

## Hotel Fact Sheet

Hotel Identification			
Hotel Name	Old Palace Resort		
Owning Company	Rowad Misr for Tourism Investment, Abdel Aziz Al Soud, Al Manyal, Cairo		
Owner Name	Dr. Hamada Abol Enein		
Bay	Sahl Hasheesh		
Hotel Size	62000 m <sup>2</sup>		
Built Area	20 %		
Hotel Style/Design	Palace Style		
Date of opening	6/1/2008		
Operating Months	Whole year		
Number of room buildings	1 Main Building and 3 Annex Buildings		
Number of floors	4		
Number of rooms	292 Rooms		
Hotel Category	5 stars		
Vicinity to the Beach	Sea Front		
Meal Plan	Ultra All Inclusive, Soft All Inclusive, HB and BB		
Hotel Correspondence			
Address	Egypt , Red Sea , Hurghada , Sahl Hasheesh		
Telephone No.	002 018 311 0303		
Fax No.	002 018 171 5977		
E-Mail Address	<a href="mailto:info@oldpalaceresort.com">info@oldpalaceresort.com</a>		
Web Page	<a href="http://www.oldpalaceresort.com">www.oldpalaceresort.com</a>		
Hotel GM	Mr. Aldo Stenchetti		
Hotel GM E-Mail	<a href="mailto:aldo.stenchetti@sharmdreamsgroup.com">aldo.stenchetti@sharmdreamsgroup.com</a>		
Director of sales	Mr. Alaaddin Mohamed		
Sales Manager E-Mail	<a href="mailto:aladdin.mohamed@oldpalaceresort.com">aladdin.mohamed@oldpalaceresort.com</a>		
Front Office Manager	Mr. Mohamed Memy		
Front Office E-Mail	<a href="mailto:fo@oldpalaceresort.com">fo@oldpalaceresort.com</a>		
Assist. Reservation Manager	Mr. Moustafa Shebl		
Reservation E-Mail	<a href="mailto:reservations@oldpalaceresort.com">reservations@oldpalaceresort.com</a>		
Distances	To	Distance in Km	Driving Time By Minuet
Airport	Hurghada Airport	25	30
City Center	Hurghada	30	35
Nearest Bus Station	Super Jet-Upper Egypt-GoBus	35	40
Nearest City	Hurghada	30	35
Nearest Hospital	El Hayat Hospital	20	20
Lobby			
Lobby design	Palace Hall		
Lobby Size	Medium (1150 M <sup>2</sup> )		
Number of seats	96		
Reception			
Operating hours	24 Hours		
Reception languages	English-German-Russian-Ukrainian-French-Arabic		
Luggage Service	Available 24 hours		
Limo & Car Rental Service	Available against charge		
Safe Deposit Box	Available in Guest Rooms Free of charge		
Early Check in -Late check out	upon Availability		
Credit Cards Accepted	Visa-Master-American Express		
Checks & Traveler Checks	Not Accepted at the reception		
Money Exchange	At the ATM machine in the Lobby		
Doctor	Resident in the hotel and against charge		

<b>Rooms</b>						
Total number of Stander rooms	292 Rooms					
Number of Standard Rooms	83 Rooms					
Number of Superior Sea View Rooms	94 Rooms					
Number of Deluxe Rooms	32 Rooms					
Number of Chalet Rooms	55 Rooms					
Number of Junior Suites	12 Rooms					
Number of Suits	16 Suites					
Total number of King bed rooms	58 Rooms					
Total number of queen bed rooms	55 Rooms					
Number of twin bed rooms	179 Rooms					
Number of connecting rooms	44 Rooms 22 CNQ 22 CNT					
Total number of beds	584 Beds					
Number of Sofa Beds	59 Sofa Beds					
Number of non smoking rooms	100 Rooms					
Number of disable rooms	2 Rooms					
Rooms with Terrace	107 Rooms					
Rooms with Balcony	185 Rooms					
Maximum number of pax in room	2 Adult + 1 Child					
Maximum number of pax in Suite	2 Adult + 2 Child					
Standard/Superior Room size	37 M <sup>2</sup>					
Deluxe Room size	47 M <sup>2</sup>					
Chalet Room size	60 M <sup>2</sup>					
Junior Suite size	57 M <sup>2</sup>					
Suit size	68 M <sup>2</sup>					
Size of the sofa	180 cm X 120 cm					
Rooms View	Sea, Pool or Garden View					
<b>Room Facilities</b>						
Air-condition(Seasonaly Weather)	Safe Telephone Café Tray					
Hair Drier	Bath Room Mini Fridge Sat TV					
Balcony or Terrace	Bathtub Upon Request Iron and Ironing Board					
<b>Beach</b>						
Type of the beach	Sandy beach					
Beach Length	160 M					
Number of Sun Beds	294					
Beach Towels and Sun Beds	Free					
Paid Services	Water Sports, Diving, Wind Surfing, Bicycle Rental					
<b>Shuttle Bus</b>						
Times	2 per Week					
Charge	For UAI once per stay free (min. stay 7 nights)					
Destination	Down Town					
Reservations	At Reception - Reservation is required in advance					
<b>Shopping</b>						
Within the Hotel	4 Shops (Mini Market, Souvenirs, Bazaar & Jewellery)					
Out Side the Hotel	5 to 7 km from the hotel					
Shopping Hours	Mall, Super Markets, Pharmacies, Photo Shops, Bazaars, Restaurants From 11:00 till Midnights					
<b>Restaurants &amp; Bars</b>						
<b>Restaurants</b>						
El Kasr, Buffet Style AI, 290 seats	Operating Hours					
	Breakfast		Lunch		Dinner	
	7:00	10:00	13:00	15:00	18:30	21:00
Cucina, Italian A' la carte, 50 seats	Operating Hours 19:00 to 21:00					
	Breakfast		Lunch		Dinner	
	NA		NA		UAL free once per week - prior reservation required	
Poncho, Brazilian A' la carte, 30 seats	Operating Hours 19:00 to 21:00					
	Breakfast		Lunch		Dinner	
	NA		NA		UAL free once per week - prior reservation required	

<b>Bars</b>		
<b>Sea Breeze Pool Bar</b>	Number Of Tables	Number Of Seats
	12	48
Operating Hours	From 10:00 until Sunset in Summer & Winter and from 20:00 to 23:00 in Summer only	
Snacks	From 14:30 until 17:00	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Ice cream	From 14:30 to 17:00	
Charge	Free (Ultra and Soft All inclusive)	
<b>Lobby Bar</b>	Number Of Tables	Number Of Seats
	5	20
Operating Hours	24 Hours	
Afternoon Tea Time (Cookies, Croissant, French pastry).	From 15:00 hrs. – 17:00 hrs. Free for Ultra All Inclusive	
Type of drinks	Includes a wide selection of national beverages, including alcoholic & soft drinks, juices, beer, cocktails, coffee, tea and all served by the glass.	
	Free for Ultra All Inclusive from 10:00 till 00:00 and drinks between 00:00 – 10:00 are chargeable except water ,soft drinks and Coffee 24 hrs.	
Charge	Free for Soft All Inclusive from 10:00 till 00:00(Soft Drinks) and drinks between 00:00 – 10:00 are chargeable	
<b>Food &amp; Beverage services at the property may be limited or unavailable due to Coronavirus (COVID-19).</b>		
<b>Jacuzzi Pool Bar</b>	Number Of Tables	Number Of Seats
	3	10
Operating Hours	From 10:00 until Sunset	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Charge	Free (Ultra and Soft All inclusive)	
<b>Al Khan Terrace</b>	Number Of Tables	Number Of Seats
	9	36
Operating Hours	From 18:30 until 23:00	
Type of drinks	Oriental Cold / hot drinks only	
Charge	Free (Ultra and Soft All inclusive)	
<b>Beach Bar</b>	Number Of Tables	Number Of Seats
	5	30
Operating Hours	From 09:00 until Sunset	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Charge	Free (Ultra and Soft All inclusive)	
<b>La Bonita Disco</b>	Number Of Tables	Number Of Seats
		60
Opening time	Closed	
Drinks & items provided		
Charge		
<b>Other Hotel Facilities</b>		
<b>Swimming Pool</b>		
Main Swimming Pool		
Size	1260 sq.m	
Opening time	From 08:00 till Sun set	
Depth	160 cm	
Heating	Not Heated	
No. of sun beds around the pool	100	
Towel Service	Free against towel cards	
Water Activity	Animation water gym, water polo	
<b>Jacuzzi Pool</b>		
Size	150 sq.m	
Opening time	From 08:00 till Sun set	
Depth	120 cm	
Heating	Heated during the winter time	
No. of sun beds around the pool	50	
Towel Service	Free against towel cards	

<b>Conference Rooms</b>			
Conference Room No. 1	80 sq.m, Max. Capacity 70 pax	Fully Equipped	
Conference Room No. 2	117 sq.m, Max. Capacity 120 pax		
Conference Room No. 3	60 sq.m, Max. Capacity 40 pax		
Rooms 2&3 (combinable)	177 sq.m, Max Capacity 160 pax		
<b>Internet</b>			
Internet Service (WIFI)	Available for free in lobby , rooms, pool & beach		
<b>Kids Club</b>			
Kids club play ground size	250 sq.m		
Opening time	From 10:00 till 12:00 & 15:00 till 17:00		
Age	5-12 Years		
Languages	English, Russian		
Kids club animation	Available whole year		
<b>Spa</b>			
Opening time	From 10:00 until 19:00		
Charge	Against charge		
Services	Jacuzzi, Sauna, Steam Bath, Massage, Turkish Bath		
<b>Beauty Saloon</b>			
Opening time	From 10:00 until 20:00		
Charge	Against charge with perior reservation		
Services			
<b>Free Sports</b>			
	Opening time		Remarks
	From	To	
GYM	09:00	19:00	
Table Tennis	10:00	Sunset	1 tables
Billiard	24	One Hour per stay free for the UAI	
Others	Beach Volleyball, Bocce, water polo, darts and Speed Minton		
<b>Sports against charge</b>			
	Remarks		
Billiard	1 tables		
Bicycle rental	3rd Party		
Riding (Horse, Camel)			
Diving			
Wind surfing			
Sailing/ Parasailling			
Canoe			
Pedal			
Water Ski			
Motor boats			