



► 2022 SUMMER FACT SHEET



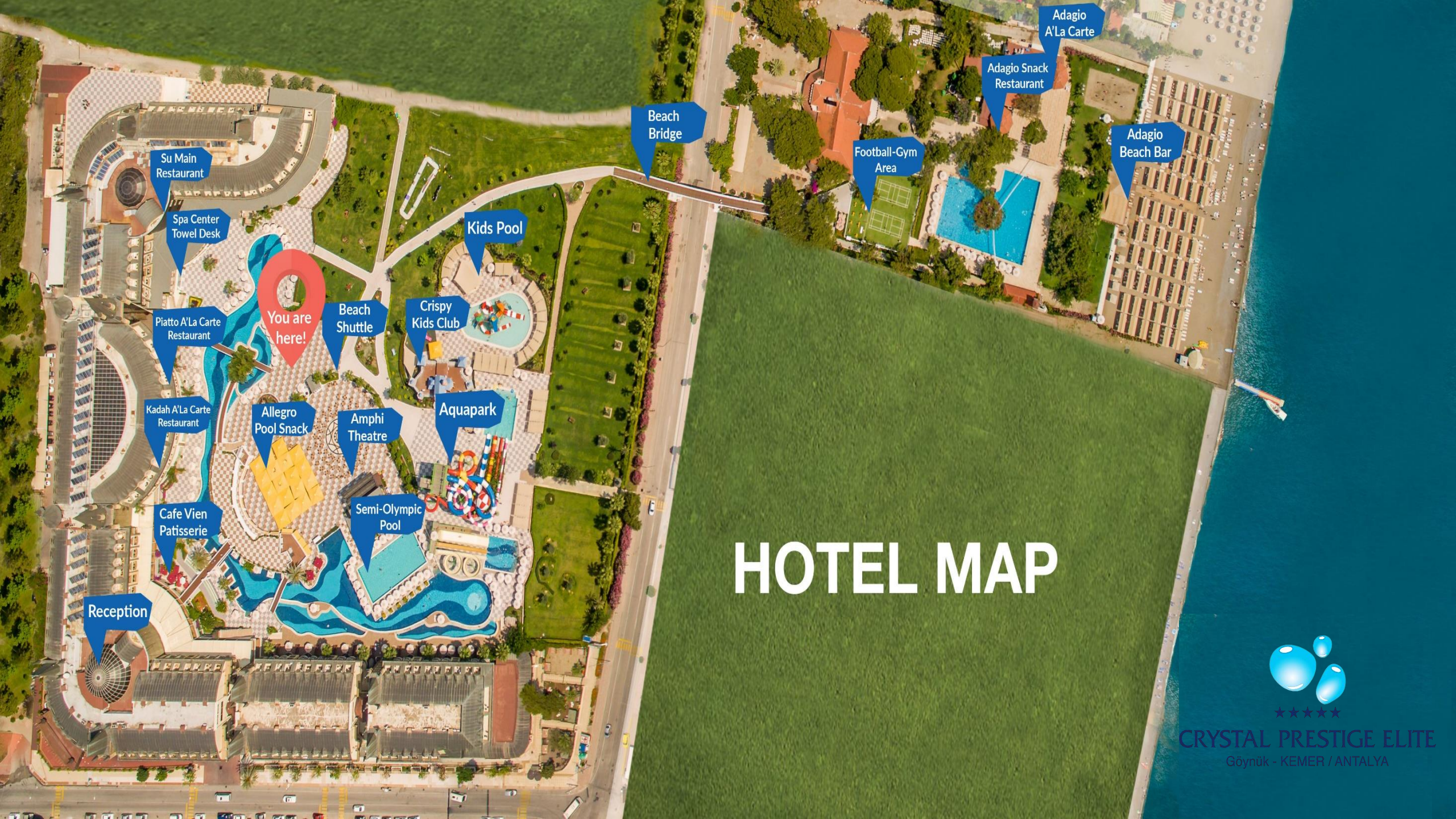




Opening year	2007
Open Seasons	Summer
Category	5 stars
Pension	Ultimate All Inclusive
Total area	100.000 m ²
E-mail	Göynük / Kemer / ANTALYA

Phone	+ 90 242 815 21 00
Fax	+ 90 242 815 21 00
E-mail	info.prestige@crystalhotels.com.tr
Official website	www.crystalhotels.com.tr
Number of Facility, Building and Blocks	1 Main Building
Beach Location and Length	Private, 100 m beach





Beach Bridge

Adagio Snack Restaurant

Adagio A'La Carte

Adagio Beach Bar

Football-Gym Area

Su Main Restaurant

Spa Center Towel Desk

Kids Pool

Piatto A'La Carte Restaurant

You are here!

Beach Shuttle

Crispy Kids Club

Kadah A'La Carte Restaurant

Allegro Pool Snack

Amphi Theatre

Aquapark

Cafe Vien Patisserie

Semi-Olympic Pool

Reception

HOTEL MAP



★★★★★

CRYSTAL PRESTIGE ELITE

Göynük - KEMER / ANTALYA



❖ ALL ROOM TYPES AND PIECES



Room Location	Standard Room	Family Room	Pool Family Room
Side Sea	145		
With Land View	269 (8 Rooms for Physically Handicapped Guests)		
With pool view			49
With a side view of the sea/ land		126	



Number of Rooms

Room Location

m²

Features

145 PCs

Main Building Side Sea View

34 m²

145 rooms of 34 m² width. It has double and single bed types and a sofa. It consists of a bathroom, toilet and balcony. They are rooms with limited sea view.

Standard Room

Standard Room | 145 Rooms

		m ²	witdh	length
1	Standard Room	25m ²	3.5m	7m
2	Bathroom	5.4m ²	1.8m	3m
	Total	30.4m ²		

*Maximum occupancy pax 2+2/3 person





Number of Rooms

Room Location

m2

Features

269 PCs

Main Building
With Land View

34 m²

269 rooms of 34 m² width (8 rooms of disabled guests). Double and single bed types are available. It consists of a bathroom, toilet and balcony. (single beds are available in rooms for disabled guests) it has a sofa.

Standard Room

Standard Room | 145 Rooms

		m ²	witdh	length
1	Standard Room	25m ²	3.5m	7m
2	Bathroom	5.4m ²	1.8m	3m
	Total	30.4m ²		

*Maximum occupancy pax 2+2/3 person





Number of Rooms

Room Location

m²

Features

126 PCs

With Land View

50 m²

126 50 m² - 57 m² wide mostly Duplex Family Rooms. 2 Bedrooms, double and single beds are available in the rooms. Consisting of sofa, 2 LCD TV (satellite TV), showers in the bathrooms and 2 mini bars. (there are no communicating doors in the rooms)



CRYSTAL PRESTIGE ELITE
Göynük - KEMER / ANTALYA

Family | First Floor

Dublex Family | First Floor | 63 Rooms

		m ²	width	length
1	Standard Room	16m ²	3.5m	4.6m
2	Bathroom	7m ²	2.3m	3m
	Total	23m ²		

*Maximum occupancy pax 4 person





CRYSTAL PRESTIGE ELITE
Göynük - KEMER / ANTALYA

Family | Second Floor

Dublex Family | Second Floor | 63 Rooms

		m ²	witdh	length
1	Standard room	12.6m ²	3.5m	3.6m
2	Bathroom	7m ²	2.3m	3m
	Total	19.6m ²		

*Maximum occupancy pax 4 person





Number of Rooms

Room Location

m²

Features

49 PCs

With pool view

40 m²

49 rooms of 40 m² - 50 m² width. Double and single beds available. A sofa, LCD TV (satellite broadcast), a shower and a mini bar are available.



CRYSTAL PRESTIGE ELITE
Göynük - KEMER / ANTALYA

Family Room

Pool Family Room | 41 Rooms

		m ²	genişlik	uzunluk
1	Standard Room	20m ²	3.6m	5.5m
2	Double Bedroom	9m ²	3.6m	2.5m
3	Bathroom	9.4m ²	3.6m	2.6m
	Total	38.4m ²		

*Maximum occupancy pax 2+2 person





★★★★★

CRYSTAL HOTELS

RESORT & SPA

KEMER · BELEK · SIDE · BODRUM

❖ Concept Table by Room Type

Room Type	Room Service	Split/Central Air conditioning	Alacarte Use	2 TV	Turn Down	Bathrobe	Slippers	Tea and coffee Set
Standard Room	€	Central	Once *	-	N/A	-	✓	-
Family Room	€	Central	Once *	✓	N/A	-	✓	-
Pool Family Room	€	Central	Once *	✓	N/A	-	✓	-

€ = Paid Services

✓ = Free Services

NA = Services Not Available

* a La Carte dinner is used once per 7 nights stay.

STANDARD SERVICES AVAILABLE IN ALL ROOMS

Safety deposit box

Daily towel change

Daily linen change

Daily room cleaning (daily from 09:00 to 16:00)

Daily minibar renewal (once a day)

Children's bathtub (optional)

Baby bed (optional)

Baby potty (optional)

STANDARD EQUIPMENT IN ALL ROOMS

Electronic door locking system

Large single or double bed

Fire Alarm

Balcony

Central air conditioner and Split Air Conditioner system in some rooms

Balcony hanger

National and International HD broadcasts

Slippers

Mini Bar

Hair dryer

LCD TV

Make-up table and mirror

Music Broadcast (from TV channels)

Bathroom bouquet set

Cartoon channels

Free Wi-Fi connection

Toilet, shower cabin, bathroom

Bathroom towels

Direct line phone in bathroom and room

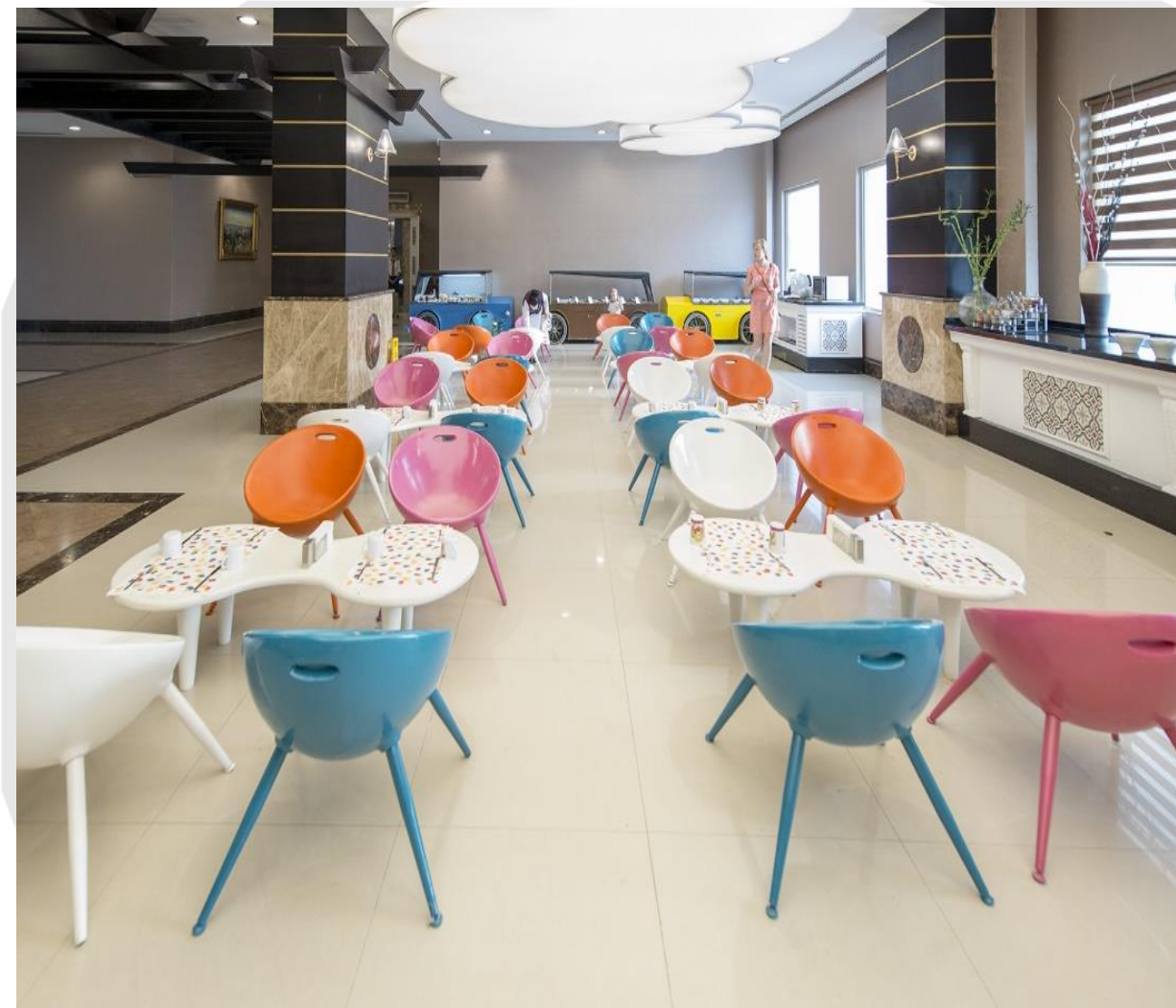
Electronic safebox



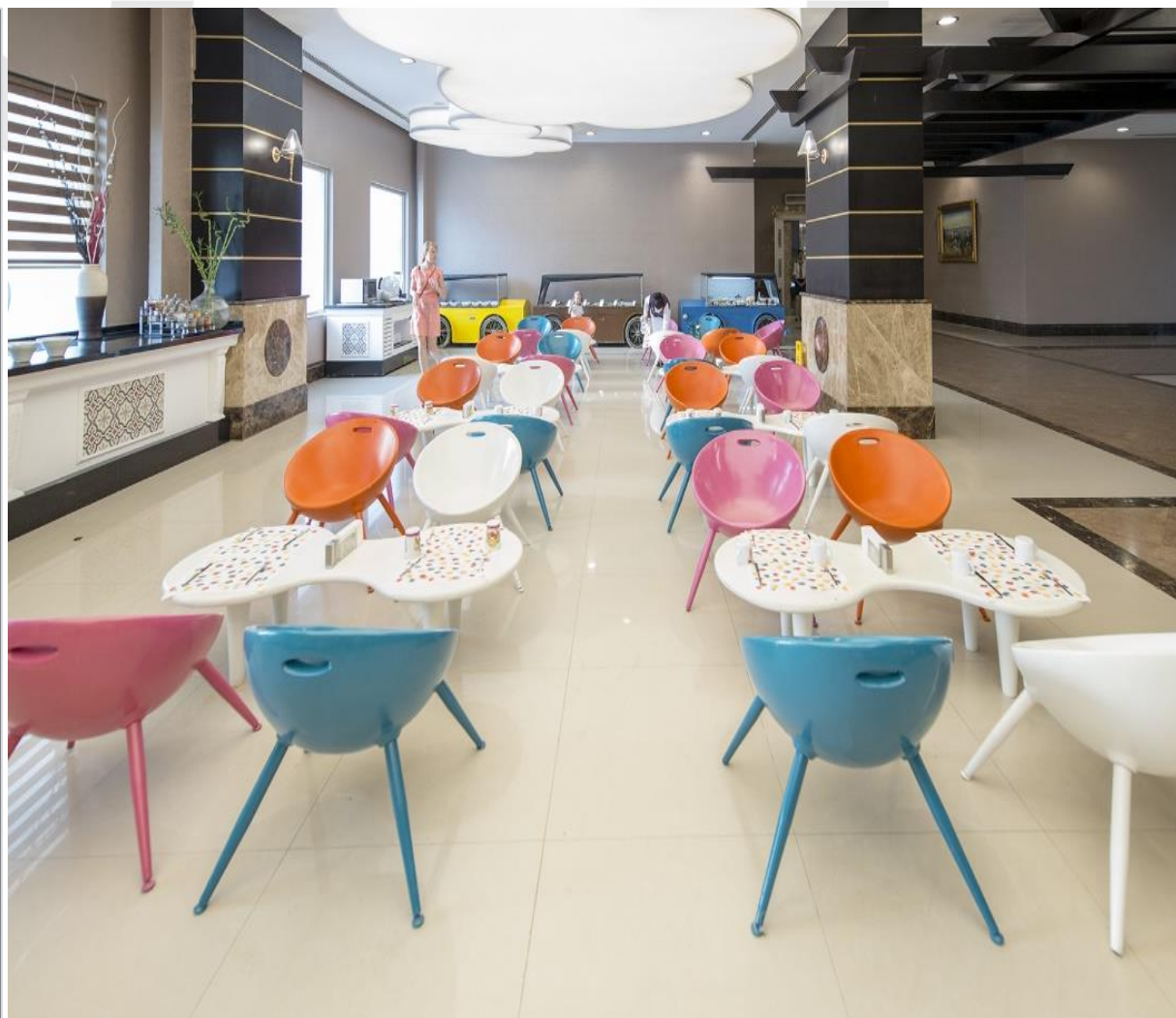
❖ RESTAURANTS



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Main Restaurant	Open Buffet	Breakfast	07:00	11:00	1100	Central	<i>Special hour applications for you in the comfort of eating</i>
		Lunch	12:30	14:30			
		Dinner	18:30	21:30			



❖ RESTAURANTS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description	
Main Restaurant	Open Buffet for Children	Lunch	12:30	13:30	800	Central	Without reservation
		Dinner	18:00	19:30			Free



EAT **NON STOP**
enjoy your meal

Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

PiattoRestaurant

24 hours

Late Snack
Restaurant

21:30

07:00

80

Central

Food service from Late Dinner
to Breakfast



Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

Italian Ala Carte

A la carte

Italian Cuisine

18:30

21:30

50

Central

With reservation

Free

Turkish Ala Carte

Turkish Cuisine



Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

Fish Ala Carte

A la carte

Seafood

18:30

21:30

50

Central

*With reservation
Paid*



Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

Mexico Ala Carte

A la carte

Mexican Cuisine

18:30

21:30

40

Central

With reservation Free



Departments

Concept

Concept
Content

Service hours

Capacity

Music

Description

Kids Club

Snack

Tea time

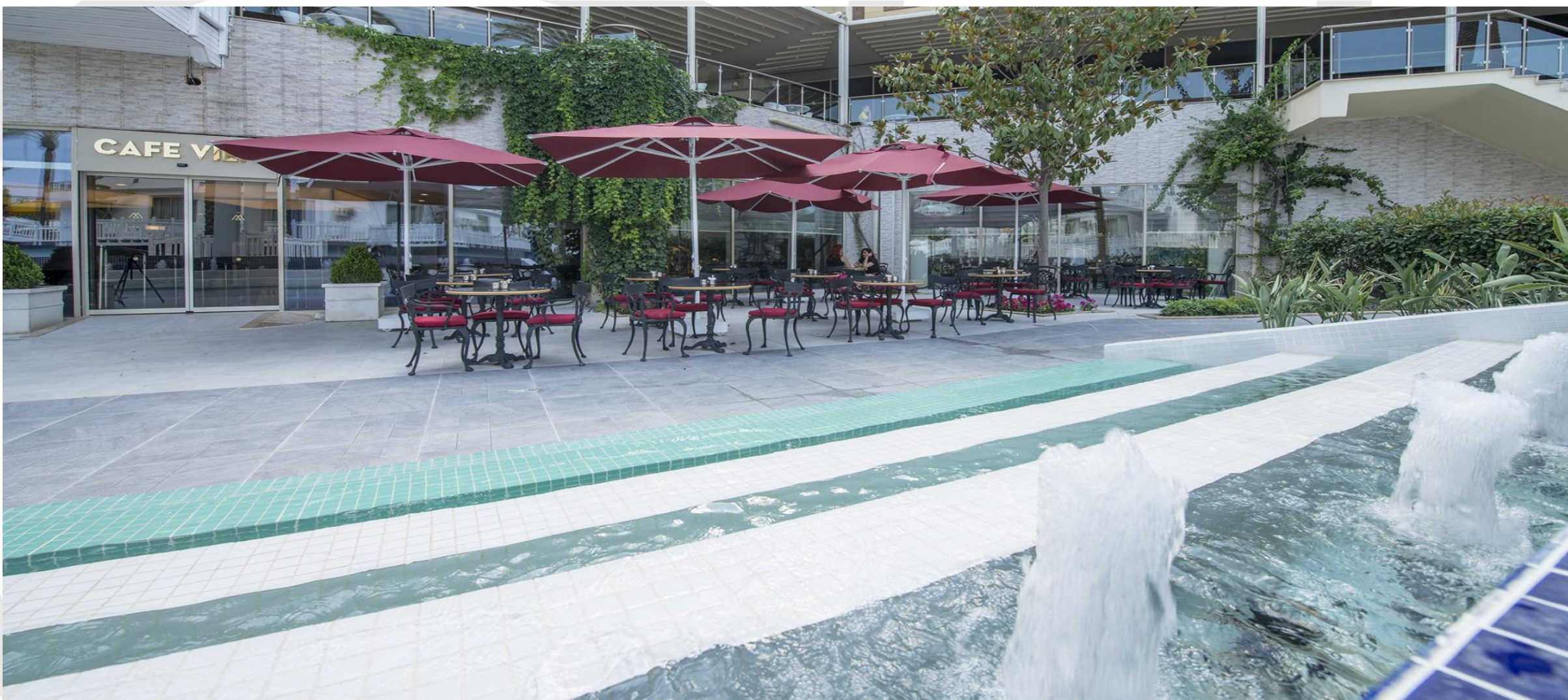
15:00

17:00

30

Central

Mini-snacks from the bakery



Departments

Concept

Concept
Content

Service hours

Capacity

Music

Description

Crystal Coffee & Patisserie

Bakery

Snack

11:00

18:00

100

Central

Bakery Presentations Cake Types

Ice cream

11:00

18:00

Ice cream



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Pool Snack Restaurant	Snack	Snack Service	12:00	17:00	150	Central	Snack Food

❖ EATING AND DRINKING AREAS



Departments

Conce
pt

Concept Content

Service hours

Capacity

Music

Description

Beach Snack

Snack

Snack Service

12:00

16:00

100

Central

Snack Food/Ice Cream

Restaurant

Turkish Stuffed
Flatbread (Gözleme)
House

Turkish Stuffed

Flatbread (Gözleme)

12:00

16:00

*Different types of Turkish Stuffed Flatbread
rolled out with hands*



❖ BARS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description
Lobby Lounge Bar	Beverage	Indoor Beverage Menu	16:00 23:59	100	Central	Domestic and Foreign Alcoholic and Non-Alcoholic Beverages
Piano Bar		Indoor Beverage Menu	08:00 23:59			Domestic and Foreign Alcoholic and Non-Alcoholic Beverages



Departments

Concep
†

Concept Content

Service hours

Capacity

Music

Description

Crystal Coffee & Patisserie

Beverag
e

Hot Beverage Menu

11:00

18:00

100

Central

Gourmet Hot Beverage Service



❖ BARS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description
Green Fields Bar	Beverage	Indoor Beverage Menu	23:59	08:00	50	Domestic and Foreign Alcoholic and Non-Alcoholic Beverages Central
Disco Bar		Indoor Beverage Menu	23:00	01:00	50	



❖ BARS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description
Pool Bar	Beverage	Indoor Beverage Menu	10:00	23:59	300	Domestic and Foreign Alcoholic and Non-Alcoholic Beverages Central
Beach Bar		Beach Menu	10:00	18:00	40	



❖ SPECIAL DAYS & ORGANIZATIONS



FREE SERVICES

Honeymoon couples special service; Quick Check-in, sparkling wine, Fruit basket, Room decoration suitable for the theme, A la Carte Reservation on a preferred evening (special table decor) and breakfast service on a preferred day, Upgrade to the upper category room according to the availability of the hotel, Special setups in the room, Flowers and special design gifts

* * In order for the package to be valid, the marriage date must not be older than 10 months (based on the check-in date). The marriage certificate is mandatory at the check-in.

PAID SERVICES

Birthday card, Wine Fruit Plate, decorated table at the restaurant. Cake delivery on birthdays **is paid**

Wedding Anniversary celebration; wine fruit plate, table decorated in restaurant. Anniversary Celebration cake presentation is paid

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- Food products are predominantly selected and presented in accordance with their original local territory.
- Local regions are indicated by geotags in presentations (*"Cream", "Cheese", etc.*)
- Produced with gluten-free bread and healthy wheat dough product options are offered.
- Healthy, natural products are mainly used in children's and baby buffets.
- Carefully selected vegetables and fruits that turn into healthy drinks are included in the Detox menu presentations.
- Fried products are not offered with refined trans fat content.
Healthy cooking methods are prioritized in food production throughout the facility.

LOCAL  **HEALTHY**

food & drinks



WE ✕ **SERVE**

you enjoy

We have prepared a new buffet system for you, our esteemed Guests, whose contact with food presentation and service equipment has been completely eliminated.

Our Kitchen Chefs will distribute delicious foods prepared for you in open buffets without touching, through the "**WE SERVE**" system within the Social Distance rules.

WE ✕ **SERVE**

you enjoy

FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Free Services

Traditional Palace Sherbet and Carrot Cezerye in at the reception

24 hour beverage service

A-la-carte service on all units

Diet Food in the Main Restaurant

Mini bar (refreshed once a day)

Vegetarian food in the main restaurant

Beverage service at lunch and dinner included in the concept

Local-themed foods in the main restaurant

Snack food range, pizza, pide, hamburgers and so on in Snack restaurants all day long

Children's buffet in the main restaurant

Breakfast, lunch and dinner with open buffet in the main restaurant food services

Ice cream service

Fresh production daily bakery products service

Baked potato service

International Local Coffees

Boiled corn service

Various hand-made Food Service in snack restaurants

Some à la carte services

FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Paid Services

Welcome services

Freshly squeezed vegetables, juices and Energy drinks

A'la Minute food production in some units

All bottled alcoholic products, all special domestic and foreign wines and champagnes, alcoholic Premium drinks (10 and 12 years and above VSOP and XO Cognacs)

Special section for families with children in the main restaurant

All wine, champagne and special food orders are served at Alakart Restaurants at an extra charge.
(Except Table Wine)

Fresh cut fruit and delicatessen presentations at the buffet

24-hour room service

Fresh production daily bakery products

Organizations such as special meals in designated special Locations in the facility

Beverage menu in all bars

Special Day Celebrations (Anniversary, and Birthday Cake)

Use of a 1-way a la carte restaurant for stays of 7 nights

All a la carte Restaurants for stays of 6 nights or less

Thematic buffet presentations, including Turkish cuisine once a week

Freshly squeezed juice varieties for breakfast



! All pools are closed between 20:00 - 08:00 purpose cleaning work and guest safety.

Depth

Volume

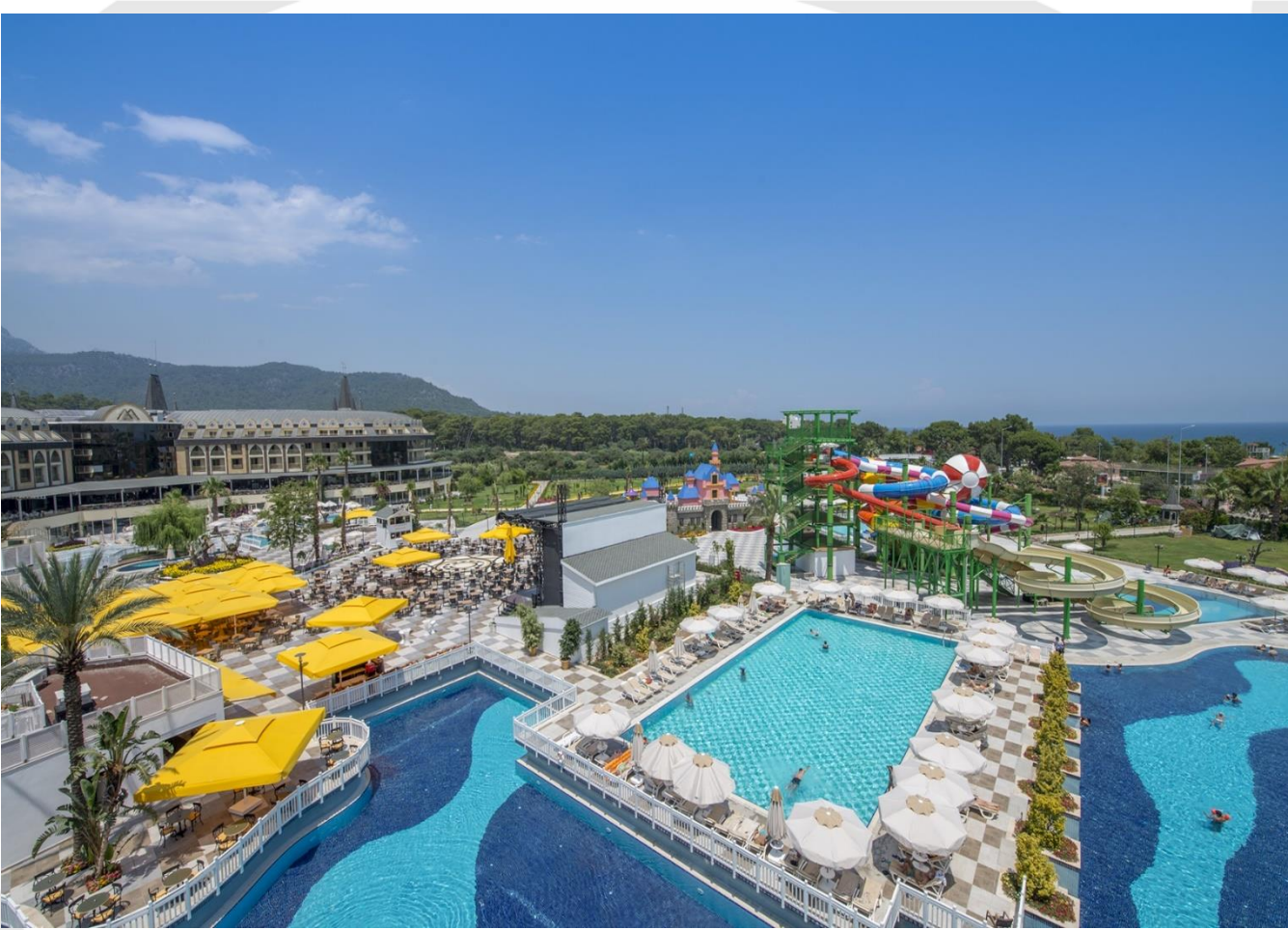
Location

Main Pool

140 cm

4000 m²

Snack restaurant side



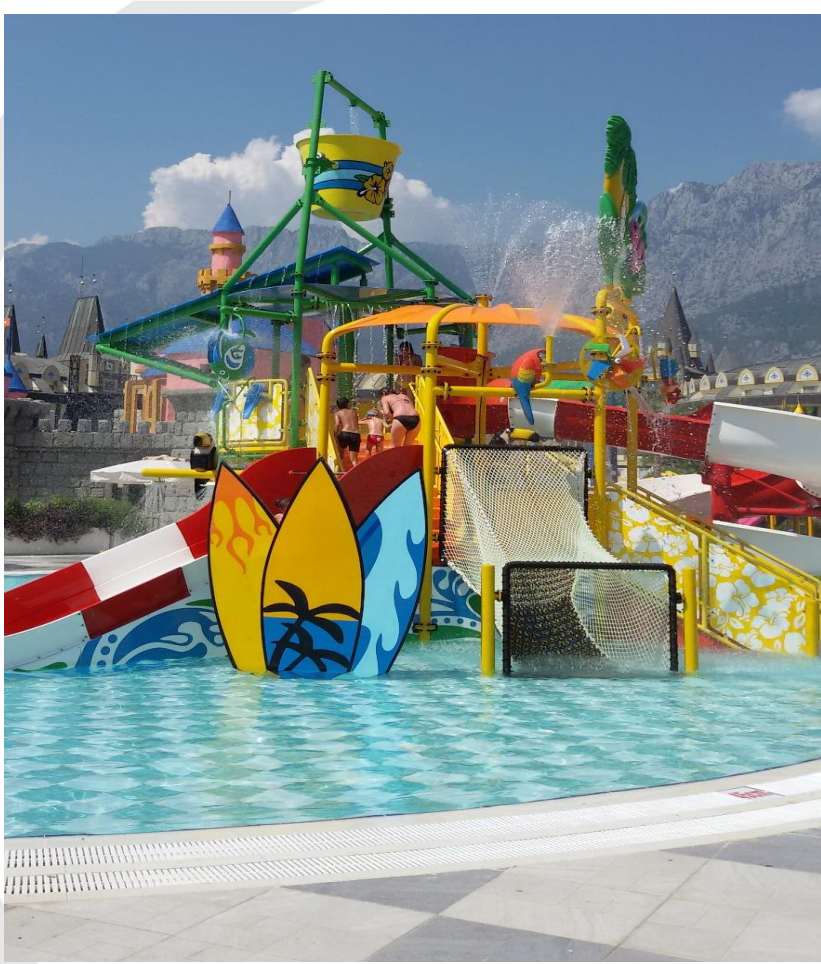
! All pools are closed between 20:00 - 08:00 purpose cleaning work and guest safety.

	Depth	Volume	Location
Semi Olympic Swimming Pool	140 cm	313 m ²	Snack restaurant side
Aquapark Pool 1 (4-slide)	100 cm	150 m ²	Snack restaurant side



! All pools are closed between 20:00 - 08:00 purpose cleaning work and guest safety.

	Depth	Volume	Location
Aquapark Pool 2 (3-slide)	120 cm	140 m ²	Snack restaurant side
Beach Pool	110 cm – 140 cm	950 m ²	Coastline



! All pools are closed between 20:00 - 08:00 purpose cleaning work and guest safety.

	Depth	Volume	Location
Aquapark Children's Pool	42 cm	180 m ²	Mini Club
Kids' Pool With Fixed Sunshades	17 cm	60 m ²	Mini Club



! All pools are closed between 20:00 - 08:00 purpose cleaning work and guest safety.

	Depth	Volume	Location
Indoor Pool	150 cm	140 m ²	Main Building
Indoor Pool for Children	60 cm	40 m ²	Main Building



❖ CRISPY CHILDREN'S WORLD



For our little guests... We have created such opportunities for them to live their holidays to the fullest, unlimited and free. Activities that continue all day long for children and young people between the ages of 4-12, Crispy Mini Club, games, a pool dedicated to them, food and drink services... We have prepared many activities where they will make new friends, improve themselves, and fill themselves with games and entertainment. Our children's club staff, whom you entrust your most precious ones to, show our little ones all the care they deserve and constantly take care of them. We know that children's club is the most important department that does not accept mistakes, and therefore all our children's club staff in our facilities with the concept of "Children and Family Friendly Hotel" welcome our little guests aware of this. Because we know that if our little guests are happy, their parents will be happy. Come on, give your kids a fun, adventurous, memorable vacation!

- Mini club (04-12 years)
- Teen club (13-17 years)
- Mini-disco

- Playground (outdoors)
- Mini pool and activity equipment
- Stroller service (Paid)
- Developing games and activities, Shows for Children

PAVILLIONS



Doğasında keyif var

Naturally delightful

❖ PAVILLIONS



PAVILLIONS (Paid) 08:00 – 18:00

Fruit basket Mini Bar service
Beverage service per hour
Ice Cream Service Lunch



Daily activities

Night Shows

Theme parties & Gala Night

Live music on certain days of the week

Disco

Backgammon, chess, card games, etc.

Karaoke

Outdoor Fitness

Yoga & Meditation



★★★★★

CRYSTAL HOTELS

RESORT & SPA
KEMER • BELEK • SIDE • BODRUM



CRYSTALCLEAR
Spa Center



❖ TURKISH BATH & SAUNA & SPA



Free Services

Indoor Swimming Pool (without heating)
Sauna,
Turkish Bath,
Steam Room

Paid Services

Massage services,
Skin and body care,
Hairdresser and beauty salon
Personal Care Programs

SPORTS ACTIVITIES



Free Services

2 tennis courts

Boccia, darts, aerobics, beach volleyball, table tennis

Gym, mini golf

Paid Services

Tennis court lighting and tennis equipment

Motor and non-motorized water sports (Sea bike, Jet ski, banana, etc.)

GENERAL SERVICES (Free Services)

Wake up service

Mini Bar

Message services

Public relations desk

Parking service (OUTDOOR)

Daily table reservations at the main restaurant for guests with disabilities

Baggage handling staff

Special landscaping that allows guests with disabilities to access all facility areas

GENERAL SERVICES (paid Services)

Phone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailoring)

Shopping Mall (Shops)

Transfer services

Car rental, Bicycle rental, Children's car rental

Doctor Service

Photo services

SHOPPING MALL

Leather shop

Boutique

Hairdresser

Market

Photographer

Mall Of Gallery

**** GALERY MALL OUTLET (the largest Outlet Store in the Arch Zone, accessible from within the Hotel**

IMPORTANT INFORMATION

- **Quality Management Systems:** **ISO 9001** Quality Management System **ISO 10002** Customer Satisfaction Management System
ISO 14001 Environmental Management System **ISO 45001** Occupational Health and Safety Management System
ISO 50001 Energy Management System **ISO 22000** Food Safety Management System
- All Food and Service offerings use officially certified premium quality products and brands.
- Guests who are allergic to any food are required to report their situation to Guest Relationships when they enter the facility. Otherwise, Hotel Management is not responsible for any problems that may arise.
- Smoking is prohibited in closed spaces in general use according to the laws of the Republic of Turkey dated 19.05.2008.
- Pets are not permitted in our facility.
- Check-in time is 14:00 and departure time from the facility is 12:00. Even if the room is delivered on time, facility service uses are subject to extra charge after 12:00.
- Clothing rules may apply in some restaurants and bars in the facility. (For Dinner, buffet and A la Carte Restaurants)
- Air conditioning operating hours are automatically adjusted by the automation system according to external weather conditions in order to provide maximum comfort.
- Alcoholic beverages are not served to guests under 18 years of age, and tobacco products and drinks are not sold.
- Alcohol is not served to our guests with health risk.
- Preparatory work carried out during the opening and closing of the season may be postponed due to weather opposition.
- The beach service opening date is determined by the hotel management according to adverse weather conditions.
- Hotel management reserves the right to unilaterally make changes in all services and hours contained in Factsheet due to Pandemic, weather and similar reasons beyond one's control.
- The days on which restaurants and bars will be closed may vary depending on the weather conditions and reservation requests by the hotel management.
- It is not appropriate for hygiene and safety to take food, drink and equipment from food and beverage units to outdoor areas.
- Bathroom bouquets are given daily according to the number of people.
- The information letter with the general rules of the facility is declared to all guests by signature during the check-in process.
- Regarding the beach chair occupied without being used for a long time, the hotel authorities can take the items on the beach chair and make them empty.
- Fishing is prohibited within the swimming boundaries.
- Motor vessels cannot be used within the swimming boundaries.
- All consumables, bouquets, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of all-inclusive package for daily use in the facility. It is not appropriate to take these materials out of the facility.
- Hotel management reserves the right to make unilateral changes to the services and information contained in this guide.
- Our current concept is always published on our crystalhotels.com.tr web page. Tour Operator and agencies acknowledge that these current published concepts are valid under contracts and will update this information simultaneously in their sales and marketing channels.
- **Crystal Hotels does not accept responsibility** for non-current content on Agent and Tour operators' WEB sites

PRECAUTIONS AGAINST GLOBAL WARMING IN OUR HOTELS

Natural Gas Use

Waste decomposition

Use of recycled materials

Use of energy saving system in rooms

Electrical saving lighting and sensor use

Use of sensors and aerators to save water

Solar Energy Usage



CURRENT VISUAL, VIDEO, LOGO, FACT SHEET

CRYSTAL PRESTIGE ELITE

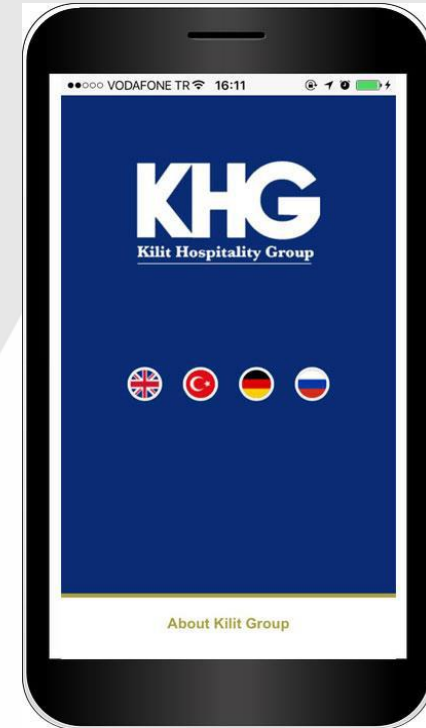
All current information, fact sheet, images, logos and videos are available at the link below

www.crystalhotels.com.tr



<http://acente.kilithg.com/>

Key Hospitality Group
Our Mobile App



You can access it by downloading it from your IOS and ANDROID phones.

