al'la Carte Restaurant can be used once for free of charge.

*** Honeymoon Concept - Valid for Standard Sea Side Room Reservations as specified in the contract

<i>Aniversary Concept Services</i>	
Free room upgrade (if possible)	Special Discount at Spa Center and Welness %20
Upon arrival wine and fresh fruit treat at room	

*** Al'la Carte Restaurant can be used once for free of charge.

*** Honeymoon Concept - Valid for Standard Sea Side Room Reservations as specified in the contract

<i>Birthday Concept Services</i>	
Birthday Cake (extra charge)	Specail Mukarnas Present
Celeberation with Animation & Guest Relation Team (extra charge)	

** Birthday cake is for 4 people

<i>Repeat Guest Services</i>
Upon arrival wine and fresh fruit treat at room

** Service can be changed upon arrival time.