



► SUMMER 2022 FACT SHEET



**KHG** a member of Kilit Hospitality Group





★★★★★

**CRYSTAL PARAISSO VERDE**

RESORT & SPA

Boğazkent - BELEK / ANTALYA







|                  |  |                                 |   |
|------------------|--|---------------------------------|---|
| Opening Year     | 2004                                     | Telephone                       | + 90 242 731 07 43                      |
| Operating Season | Summer                                   | Fax                             | + 90 242 731 07 42                      |
| Category         | 5 Star                                   | E-mail                          | info.paraiso@crystalhotels.com.tr       |
| Board Basis      | Ultimate All Inclusive                   | Official Website                | www.crystalhotels.com.tr                |
| Total Area       | 42.000 m <sup>2</sup>                    | Facility Building Blocks Number | 8 5-storey blocks and 3 2-storey blocks |
| Address          | Belek-Boğazkent Mevkii – Serik - Antalya | Beach Location and Length       | Private beach, 500 m.                   |







❖ ROOM TYPES AND NUMBER OF ROOMS



| Room Location | Standard Room | Standard Room with Bunk Bed | Family Room | Suite Room |   |
|---------------|---------------|-----------------------------|-------------|------------|---|
| Land View     | 479           | 50                          | 189         | 2          | <br>*****<br>CRYSTAL PARAIISO VERDE<br>RESORT & SPA<br>Boğazkent - BELEK / ANTALYA |





Number of Rooms

Room Location

m2

Features

479

Land View

26 m<sup>2</sup>

(6 rooms for disabled guests available)  
Maximum occupancy - 3 persons



❖ Standard Room Floor Plan







Number of Rooms

Room Location

m<sup>2</sup>

Features

50

Land View

26 m<sup>2</sup>

1 French Bed and 1 Bunk Bed, ceramic flooring, all Standard Room features available. All Standard Rooms with Bunk Beds are located on ground floor. Maximum occupancy – 4 persons.



❖ Standard Room with Bunk Bed Floor Plan







Number of Rooms

Room Location

m2

Features

189

Land View

42 m<sup>2</sup>

2 bedrooms and one bathroom. All Standard Room features available.  
Maximum occupancy - 5 persons.





❖ Family Rom Floor Plan





Number of Rooms

Room Location

m<sup>2</sup>

Features

2

Land View

44 m<sup>2</sup>

Jacuzzi and all Standard Room features available. Maximum occupancy – 2 persons.







## ❖ Concept Table by Room Type

| Room Type                   | Room Service | Split / Central Air-conditioner | A la Carte Usage | 2 TV | Turn Down | Bathrobe | Slippers | Tea - Coffee Set |
|-----------------------------|--------------|---------------------------------|------------------|------|-----------|----------|----------|------------------|
| Standart Room               | €            | Split                           | One time *       | -    | N/A       | -        | ✓        | -                |
| Standard Room with Bunk Bed | €            | Split                           | One time *       | -    | N/A       | -        | ✓        | -                |
| Family Room                 | €            | Split                           | One time *       | ✓    | N/A       | -        | ✓        | -                |
| Suite Room                  | €            | Split                           | One time *       | ✓    | N/A       | ✓        | ✓        | ✓                |

€ = Paid Services

✓ = Free Services

NA = Not Applicable Services

\* A la Carte dinner is used once per every 7 nights of stay.



## STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Daily sheets change

Daily room cleaning (every day between 09:00 - 16:00)

Daily minibar filling (one time per day)

Baby bathtub (upon request)

Baby crib (upon request)

Baby pot (upon request)



## STANDARD EQUIPMENT IN ALL ROOMS

Electronic Door Lock System

Large Single or Double Bed

Fire Alarm

Balcony

Electronic Safe Box

Balcony Hanger

National and International HD TV Channels

Mini Bar

Hair Dryer

LCD TV

Make-up Table and Mirror

Music Broadcast (via TV channels)

Bathroom Amenities Set

Cartoon Channels

Free WiFi

WC, Shower, Bathroom

Bathroom Towels

Direct Telephone Line in Bathroom and Room

Slippers

Central Air-conditioning System



❖ RESTAURANTS



| Outlets         | Concept | Concept Details | Service Hours |       | Capacity | Music   | Info  |
|-----------------|---------|-----------------|---------------|-------|----------|---------|---|
| Main Restaurant | Buffet  | Breakfast       | 07:00         | 11:00 | 800      | Central | <i>Special time arrangements for you for a comfortable dining experience.</i> |
|                 |         | Lunch           | 12:30         | 14:30 |          |         |   |
|                 |         | Dinner          | 18:30         | 21:30 |          |         |   |





❖ RESTAURANTS



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Main Restaurant

Kids  
Open Buffet

Lunch  
  
Dinner

12:00  
  
18:00

13:00  
  
19:30

800

Central

*Without Reservation*  
  
*Free*





**EAT** \* **NON STOP**  
enjoy your meal

Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Main Restaurant  
(Terrace)

24 Hours

Late Snack  
Restaurant

21:30

07:00

800

Central

Food service from Late Dinner  
to Breakfast





Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Italian A la Carte

A la Carte

Italian Cuisine

18:30

21:30

70

Central

With Reservation

Free

Turkish A la Carte

Turkish Cuisine





Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Fish A la Carte

A la Carte

Sea Food

18:30

21:30

50

Central

*With Reservation  
Extra Charge*





| Outlets     | Concept | Concept Details   | Service Hours | Capacity | Music   | Info                     |
|-------------|---------|-------------------|---------------|----------|---------|--------------------------|
| Beach Snack | Snack   | Fast Food Service | 11:00         | 200      | Central | <i>Fast Food Service</i> |
| Pool Snack  |         |                   | 12:00         |          |         | 17:00                    |





Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Crystal Coffee & Patisserie

Patisserie

Snack

11:00

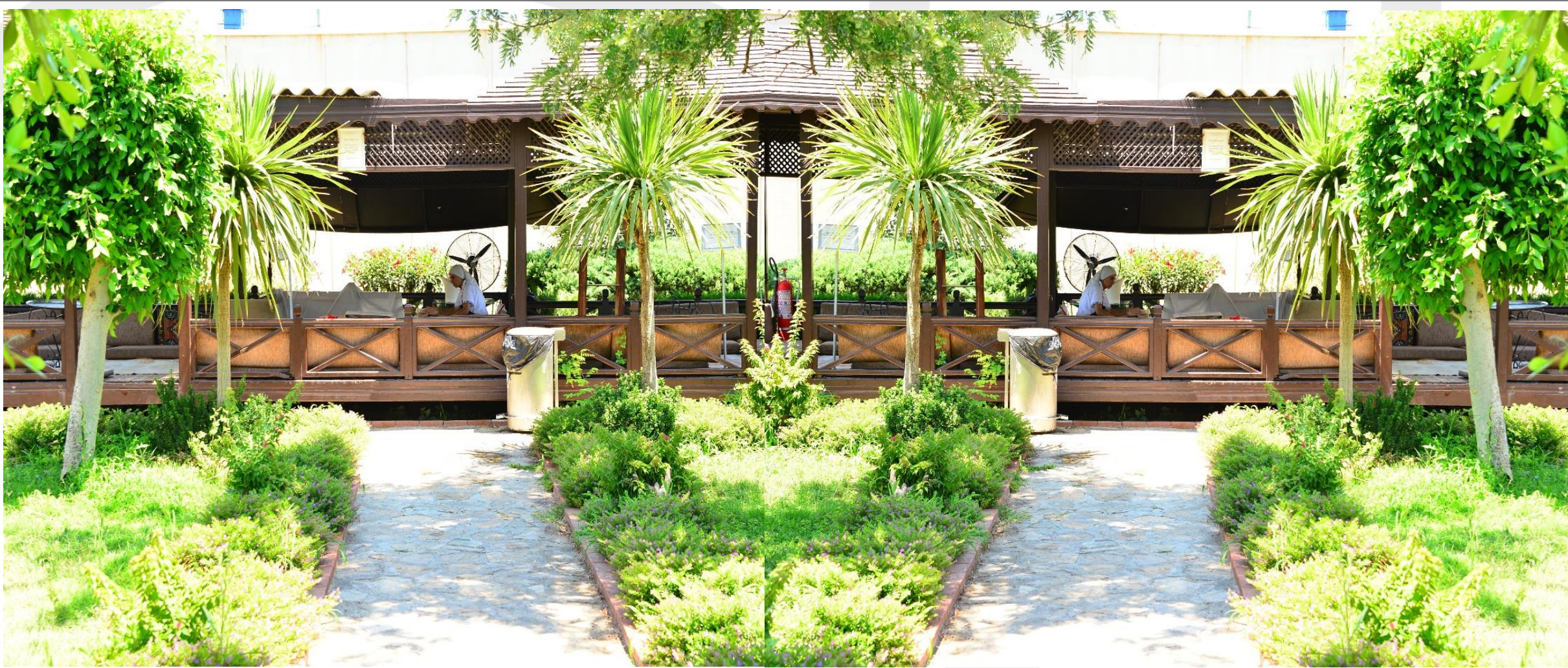
22:00

200

Central

*Bakery Offerings, Cakes Assortment and Ice Cream*





| Outlets       | Concept | Concept Details | Service Hours | Capacity | Music   | Info                                     |
|---------------|---------|-----------------|---------------|----------|---------|--|
| Gözleme House | Snack   | Beach Gözleme   | 11:00         | 17:00    | Central | <i>Various Kinds of Handmade Gözleme</i> |
|               |         | Pool Gözleme    | 11:00         | 17:00    |         | <i>Various Kinds of Handmade Gözleme</i> |



❖ BARS



| Outlets     | Concept  | Concept Details | Service Hours | Capacity | Music | Info  |
|-------------|----------|-----------------|---------------|----------|-------|---|
| Lobby Bar   | Beverage | Indoor Menu     | 00:00         | 23:59    |       | <i>Local and Imported Alcoholic and Non-Alcoholic Drinks</i>            |
| Crystal Bar |          | Outdoor Menu    | 10:00         | 23:59    | 100   | Central<br><i>Local and Imported Alcoholic and Non-Alcoholic Drinks</i> |





❖ BARS



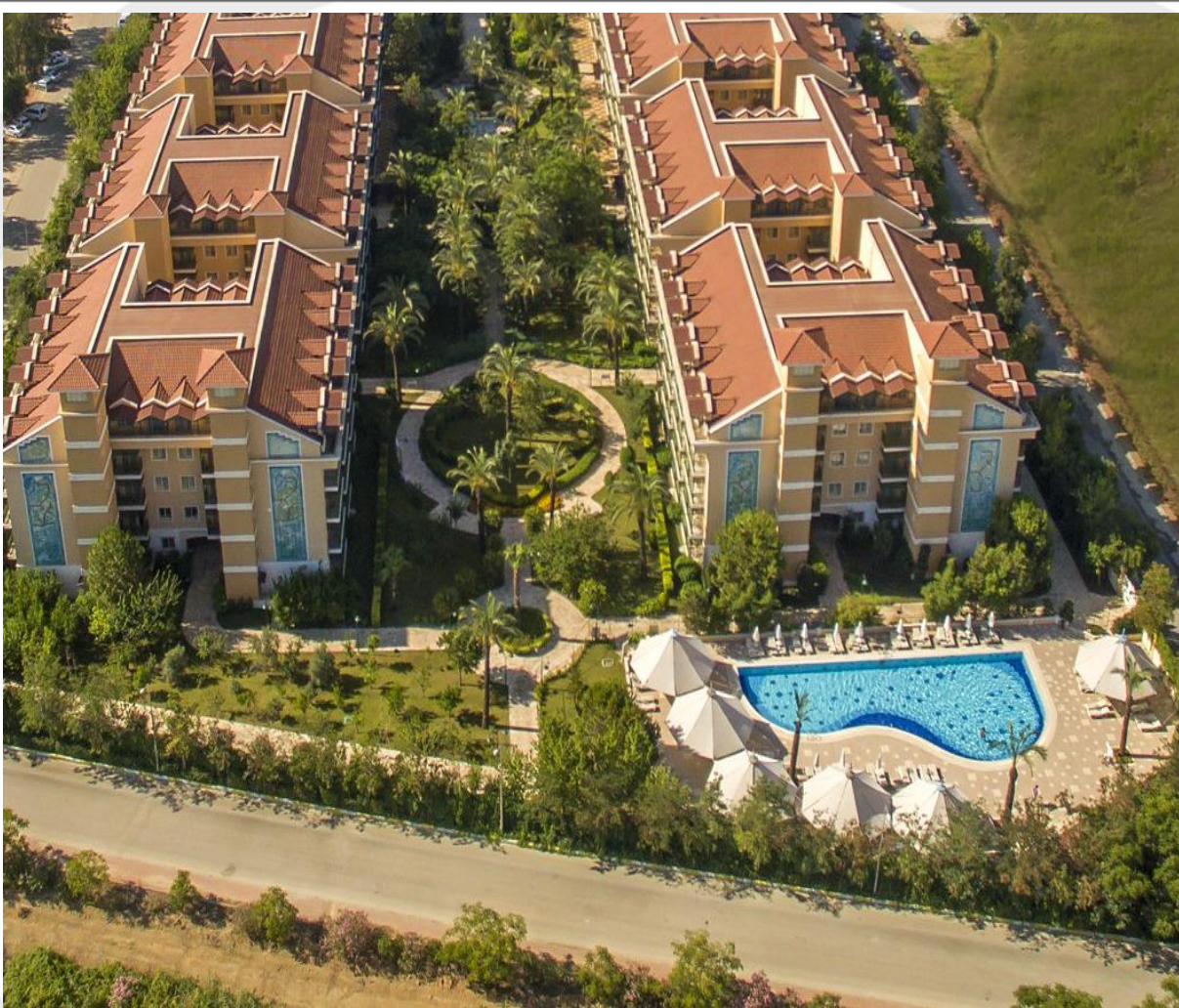
| Outlets                     | Concept  | Concept Details | Service Hours | Capacity | Music   | Info                      |
|-----------------------------|----------|-----------------|---------------|----------|---------|---------------------------|
| Crystal Coffee & Patisserie | Beverage | Hot Drink       | 10:00 - 22:00 | 200      | Central | Gourmet Hot Drink Service |
| Cafe Turca                  |          | Menu            | 10:00 - 22:00 | 100      |         | Hot Drinks / Ice Cream    |





| Outlets   | Concept   | Concept Details  | Service Hours | Capacity | Music | Info  |
|-----------|-----------|------------------|---------------|----------|-------|---|
| Pool Bar  | Beverages | Outdoor Menu     | 10:00         | 23:59    | 175   | <i>Local Alcoholic and Non-Alcoholic Drinks</i> |
|           |           |                  |               |          |       | Central   |
| Beach Bar |           | Beach Drink Menu | 10:00         | 18:00    | 75    | <i>Beer and Soft Drinks</i>                     |





❖ BARS



| Outlets        | Concept  | Concept Details  | Service Hours |       | Capacity | Music   | Info   |
|----------------|----------|------------------|---------------|-------|----------|---------|--|
| Relax Pool Bar | Beverage | Outdoor Menu     | 10:00         | 18:00 | 200      | Central | <i>Local Alcoholic and Non-Alcoholic Beverages</i> |
| Detox Bar      |          | Detox Drink Menu | 09:00         | 18:00 | 90       |         | <i>Fresh Vegetable and Fruit Drinks</i>            |









❖ SPECIAL DAYS & ORGANIZATIONS



**FREE SERVICES** **PAID SERVICES**

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

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\*\* In order validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.

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Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.



## L&H Ultimate All Inclusive

*Local & Healthy Ultimate All Inclusive*

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.

**LOCAL**  **HEALTHY**  
*food & drinks*





Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "**WE SERVE**" system within the social distance rules.





## FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Free Services

Traditional Palace Sherbet and Cezerye as a Welcome Treat

24-Hour beverage service

Table service in all outlets

Dietary food at the Main Restaurant

Mini bar (refilled one time per day)

Vegetarian food at the Main Restaurant

Lunch and dinner concepts include beverage serving

Local themed food at the Main Restaurant

All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods

Kids Open Buffet at the Main Restaurant

Main restaurant serves breakfast, lunch and dinner within an open buffet concept

Ice Cream Service

Baked fresh daily bakery products served in patisseries

Baked Potato

International and local coffee

Boiled Corn

Various handmade foods served in Snack Restaurants

Some of A la Carte Restaurants



## FOOD & BEVERAGE SERVICES

### Standard Free Services

### Standard Paid Services

|  |  |
|--|--|
| Welcome Service  | Freshly squeezed vegetable & fruit juices and Energy drinks  |
| A 'la Minute food preparation in some units                          | All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOP, XO Cognacs) |
| Special section for families with children in the Main Restaurant    | All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine))                               |
| Fresh cut fruit and charkuterie served at the buffet                 | 24-hour Room Service   |
| Baked fresh daily bakery products                                    | Special meals and events organized in certain locations of the facility  |
| Beverage menu in all bars  | Special day celebrations (Wedding Anniversary and Birthday cakes)  |
| 1 Use of A la Carte Restaurant for every 7 nights of stay            | All A la Carte Restaurants for stays of 6 nights or less   |
| Thematic buffet presentations, including Turkish cuisine once a week |  |





Pool Bar service  
Snack Restaurant service  
Poolside umbrellas, sun beds, beach towels  
Lifeguards on duty throughout the day



# PAVILLIONS

The joy is in its nature

*Naturally delightful*

Depending on availability, the pavilions can be rented for a daily fee.  
A complete minibar setup as well as a special service for food and drinks are available





Mostly sand and fine gravel, Blue Flag certified beach  
1 wooden pier  
WC, beach showers  
Changing cabins  
Lifeguards on duty throughout the day  
No-Smoking zones on the beach

We have a 500 meter long private beach. 6 pavilions are offered to our guests as a special service. Pavilions are available for daily rent at a certain fee, basing on availability. Full soft Minibar setup, hair dryer, cakes assortment, optional Lunch snack service, fruit plate, refilling upon request and cocktail service available.





4 adult and 2 children water slides available. Serves between 10:00 - 12:00 / 14:00 - 16:00.





Aquapark concept within the Mini Club area for little guests.









## SIZE

## LOCATION

|                    |                     |                    |
|--------------------|---------------------|--------------------|
| Outdoor Pool       | 260 m <sup>2</sup>  | Next to Block No 5 |
| Aquapark Pool      | 150 m <sup>2</sup>  | Garden             |
| Aquapark Kids Pool | 68 m <sup>2</sup>   | Garden             |
| Aquapark Kids Pool | 360 m <sup>2</sup>  | Garden             |
| Outdoor Pool       | 1100 m <sup>2</sup> | Garden             |





SIZE

LOCATION

Indoor Pool

91 m<sup>2</sup>

Spa Center

Indoor Pool (Kids)

21 m<sup>2</sup>

Spa Center

All pools are closed between 20:00 and 08:00 due to cleaning works and guest safety.

Indoor pool heating is unavailable between April 01 – October 31.





Daytime animation activities, evening shows, live music (on certain days of the week) and disco.

Mini Club is available to children (4 - 12 years old).





❖ CRISPY KIDS WORLD



For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people ages 4-12. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness. Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

- Mini Club (04-12 years)
- Teen Club (13-17 years)
- Mini Disco
- Mini Cinema

- Playground (outdoor)
- Mini pool and activity equipments
- Baby stroller (paid)
- Learning games and activities, shows for children





❖ MINI CLUB



Daytime animation activities, evening shows, live music (on certain days of the week) and disco.

Mini Club is available to children (4 - 12 years old).





★★★★★

**CRYSTAL HOTELS**

RESORT & SPA  
KEMER · BELEK · SIDE · BODRUM



**CRYSTALCLEAR**  
Spa Center











❖ TURKISH BATH & SAUNA & SPA



## Free Services

Indoor Swimming Pool / Jacuzzi  
Relax Area  
Sauna / Turkish Bath  
Steam Room / Fitness Center

## Paid Services

Massage  
Peeling, foam massage  
Spa and Beauty Center

Full-fledged SPA Health and Beauty Center (skin and body care treatments), special jacuzzi and the innovations we add to the SPA concept will make you feel yourself inside of a unique vacation.







## GENERAL SERVICES (Free Services)

Wake-up Service

Mini Bar

Message Service

Guest Relations desk

Parking Lot (OUTDOOR)

Daily table reservations in the Main Restaurant for disabled guests

Luggage Carriers

Special landscaping allowing disabled guests to access any area of the facility



## GENERAL SERVICES (Paid Services)

Telephone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailor service)

Shopping Center (Shops)

Transfer Services

Rent a Car, Bicycle Rental, Baby Stroller Rental

Doctor Service

Photography Service

## SHOPPING CENTER

Leather Shop

Boutique

Hairdresser

Market

Photographer

Max Style



## IMPORTANT INFORMATION

- Quality Management Systems: ISO 9001 Quality Management System
  - ISO 14001 Environmental Management System
  - ISO 50001 Energy Management System
  - ISO 10002 Customer Satisfaction Management System
  - ISO 45001 Occupational Health and Safety Management System
  - ISO 22000 Food Safety Management System
- 
- Officially certified first class products and brands are used in all Food and Service offerings.
  - Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
  - In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
  - Pets are not allowed in our facility.
  - Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
  - Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
  - Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
  - Alcoholic beverages, as well as tobacco products and alcohol, are not served or sold to the guests under the age of 18.
  - Alcohol is not served to the guests with health risks.
  - Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
  - The opening date of the beach is determined by the hotel management according to the weather conditions.
  - The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
  - Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
  - In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
  - Bath amenities are provided in accordance with the number of persons on daily basis.
  - Information letter with general rules of the facility is given upon arrival to all guests against signature.
  - In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
  - Fishing and hunting within the swimming borders is prohibited.
  - Motor vessels cannot be used within the swimming borders.
  - All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
  - The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
  - Our current concept is always available on our [crystalhotels.com.tr](http://crystalhotels.com.tr) website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
  - **Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.**



# MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

## Natural Gas Usage

Waste sorting

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Usage of recyclable materials

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Usage of Energy Saver in rooms

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Usage of electricity-saving lighting and sensors

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Usage of sensors and aerators to save water

## Solar Energy Usage





UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

## CRYSTAL PARAISO VERDE RESORT & SPA

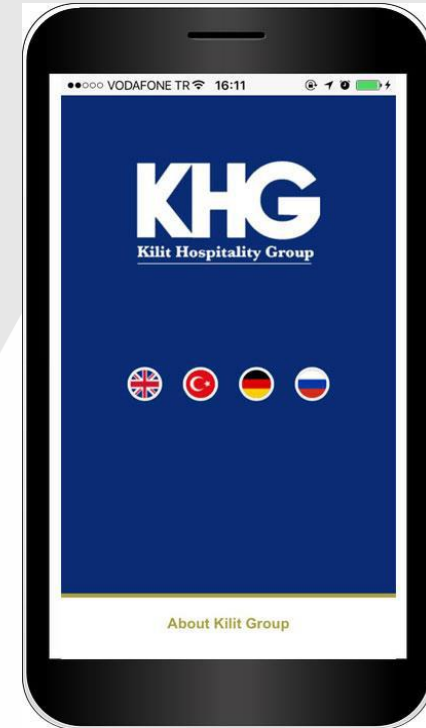
You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

[www.crystalhotels.com.tr](http://www.crystalhotels.com.tr)



<http://acente.kilithg.com/>

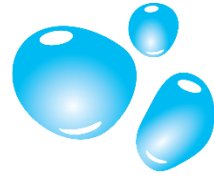
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on your IOS and ANDROID mobile phones.







**CRYSTAL PARAIISO VERDE**

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