

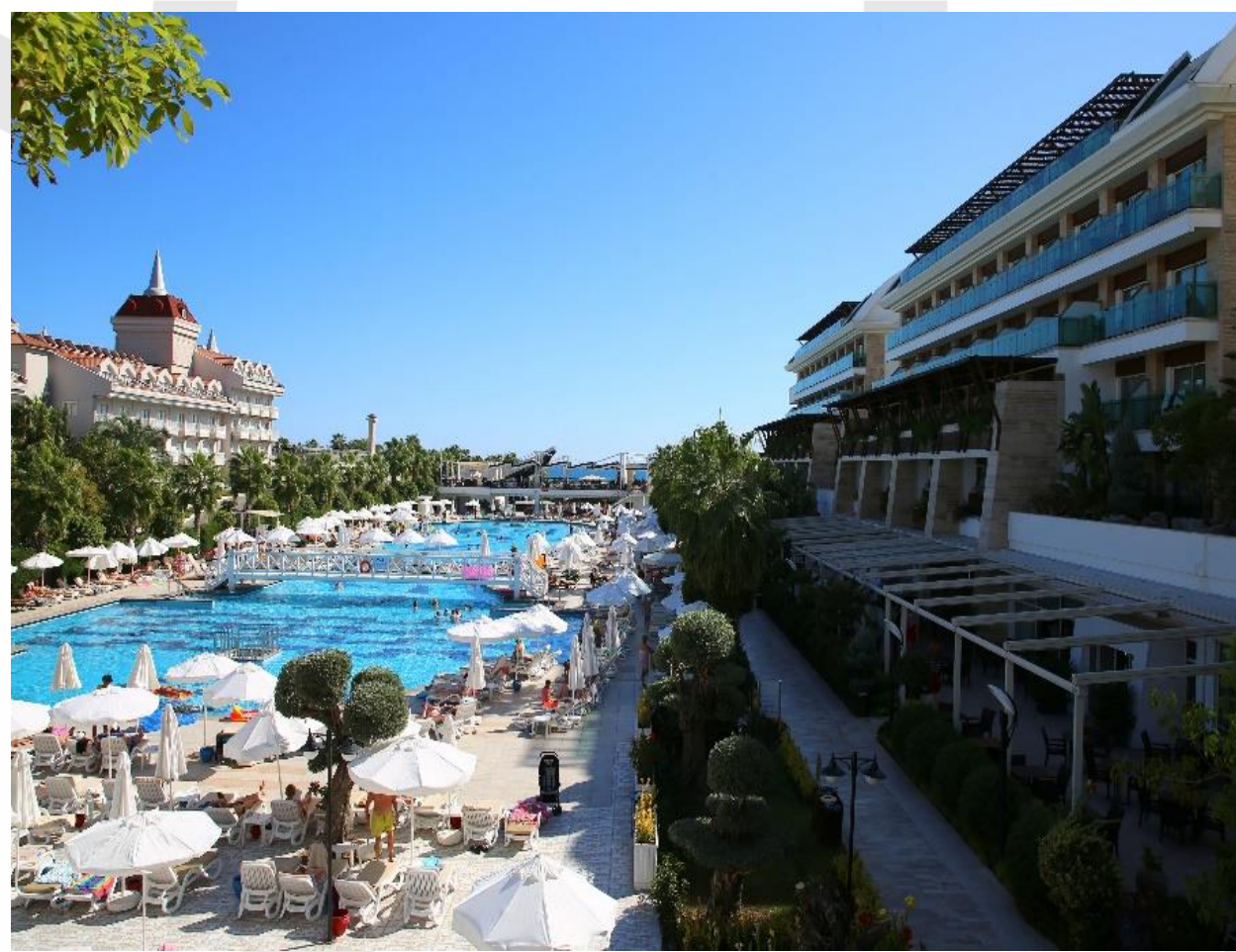


► SUMMER 2022 FACT SHEET



KHG a member of Kilit Hospitality Group





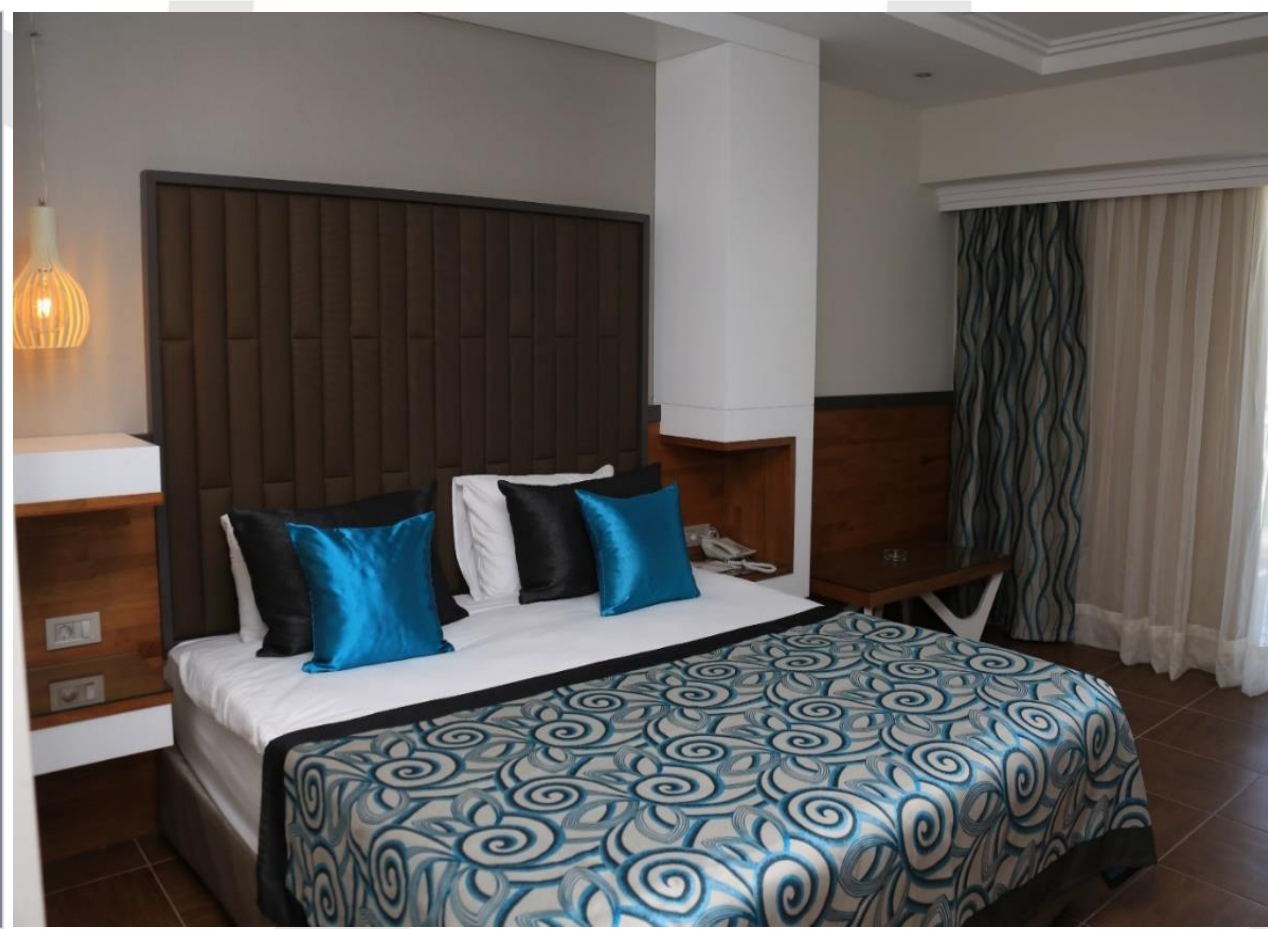
Opening Year	2013
Operating Season	Summer
Category	5 Star
Board Basis	Ultimate All Inclusive
Total Area	42.000 m ² Main Bld – 10.000 m ² Annex Blocks
Address	Belek-Boğazkent Mevkii Serik/Antalya


Telephone	+ 90 242 777 0 777
Fax	+ 90 242 777 0 799
E-mail	info.waterworld@crystalhotels.com.tr
Official Website	www.crystalhotels.com.tr
Facility Building Blocks Number	Facility consists of 1 Main and 2 Annex buildings
Beach Location and Length	Private beach, 250 m





❖ ROOM TYPES AND NUMBER OF ROOMS



Room Location	Standard Room	Family Room	Family Room with Bunk Bed	Suite Room	Honeymoon Suite	
Sea / Side Sea View	112	40		4	4	 CRYSTAL WATERWORLD RESORT & SPA Boğazkent - BELEK / ANTALYA
Land / Pool View	617	241	5			



Number of Rooms

Room Location

m²

Features

729

Land and Side Sea View

27 m²

Maximum occupancy - 3 persons. Room equipment includes laminate parquet and ceramic flooring, balcony, central air-conditioning, safe box suitable for laptop storage, satellite TV and music broadcast, mini bar, direct telephone, card-lock system, WiFi, fire alarm and extinguishing system, shower, telephone and hair dryer in bathrooms, electricity is 220 volts. Special rooms for our non-smoking guests and disabled guests available.

❖ Standard Room Floor Plan





Number of Rooms

Room Location

m²

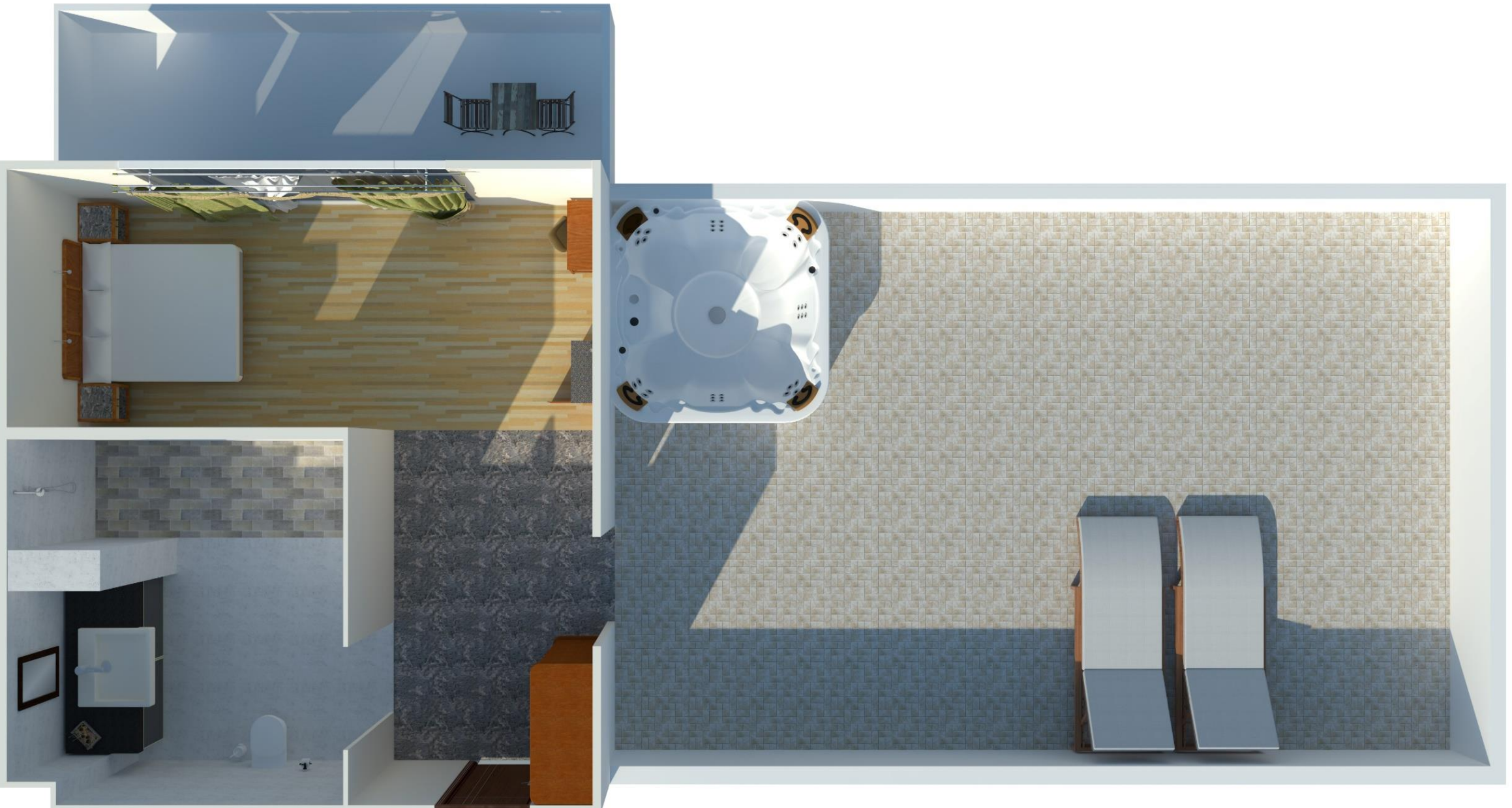
Features

4

Side Sea View

23 m²

Maximum occupancy - 2 persons. Rooms have a terrace with Jacuzzi and sunbed, 1 French bed, all Standard Room features, bathrobes and tea & coffee set.



❖ Honeymoon Suite Floor Plan



Number of Rooms

Room Location

m²

Features

281

Land View

Sea / Side Sea View

33 m²

Maximum occupancy - 2 + 2 persons. Room has 2 bedrooms with 1 French bed and 2 Single beds, 1 bathroom. All Standard room features available.

❖ Family Room Floor Plan





Number of Rooms

Room Location

m²

Features

4

Side Sea View

50 m²

Maximum occupancy - 2 persons. Rooms have a terrace with Jacuzzi and sunbed, 1 French bed, all Standard Room features, bathrobes and tea & coffee set.

❖ Family Room With Bunk Bed



Number of Rooms	Room Location	m ²	Features
5	Land View	33 m ²	Maximum occupancy - 3 + 2 persons. Room has 2 bedrooms with 1 French bed, 1 Bunk bed and 1 Single bed, 1 bathroom. All Standard room features available.



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❖ Concept Table by Room Type

Room Type	Room Service	Split / Central Air-conditioner	A la Carte Usage	2 TV	Turn Down	Bathrobe	Slippers	Tea - Coffee Set	
Standard Room	€	Central	One time *	-	N/A	-	✓	-	
Family Room	€	Central	One time *	✓	N/A	-	✓	✓	
Family Room with Bunk Bed	€	Central	One time *	-	N/A	-	✓	✓	
Suite Room	€	Central	One time *	-	N/A	✓	✓	✓	
Honeymoon Suite	€	Central	One time *	✓	N/A	✓	✓	✓	

€ = Paid Services

✓ = Free Service

NA = Not Applicable Services

* A la Carte dinner is used once per every 7 nights of stay.

STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Daily sheets change

Daily room cleaning (every day between 09:00 - 16:00)

Daily minibar filling (one time per day)

Baby bathtub (upon request)

Baby crib (upon request)

Baby pot (upon request)

STANDARD EQUIPMENT IN ALL ROOMS

Electronic Door Lock System

Large Single or Double Bed

Fire Alarm

Balcony

Balcony Hanger

National and International HD TV Channels

Mini Bar

Hair Dryer

LCD TV

Make-up Table and Mirror

Music Broadcast (via TV channels)

Bathroom Amenities Set

Cartoon Channels

Free WiFi

WC, Shower, Bathroom

Bathroom Towels

Direct Telephone Line in Room and Bathroom

Slippers

Appropriate Air-conditioning System in Every Room

Electronic Safe Box



❖ RESTAURANTS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Main Restaurant	Open Buffet	Breakfast	07:00	11:00	800	Central	Special time arrangements for you for a comfortable dining experience.
		Lunch	12:30	14:30			
		Dinner	18:30	21:30			



❖ RESTAURANTS



Outlets		Concept	Concept Details	Service Hours		Capacity	Music	Info
Main Restaurant	Kids Open Buffet		Lunch	12:00	13:00	800	Central	Without Reservation
			Dinner	18:00	19:30			Free



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Mini Club (Crispy)
Restaurant

Buffet

Kids Buffet

12:00

13:30

50

Central

Without Reservation
Free

EAT ✶ **NON STOP**
enjoy your meal



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Aqua Snack
Restaurant

24 Hours

Late Snack
Restaurant

21:30

07:00

800

Central

*Food service from Late Dinner
until Breakfast*



Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info
Italian A la Carte	A la Carte	Italian Cuisine	18:30	70	Central	With Reservation Free
Meyhane A la Carte		Turkish Cuisine				



Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info
Far East A la Carte	A la Carte	Far East Cuisine	18:30 21:30	70	Central	With Reservation Extra Charge
Steak A la Carte		Meat Menu				



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
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Fish A la Carte

A la Carte

Sea Food

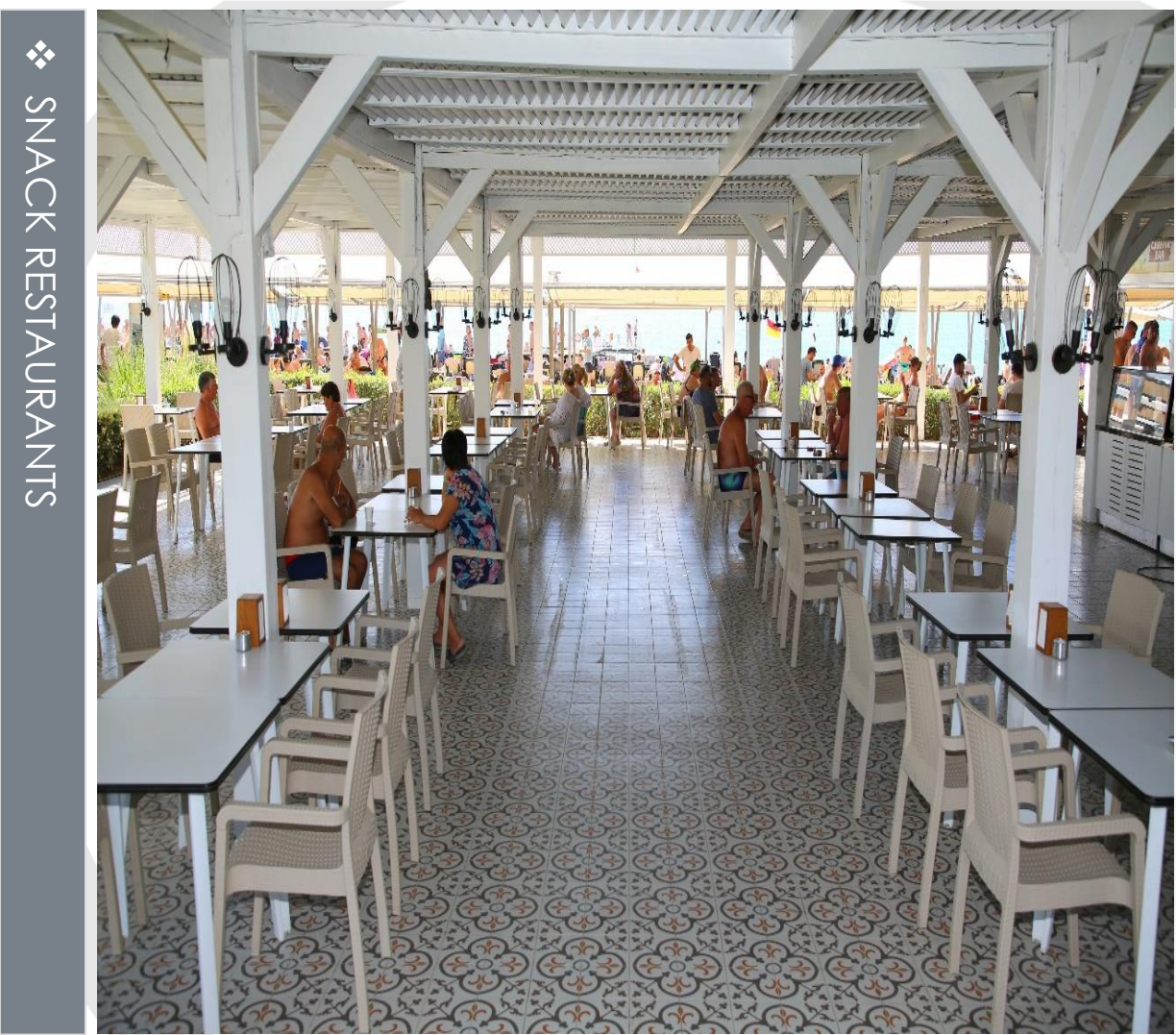
18:30

21:30

50

Central

With Reservation
Extra Charge



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Beach Snack	Snack	Fast Food Service	11:00	17:00	100	Central	Fast Food Service
Gözleme House			11:00	17:00			Various Kinds of Handmade Gözleme



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Gözleme Stand	Snack	Gözleme	11:00	17:00	100	Central	Various Kinds of Handmade Gözleme
Food Court Snack Restaurant		Snack Service	11:00	17:00			Pasta, Hamburger, Pizza and Fast Food



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Crystal Coffee & Patisserie

11:00

22:00

Bakery Offerings, Cakes Assortment and Ice Cream

Patisserie

Snack

200

Merkezi

Gelato Ice Cream

11:00

22:00

Handmade Ice Cream



❖ BARS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Lobby Bar	Beverage	Indoor Menu	10:00	23:59	300	Central	Local and Imported Alcoholic and Non-Alcoholic Drinks
Terrace Bar		Gourmet Hot and Cold Mixes	16:00	23:59			Aromatic Coffee Varieties



❖ BARS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Coffee Street	Beverage	Hot Drink Menu	10:00	23:59	100	Central	Hot Drinks
Crystal Coffee & Patisserie		Hot Drink Menu	10:00	23:00	200		Hot & Soft Drinks



❖ BARS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Atlantis Bar	Beverage	Indoor Drink Menu	16:00	23:59	100	Central	Local and Imported Alcoholic and Non-Alcoholic Drinks
Prestige Bar		Hot Drink Menu	18:00	23:59	10		Hot Drinks (Game Room)



❖ BARS



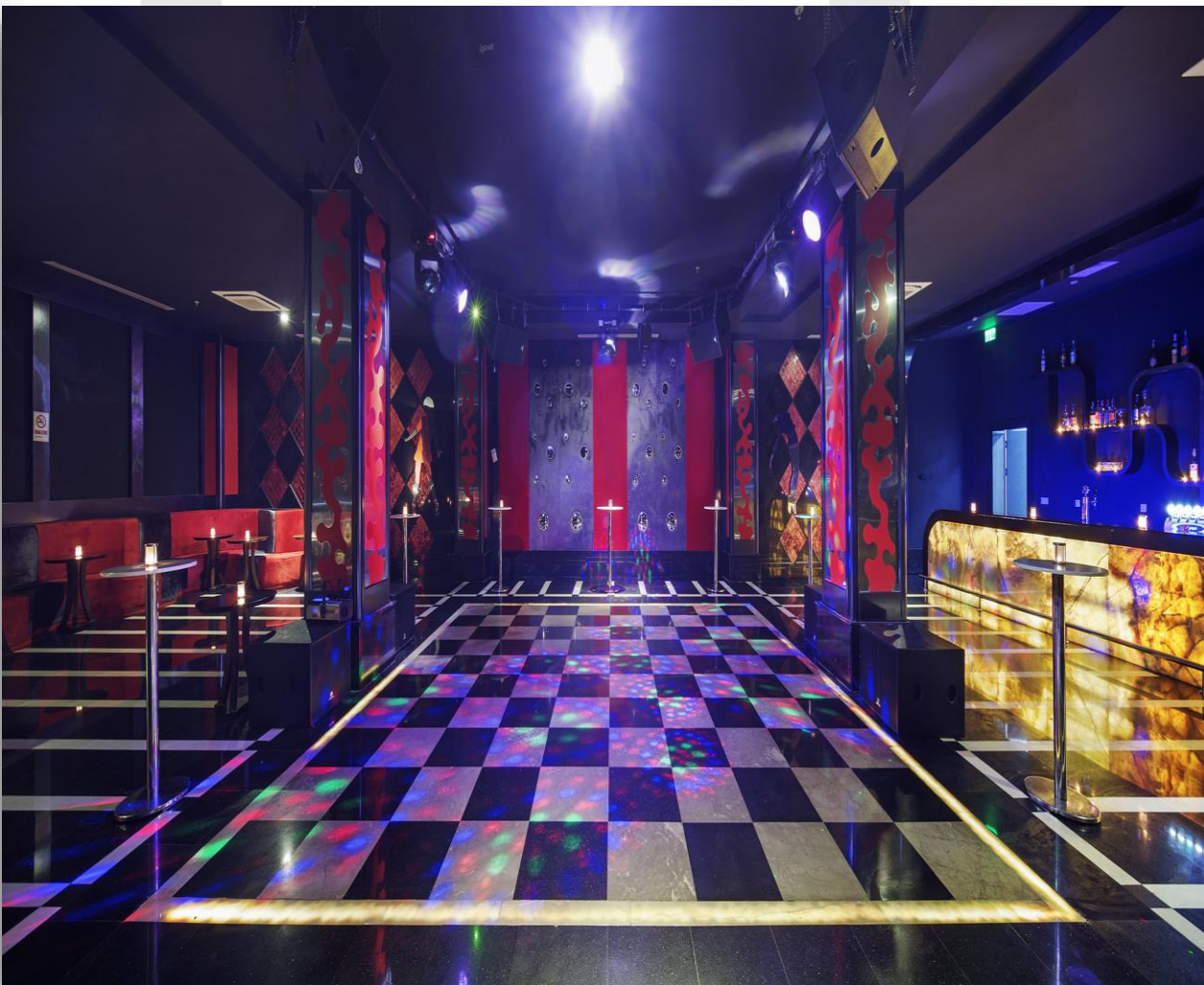
Outlets	Concept	Concept Details	Servis Hours		Capacity	Music	Info
Arena Bar			20:30	22:30			
Pool Bar	Beverage	Indoor Drink Menu	10:00	23:59	200	Central	Local and Imported Alcoholic and Non-Alcoholic Drinks
Aqua Snack Bar (24 Hours)			00:00	23:59			



❖ BARS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Sunset View Bar	Beverage	Outdoor Drink Menu	21:30	23:30	100	Central	Local Alcoholic and Non-Alcoholic Drinks
Beach Bar		Beach Drink Menu	10:00	18:00			Beer and Soft Drinks
Detox Bar		Detox Drink Menu	10:00	18:00			Fresh Vegetable and Fruit Drinks



Outlets	Conceot	Concept Details	Service Hours		Capacity	Music	Info
Irish Bar	Beverage	Rich Drink Menu	16:00	23:59	100	Central	Rich Assortment of Imported Beverages (JB) (Baileys) (Bottled Beer)
Disco Bar		Outdoor Menu	23:00	02:00	250		Local Alcoholic and Non-Alcoholic Drinks



❖ SPECIAL DAYS & ORGANIZATIONS



FREE SERVICES

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

** In order to validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

PAID SERVICES

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.

Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.

LOCAL  **HEALTHY**
food & drinks



Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "**WE SERVE**" system within the social distance rules.



FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Free Services

Traditional Palace Sherbet and Cezerye as a Welcome Treat

24-hour beverage service

Table service in all outlets

Dietary food at the Main Restaurant

Mini bar (refilled one time per day)

Vegetarian food at the Main Restaurant

Lunch and dinner concepts include beverage serving

Local themed food at the Main Restaurant

All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods

Kids Open Buffet at the Main Restaurant

Main restaurant serves breakfast, lunch and dinner within an open buffet concept

Ice Cream Service

Baked fresh daily bakery products served in patisseries

Baked Potato

International and local coffee

Boiled Corn

Various handmade foods served in Snack Restaurants

Some of A la Carte Restaurants

FOOD & BEVERAGE
SERVICES

Standard Free Services

Standard Paid Services

Welcome Service	Freshly squeezed vegetable & fruit juices and Energy drinks
A 'la Minute food preparation in some units	All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOP, XO Cognacs)
Special section for families with children in the Main Restaurant	All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine))
Fresh cut fruit and charkuterie served at the buffet	24-hour Room Service
Baked fresh daily bakery products	Special meals and events organized in certain locations of the facility
Beverage menu in all bars	Special day celebrations (Wedding Anniversary and Birthday cakes)
1 Use of A la Carte Restaurant for every 7 nights of stay	All A la Carte Restaurants for stays of 6 nights or less
Thematic buffet presentations, including Turkish cuisine once a week	



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AQUAPARK





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AQUAPARK FOR KIDS



Aquapark concept within the Mini Club area for our little guests.



❖ POOLS



POOL	DEPTH	m ²
AQUA PARK	140 cm	800 m ²
Kids Pool	40 cm	350 m ²
Baby Pool	20 cm	50 m ²
Amphi Pool	140 cm	1800 m ²
Indoor Pool(ADULT)	140 cm	165 m ²
Indoor Pool (KIDS)	40 cm	20 m ²

All pools are closed between 20:00 and 08:00 due to cleaning works and guest safety.



❖ ANNEX BLOCKS POOLS



POOL	DEPTH	m ²
ANNEX BLOCK AQUA	140 cm	150m ²
ANNEX BLOCK ADULT	160 cm	250m ²
ANNEX BLOCK KIDS	40 cm	60 m ²
ANNEX BLOCK BABY	20 cm	40 m ²

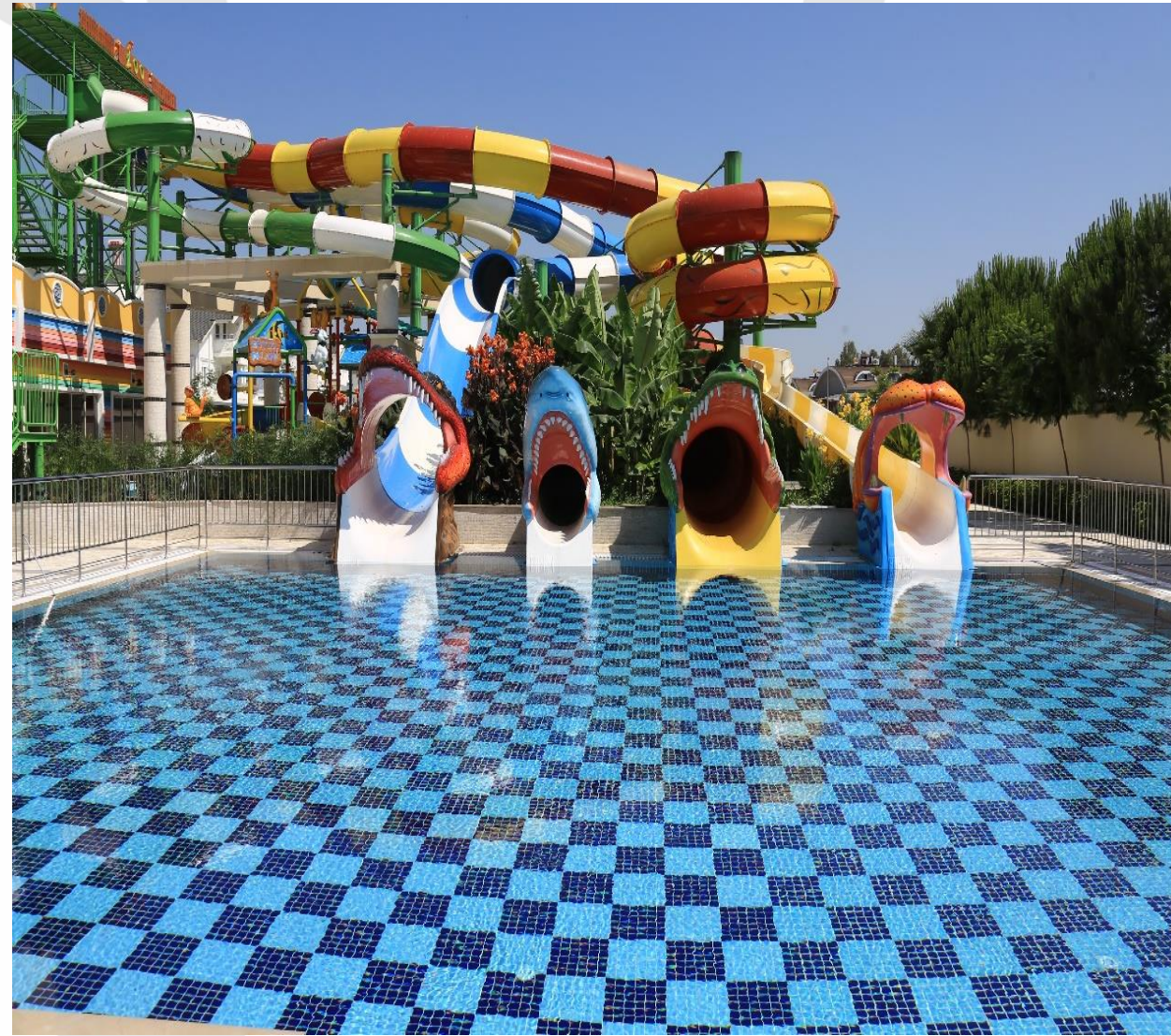
All pools are closed between 20:00 and 08:00 due to cleaning works and guest safety.

AQUA PARK (10:00-12:00/14:00-18:00)



Our Aquapark is at your service with 7 slides of different shapes. Slides include Red King Cobra, Black Hole, Space Boat, Freefall, Flying Boats, Multi Slide, Rafting Slide. Especially for children: Kids Aquapark with special slides available.

ANNEX BLOCK AQUA PARK (10:00-12:00/14:00-17:00)



Our ANNEX BLOCK Aquapark is at your service with 4 slides of different shapes. Slides include Red King Cobra, Black Hole, Space Boat, Freefall, Flying Boats, Multi Slide, Rafting Slide. Especially for children: Kids Aquapark with special slides available.

❖ ENTERTAINMENT & ACTIVITY & SPORT



Daily activities

Night Shows

Themed parties & Gala Night

Live music on certain days of the week

Live Music Bands

Backgammon, chess, card games etc.

Karaoke

Outdoor Fitness

Yoga & Meditation



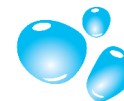
❖ CRISPY KIDS WORLD



For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people ages 4-12. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness. Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

- Mini Club (04-12 years)
- Teen Club (13-17 years)
- Mini Disco
- Mini Cinema

- Playground (outdoor)
- Mini pool and activity equipments
- Baby stroller (paid)
- Learning games and activities, shows for children



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CRYSTALCLEAR
Spa Center



❖ SPA CENTER



Full-fledged SPA Health and Beauty Center (skin and body care treatments), special Jacuzzi, Bali-type massage, and the innovations we add to the SPA concept will make you feel yourself inside of a unique vacation.

❖ SPORT & ACTIVITIES



Free Services

Tennis court (1 court) and equipment

Boccia, darts, aerobics, beach volleyball, table tennis

Fitness room

Paid Services

Tennis court lighting and tennis equipment

Motorized and non-motorized water sports (canoe and pedalo, Jet ski, banana, parasailing, ringo, surfing and windsurfing (certificate required))



MEETING ROOM	SIZE m	HEIGHT m	AREA	THEATRE	CLASS	U LAYOUT	BANQUET GALA	GALA
BALL ROOM A	17,1 * 47,90	3,70	814	750	500	140	640	800
CINEMA		3,70	70	49		--		--

Our 814 m² meeting room with a 750-person Theater layout / 500-person Classroom layout capacity can meet any demands with its state-of-the-art technical equipment and modern infrastructure.

GENERAL SERVICES (Free Services)

Wake-Up Service

Mini Bar

Message Service

Guest Relations desk

Parking Lot (OUTDOOR)

Daily table reservations in the Main Restaurant for disabled guests

Luggage Carriers

Special landscaping allowing disabled guests to access any area of the facility

GENERAL SERVICES (Paid Services)

Telephone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailor service)

Shopping Center (Shops)

Transfer Services

Rent a Car, Bicycle Rental, Baby Stroller Rental

Doctor Service

Photography Service

SHOPPING CENTER

Leather Shop

Boutique

Hairdresser

Market

Photographer

Max Style

IMPORTANT INFORMATION

- Quality Management Systems: ISO 9001 Quality Management System
 - ISO 14001 Environmental Management System
 - ISO 50001 Energy Management System
 - ISO 10002 Customer Satisfaction Management System
 - ISO 45001 Occupational Health and Safety Management System
 - ISO 22000 Food Safety Management System
-
- Officially certified first class products and brands are used in all Food and Service offerings.
 - Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
 - In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
 - Pets are not allowed in our facility.
 - Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
 - Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
 - Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
 - Alcoholic beverages, as well as tobacco products and alcohol, are not served and sold to the guests under the age of 18.
 - Alcohol is not served to the guests with health risks.
 - Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
 - The opening date of the beach is determined by the hotel management according to the weather conditions.
 - The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
 - Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
 - In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
 - Bath amenities are provided in accordance with the number of persons on daily basis.
 - Information letter with general rules of the facility is given upon arrival to all guests against signature.
 - In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
 - Fishing and hunting within the swimming borders is prohibited.
 - Motor vessels cannot be used within the swimming borders.
 - All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
 - The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
 - Our current concept is always available on our crystalhotels.com.tr website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
 - [Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.](#)

MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

Natural Gas Usage

Waste sorting

Usage of recyclable materials

Usage of Energy Saver in rooms

Usage of electricity-saving lighting and sensors

Usage of sensors and aerators to save water

Solar Energy Usage



UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

CRYSTAL WATERWORLD RESORT SUITES & SPA

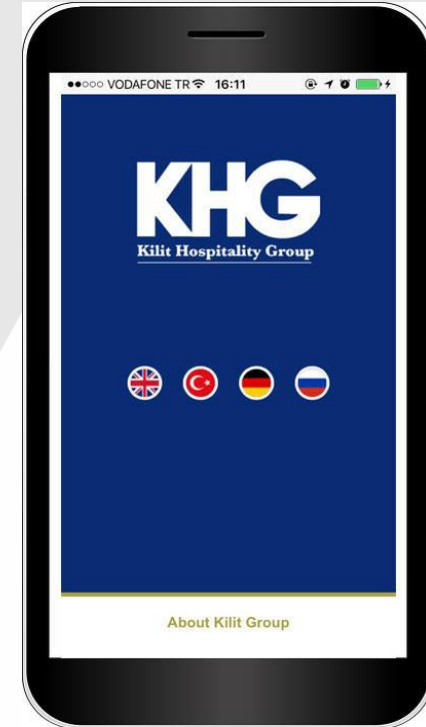
You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

www.crystalhotels.com.tr



<http://acente.kilithg.com/>

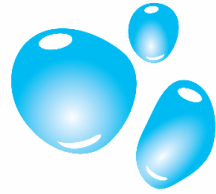
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Kilit Hospitality Group
Mobile Application



on your IOS and ANDROID mobile phones.







CRYSTAL WATERWORLD

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Boğazkent - BELEK / ANTALYA