





SUMMER 2022 FACT SHEET



**KHG** a member of Kilit Hospitality Group







| Opening Year      | 1993                            | Telephone                          | + 90 242 710 26 00                 |
|-------------------|---------------------------------|------------------------------------|------------------------------------|
| Operating Seasons | Summer                          | Fax                                | + 90 242 725 44 17                 |
| Category          | 5 Star                          | E-mail                             | info.tatbeach@crystalhotels.com.tr |
| Board Basis       | Ultimate All Inclusive          | Official Website                   | www.crystalhotels.com.tr           |
| Total Area        | 101.000 m <sup>2</sup>          | Facility Building<br>Blocks Number | 3 5-storey blocks                  |
| Address           | Belek / Üç Kum Tepesi / ANTALYA | Beach Location and<br>Lenath       | Private beach, 300 m               |



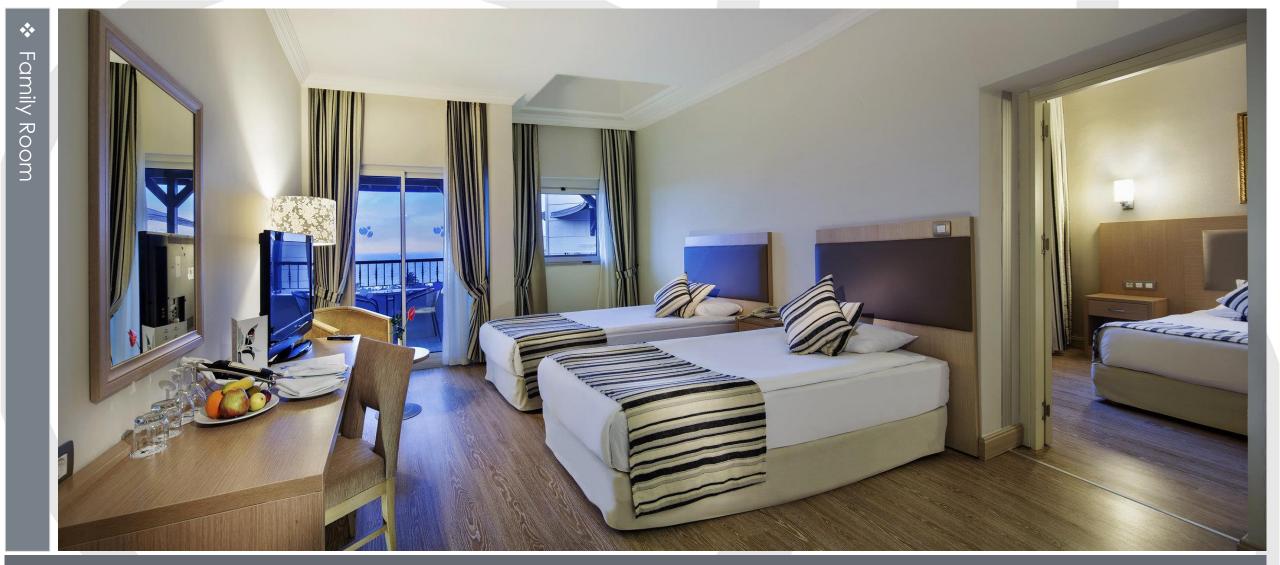


| Room Location    | Standard Room | Standard Room with Bunk Bed | Family<br>Room | Eco Room |   |
|------------------|---------------|-----------------------------|----------------|----------|---|
| Side Sea View    | 107           |                             |                |          | ****  |
| Land / Pool View | 319           | 46                          | 67             | 13       | CRYSTAL TAT BEACH<br>GOLF RESORT & SPA<br>BELEK / ANTALYA |



| Number of Rooms | Room Location                      | M2    | Features   |
|-----------------|------------------------------------|-------|--|
| 426             | 107 Side Sea View<br>319 Land View | 23 m² | Room equipment includes laminate flooring, card lock system, central air-<br>conditioning, satellite TV and music broadcast, mini bar, safe box, direct telephone,<br>fire alarm and extinguishing system, WiFi, shower, telephone and hair dryer.<br>Maximum occupancy – 2 + 1 persons. |





| Number of Rooms | Room Location | m2    | Features   |
|-----------------|---------------|-------|--|
| 67              | Land View     | 31 m² | Room equipment includes laminate flooring, card lock system, central air-<br>conditioning, satellite TV and music broadcast, mini bar, safe box, direct<br>telephone, fire alarm and extinguishing system, WiFi, shower, telephone and<br>hair dryer. Maximum occupancy – 2 + 2 persons. |





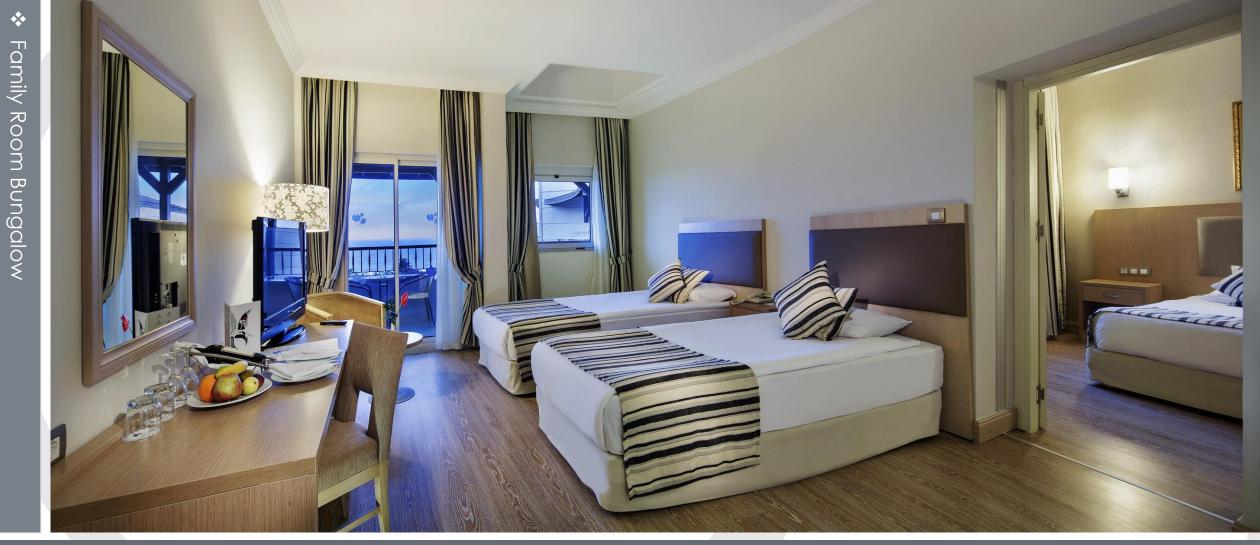


| Number of Rooms | Room Location | m2    | Features   |  |
|-----------------|---------------|-------|--|--|
| 46              | Land View     | 28 m² | Room equipment includes laminate flooring, card lock system, central air-<br>conditioning, satellite TV and music broadcast, mini bar, safe box, direct<br>telephone, fire alarm and extinguishing system, WiFi, shower, telephone and<br>hair dryer. Maximum occupancy – 2 + 2 persons. |  |





| Number of Rooms | Room Location | m2    | Features   |
|-----------------|---------------|-------|--|
| 13              | Land View     | 28 m² | Room equipment includes laminate flooring, card lock system, central air-<br>conditioning, satellite TV and music broadcast, mini bar, safe box, direct<br>telephone, fire alarm and extinguishing system, WiFi, shower, telephone and<br>hair dryer. Maximum occupancy – 2 + 2 persons. |



| Number of Rooms | Room Location | m2    | Features   |
|-----------------|---------------|-------|--|
| 6               | Land View     | 28 m² | Room equipment includes laminate flooring, card lock system, central air-<br>conditioning, satellite TV and music broadcast, mini bar, safe box, direct<br>telephone, fire alarm and extinguishing system, WiFi, shower, telephone and<br>hair dryer. Maximum occupancy – 2 + 2 persons. |



| Number of Rooms | Room Location | m2    | Features   |  |
|-----------------|---------------|-------|--|--|
| 6               | Land view     | 28 m² | Room equipment includes laminate flooring, card lock system, central air-<br>conditioning, satellite TV and music broadcast, mini bar, safe box, direct<br>telephone, fire alarm and extinguishing system, WiFi, shower, telephone and<br>hair dryer. Maximum occupancy – 2 + 2 persons. |  |



### Concept Table by Room Type

| Room Type                      | Room<br>Service | Split / Central<br>Air-conditioner | A la Carte<br>Usage | 2 TV | Turn Down | Bathrobe | Slippers     | Tea – Coffee Set |
|--------------------------------|-----------------|------------------------------------|---------------------|------|-----------|----------|--------------|------------------|
|                                |                 |                                    |                     |      |           |          |              |                  |
| Standard Room                  | €               | Central                            | One time *          | -    | N/A       | -        | V            | -                |
| Standard Room with<br>Bunk Bed | €               | Central                            | One time *          | -    | N/A       | -        | V            | -                |
| Family Room                    | €               | Central                            | One time *          | ~    | N/A       | -        | $\checkmark$ | -                |
| Eco Room                       | €               | Central                            | One time *          | -    | N/A       | -        | ~            | -                |
|                                |                 |                                    |                     |      |           |          |              |                  |
|                                |                 |                                    |                     |      |           |          |              |                  |

€ = Paid Services

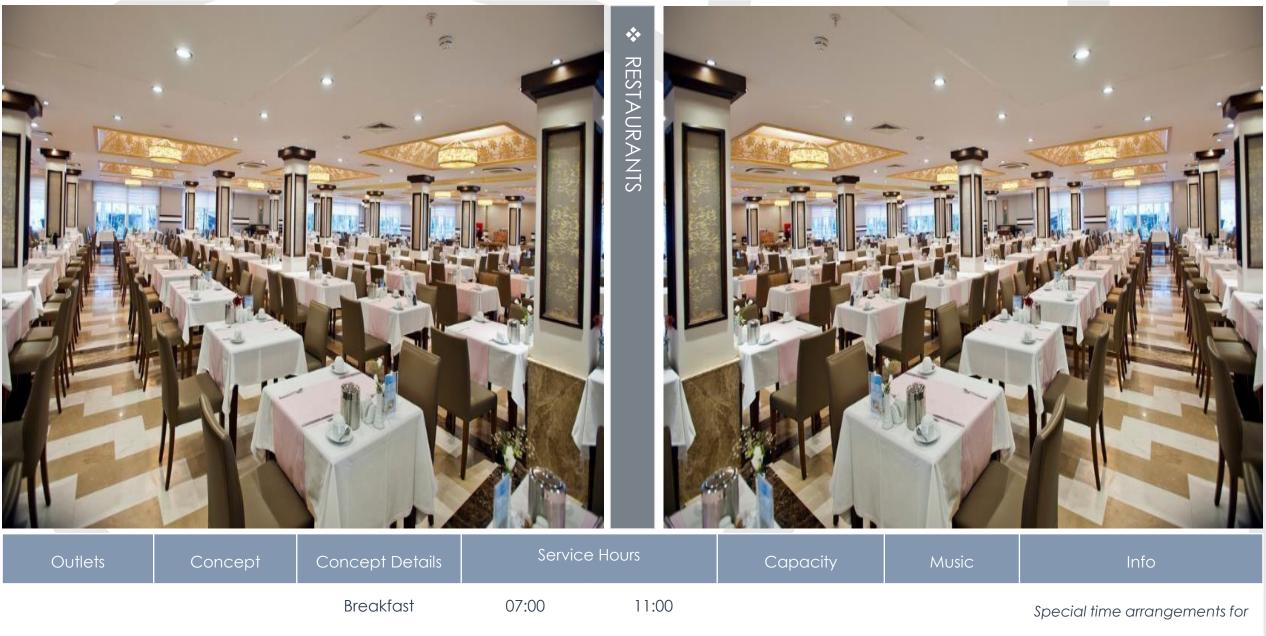
\* A la Carte dinner is used once for every 7 nights of stay.

## STANDARD SERVICES PROVIDED IN ALL ROOMS

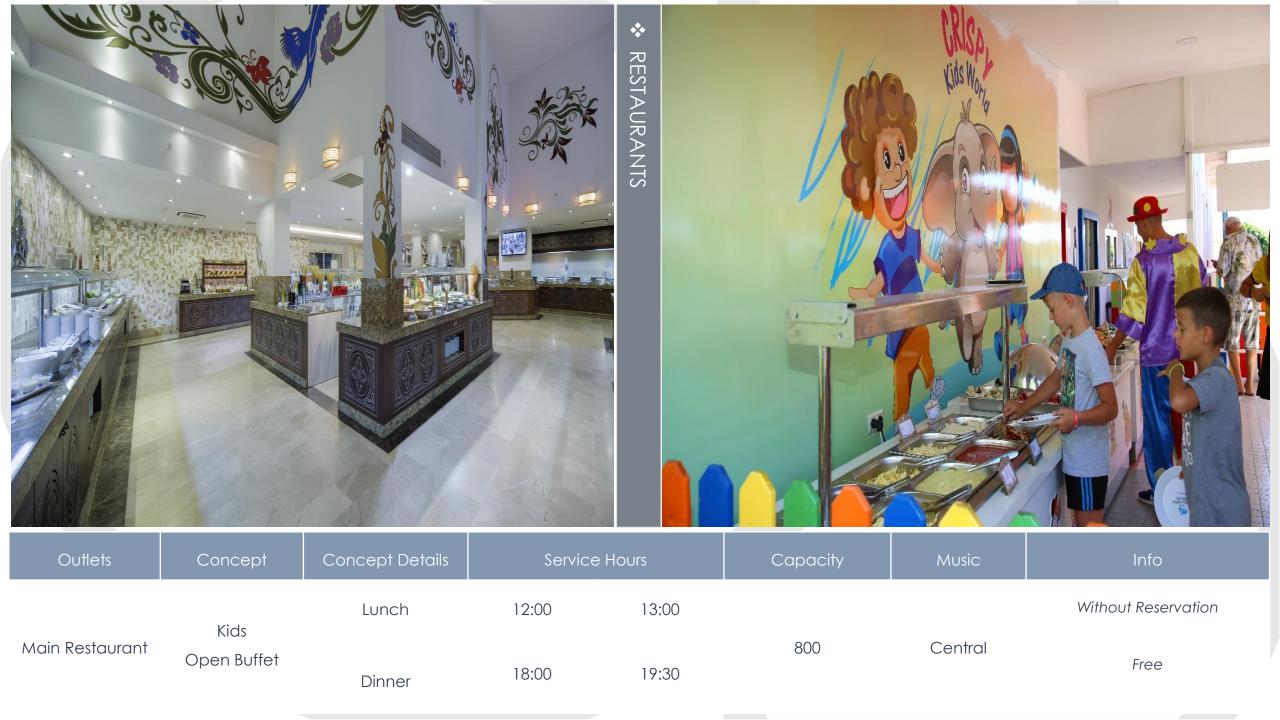
| Safe Box  |
|---|
| Daily towel change                                    |
| Daily sheets change                                   |
| Daily room cleaning (every day between 09:00 - 16:00) |
| Daily minibar filling (one time per day)              |
| Baby bathtub (upon request)                           |
| Baby crib (upon request)                              |
| Baby pot (upon request)                               |
|   |
|   |
|   |

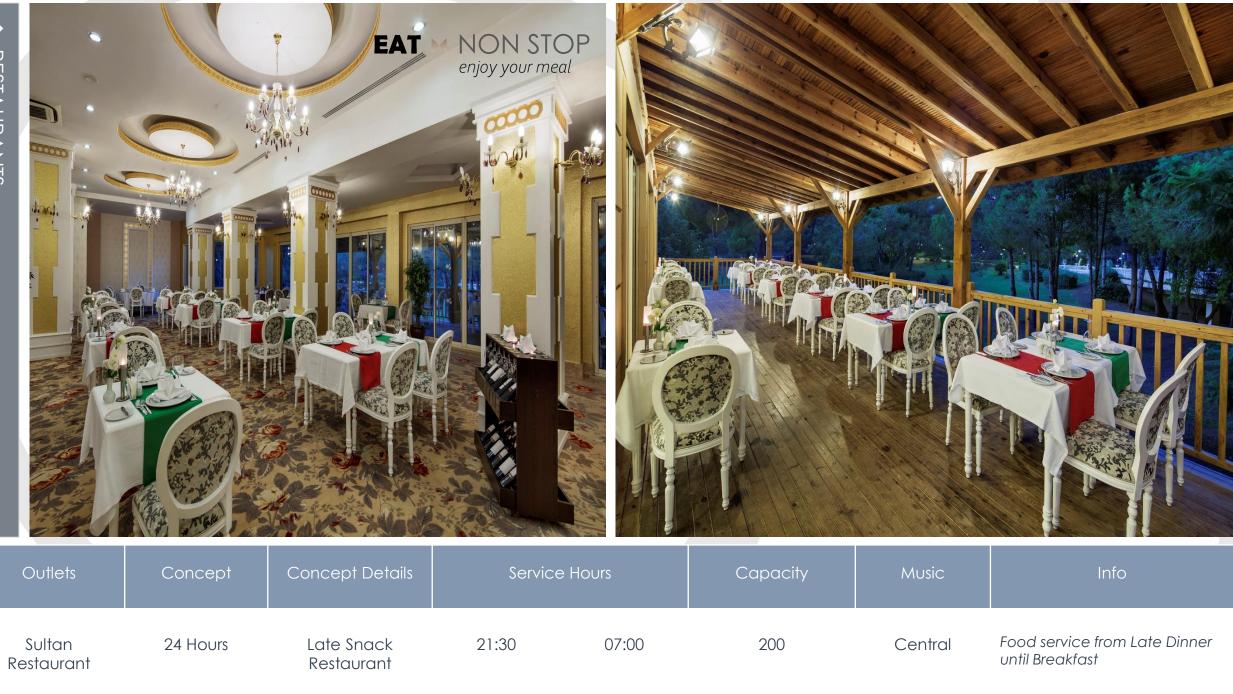
## STANDARD EQUIPMENT IN ALL ROOMS

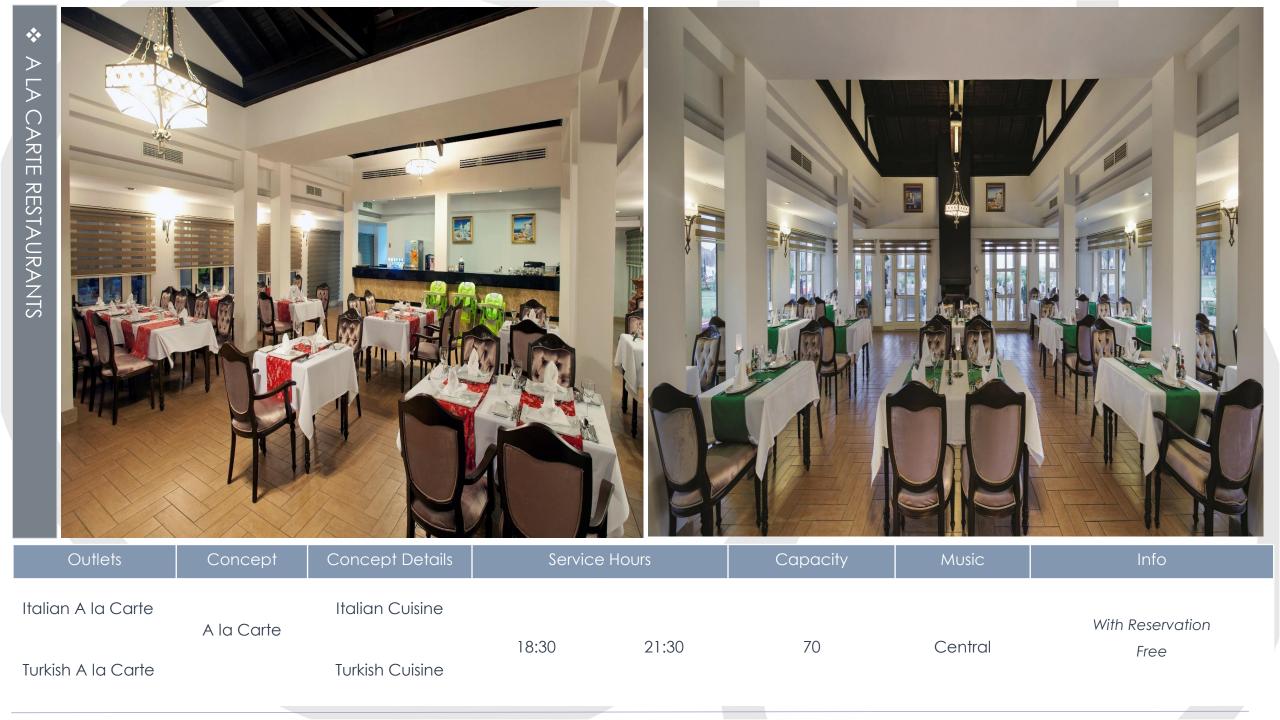
| Electronic Door Lock System   | Large Single or Double Bed |  |  |
|---|----------------------------|--|--|
| Fire Alarm  | Balcony                    |  |  |
| entral Air-conditioning System and Split Air-conditioner in Certain Rooms | Balcony Hanger             |  |  |
| National and International HD TV Channels                                 | Slippers                   |  |  |
| Mini Bar  | Hair Dryer                 |  |  |
| LCD TV  | Make-up Table and Mirror   |  |  |
| Music Broadcast (via TV channels )  | Bathroom Amenities Set     |  |  |
| Cartoon Channels  | Free WiFi                  |  |  |
| WC, Shower, Bathroom  | Bathroom Towels            |  |  |
| Direct Telephone Line in Room and Bathroom                                |                            |  |  |
| Electronic Safe Box   |                            |  |  |

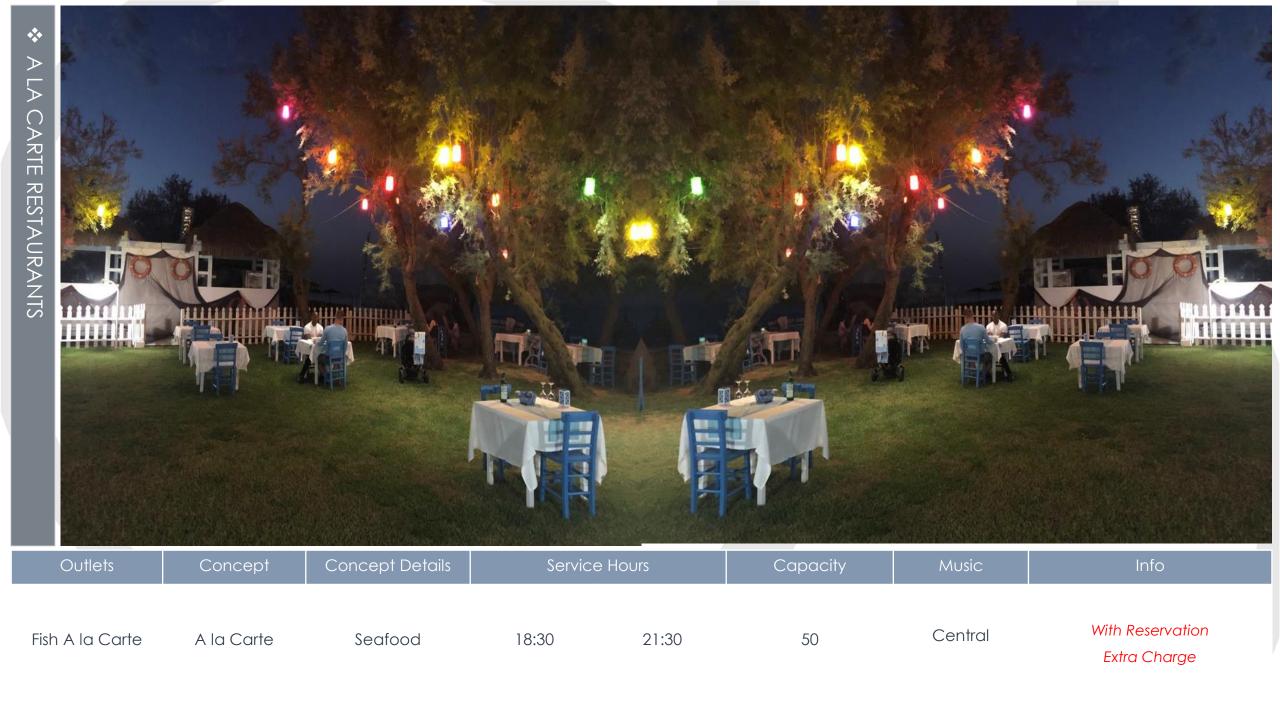


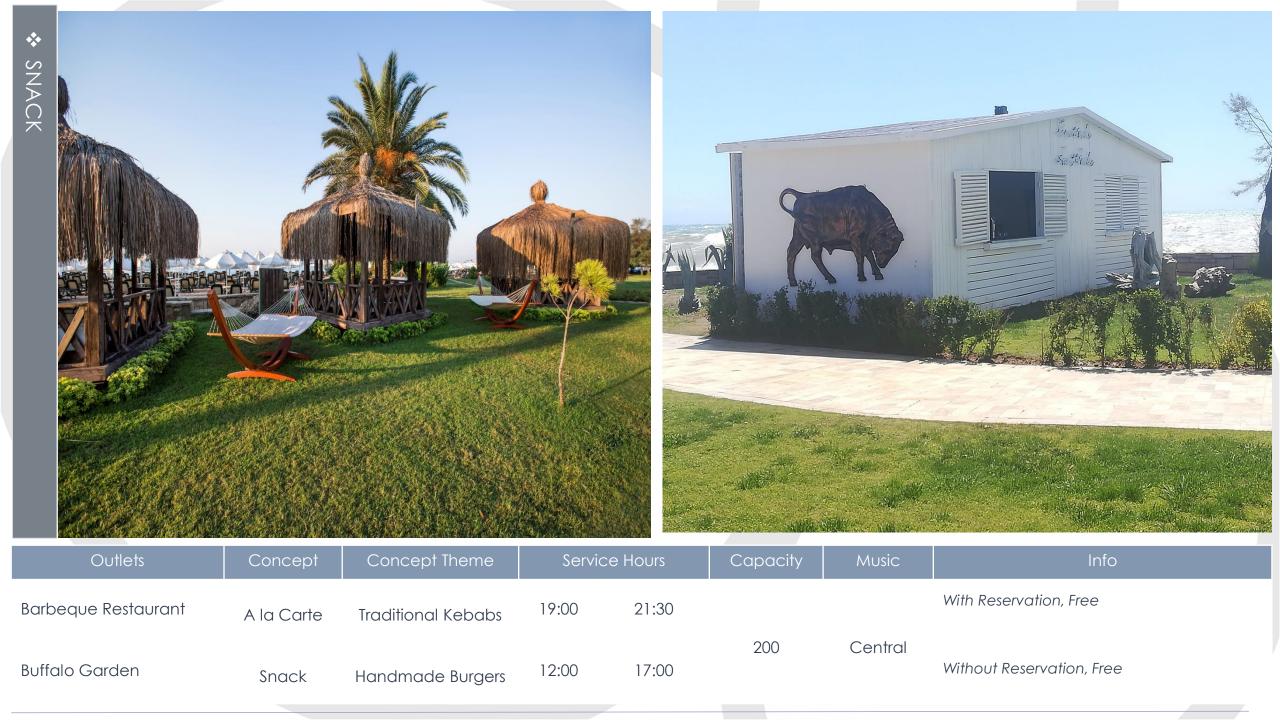
| Outlets         | Concept     | Concept Details | 3610106 110013 |       | Capacity | Music   | Info                          |
|-----------------|-------------|-----------------|----------------|-------|----------|---------|-------------------------------|
|                 |             | Breakfast       | 07:00          | 11:00 |          |         | Special time arrangements for |
| Main Restaurant | Open Buffet | Lunch           | 12:30          | 14:30 | 800      | Central | you for a comfortable dining  |
|                 |             | Dinner          | 18:30          | 21:30 |          |         | experience.                   |

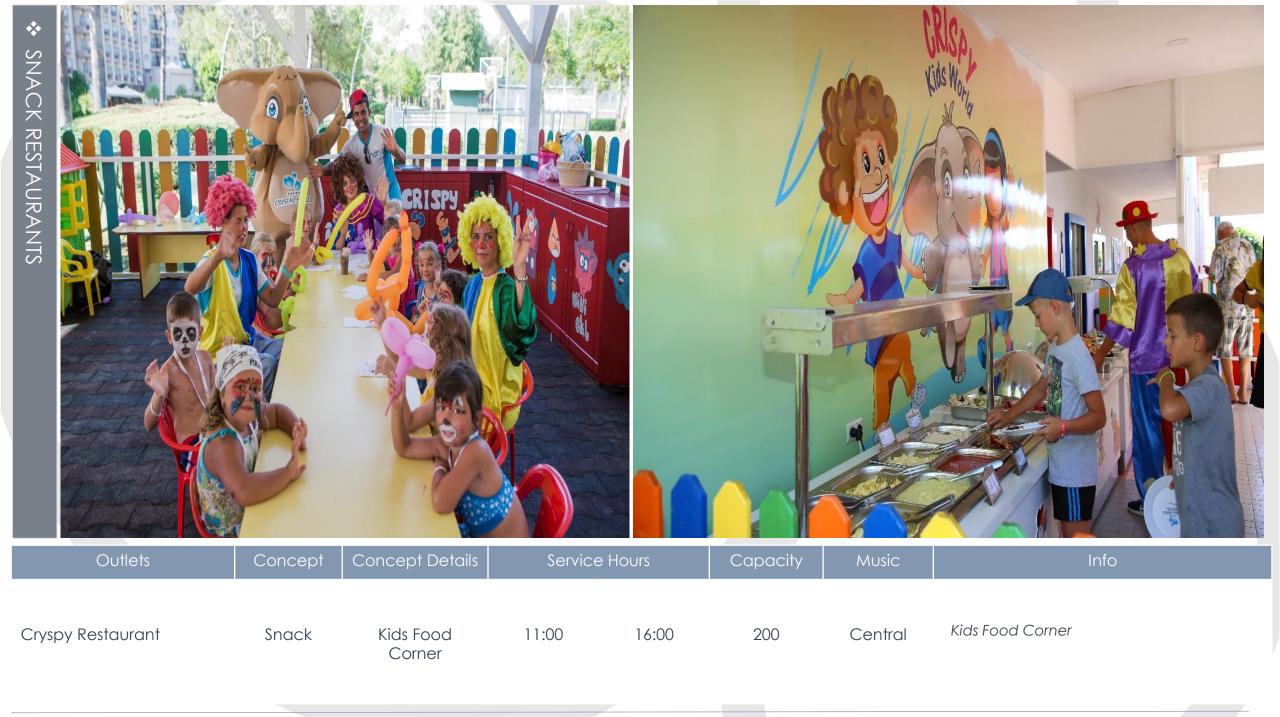




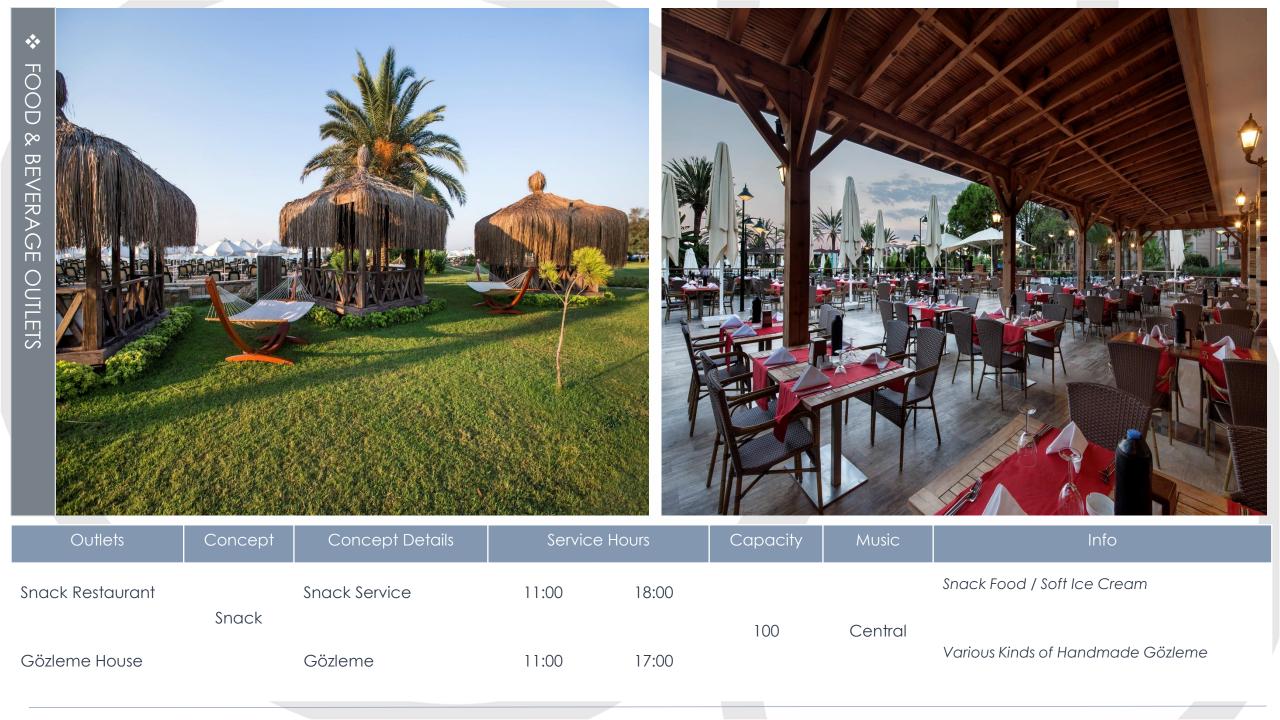


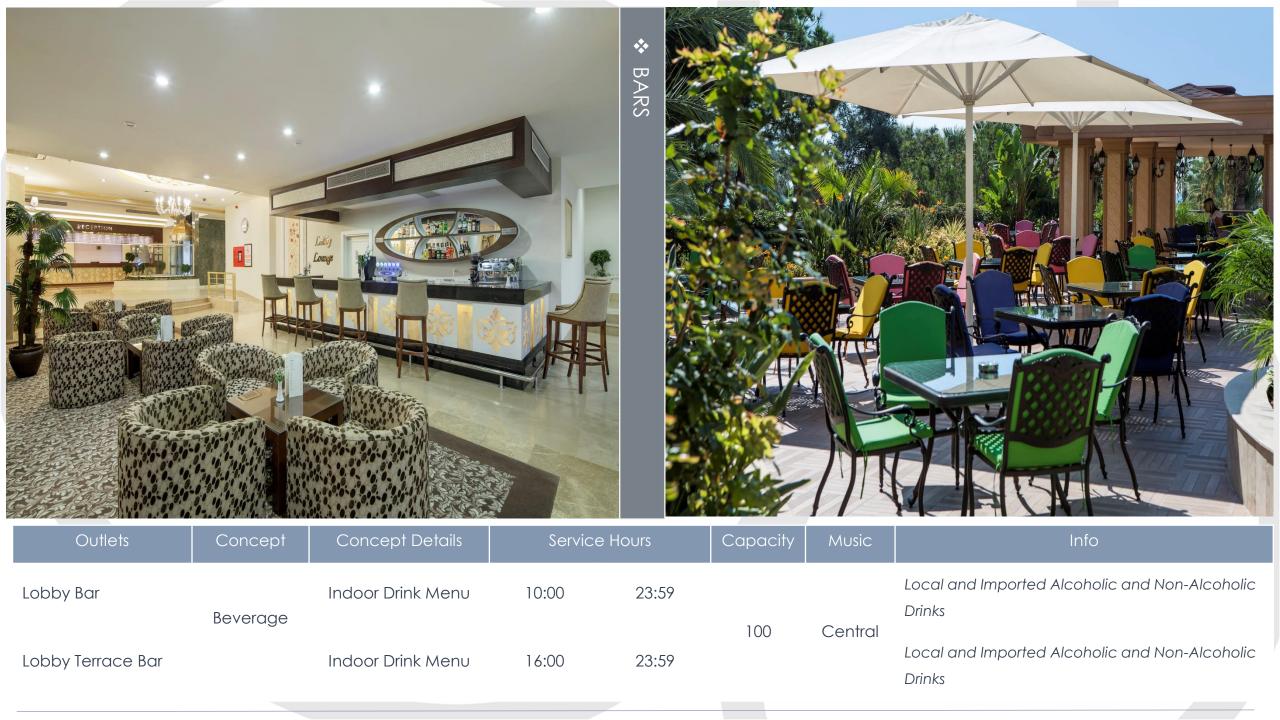


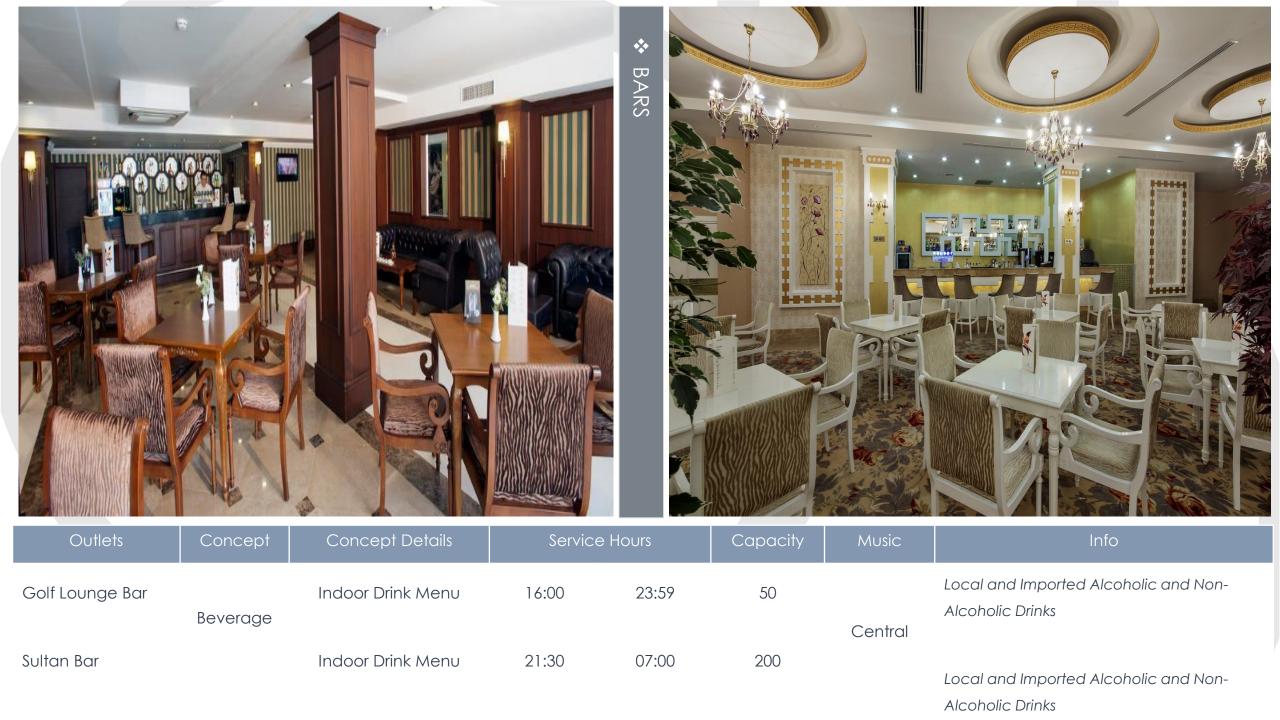


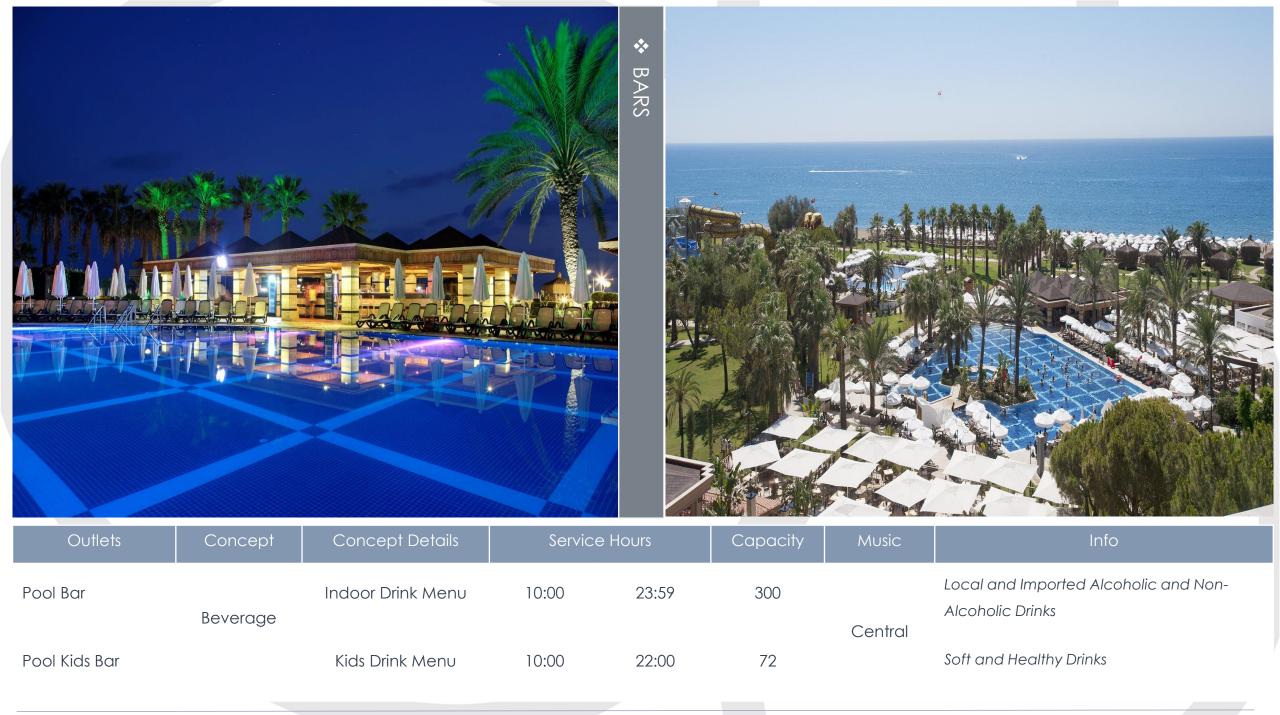


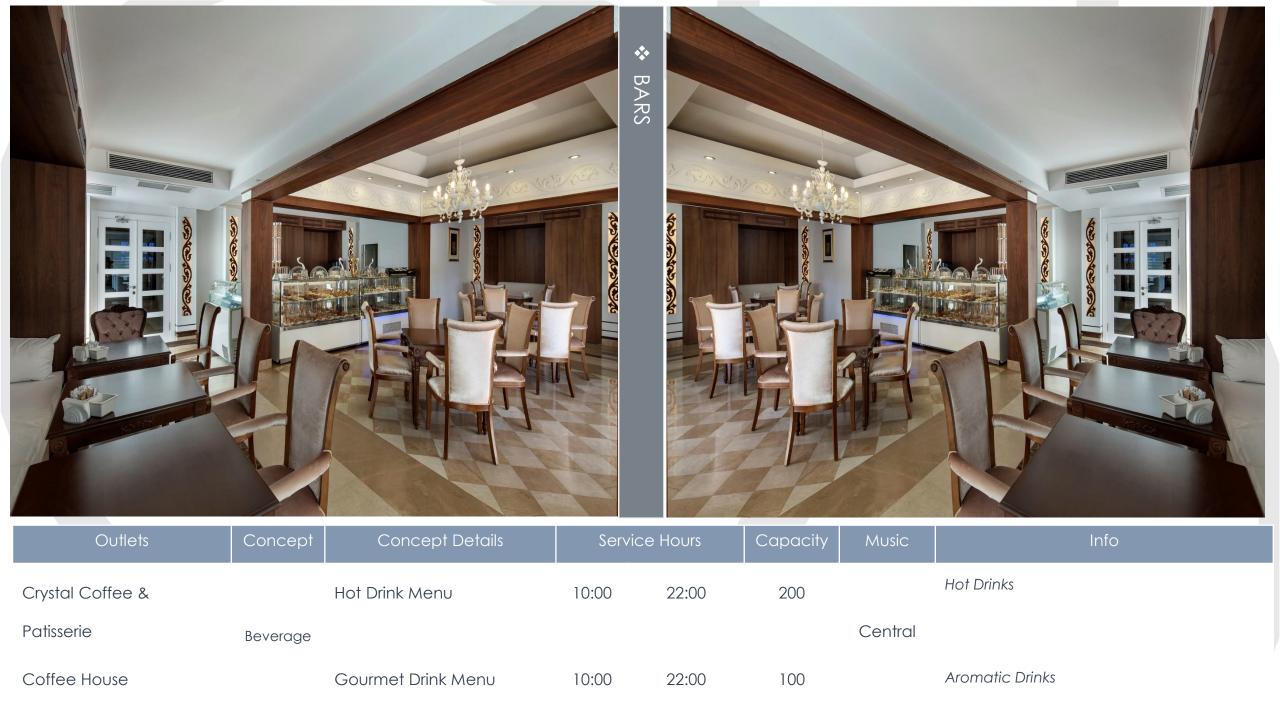
| <image/>                    |            |                     |         |       |          |         |                          |
|-----------------------------|------------|---------------------|---------|-------|----------|---------|--------------------------|
| Outlets                     | Concept    | Concept Details     | Service | Hours | Capacity | Music   | Info                     |
| Crystal Coffee & Patisserie | Patisserie | Snack               | 11:00   | 22:00 | 200      | Central | Bakery, Cakes Assortment |
|                             |            | Gelato Ice<br>Cream | 11:00   | 22:00 |          |         | Gelato Ice Cream         |





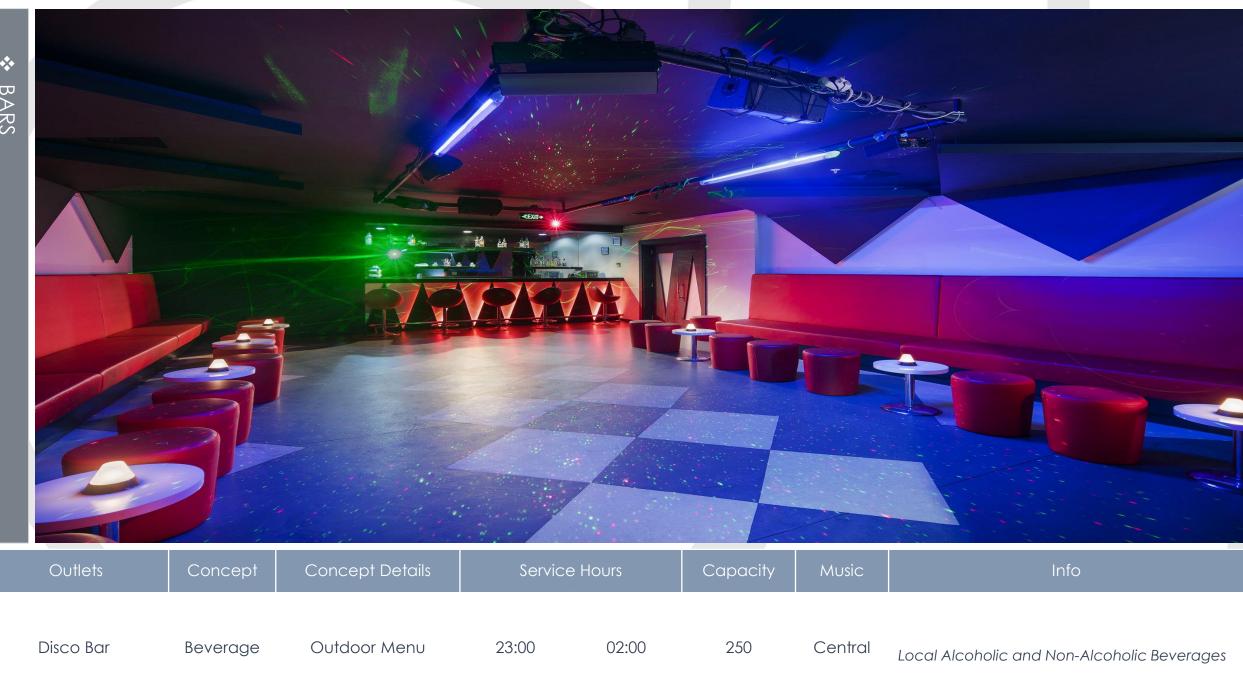








| Outlets     | Concept  | Concept Details  | Service Hours |       | Capacity | Music   | Info                         |
|-------------|----------|------------------|---------------|-------|----------|---------|------------------------------|
| Beach Bar   |          | Beach Drink Menu | 10:00         | 18:00 | 100      |         | Beer, Soft and Detox Drinks  |
|             | Beverage |                  |               |       |          | Central |                              |
| Beer Garden | 0        | Beer Menu        | 10:00         | 18:00 | 50       |         | Beer Varieties and Cocktails |





#### **FREE SERVICES**

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

\*\* In order to validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

#### PAID SERVICES

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.

Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.

# L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.





Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "**WE SERVE**" system within the social distance rules.



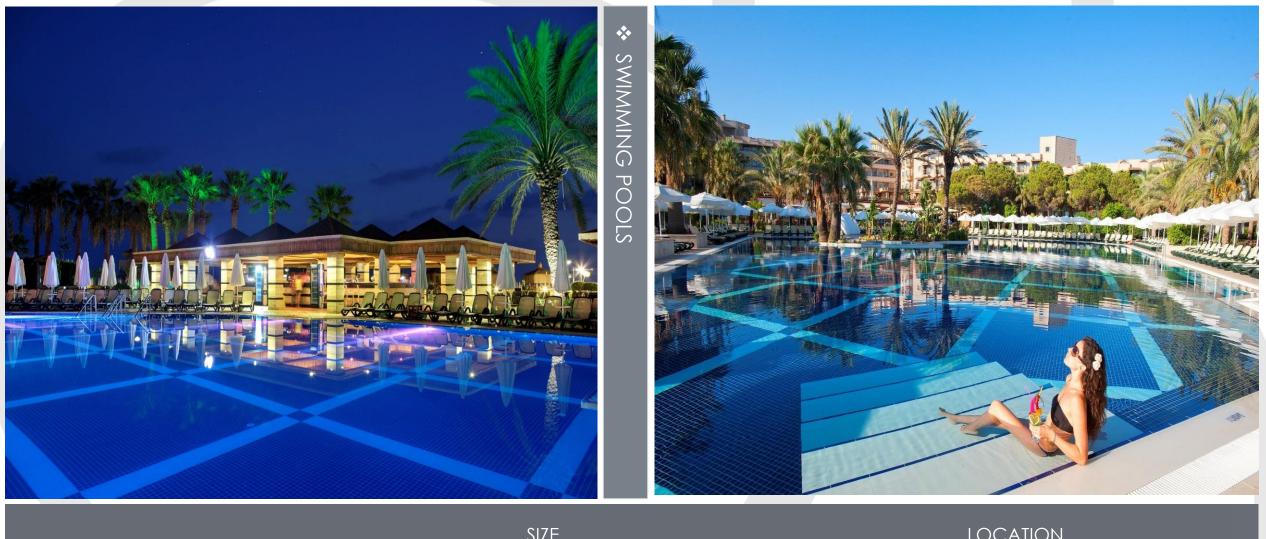


| FOOD & BI<br>Standard Free Services SERV  |  |
|---|--|
| Traditional Palace Sherbet and Cezerye as a Welcome Treat   | 24-hour beverage service                 |
| Table service in all outlets  | Dietary food at the Main Restaurant      |
| Mini bar (refilled one time per day)  | Vegetarian food at the Main Restaurant   |
| Lunch and dinner concepts include beverage serving  | Local themed food at the Main Restaurant |
| All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods | Kids Open Buffet at the Main Restaurant  |
| Main restaurant serves breakfast, lunch and dinner within an open buffet concept                  | Ice Cream Service                        |
| Baked fresh daily bakery products served in patisseries   | Baked Potato                             |
| International and local coffee  | Boiled Corn                              |
| Various handmade foods served in Snack Restaurants  | Some of A la Carte Restaurants           |
|   |  |
|   |  |

#### FOOD & BEVERAGE SERVICES

#### Standard Paid Services

| Welcome Service  | Freshly squeezed vegetable & fruit juices and Energy drinks   |
|--|---|
| A 'la Minute food preparation in some units                          | All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOP XO Cognacs) |
| Special section for families with children in the Main Restaurant    | All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine))                              |
| Fresh cut fruit and charkuterie served at the buffet                 | 24-hour Room Service  |
| Baked fresh daily bakery products                                    | Special meals and events organized in certain locations of the facility   |
| Beverage menu in all bars  | Special day celebrations (Wedding Anniversary and Birthday cakes)   |
| 1 Use of A la Carte Restaurant for every 7 nights of stay            | All A la Carte Restaurants for stays of 6 nights or less  |
| Thematic buffet presentations, including Turkish cuisine once a week |   |
| Selection of freshly squeezed juices at breakfast buffet             |   |
|  |   |



|              | SIZE                 | LOCATION              |
|--------------|----------------------|-----------------------|
| Main Pool    | 1.440 m <sup>2</sup> | Next to the Pool Bar  |
| Indoor Pool  | 152 m²               | Spa Center            |
| Aquapark     | 80 m²                | Next to the Main Pool |
| 16+ Age Pool | 320 m²               | Next to the Main Pool |



For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people ages 4-12. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness. Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

• Mini Club (04-12 years)

- •Teen Club (13-17 years)
- Mini Disco
- •Mini Cİnema

- Playground (outdoor)Mini pool and activity equipmentsBaby stroller (paid)
- •Learning games and activities, shows for children

# PAVILLIONS

The joy is in its nature

Depending on availability, the pavilions can be rented for a daily fee. A complete minibar setup as well as a special service for food and drinks are available

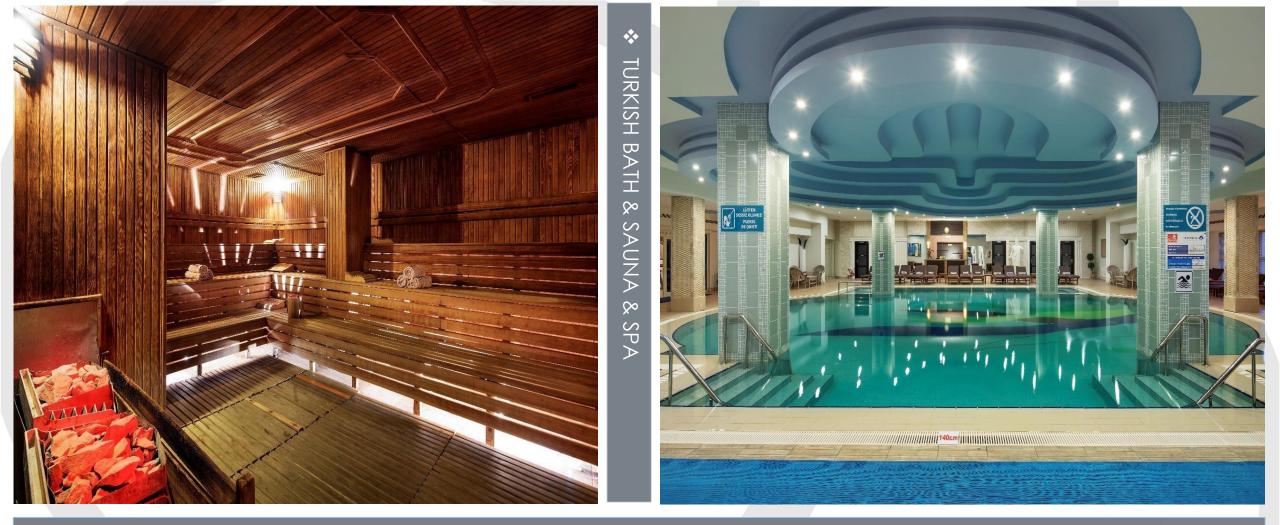
Naturally delightful



| Daily activities            | Live music on certain days of the week | Karaoke           |
|-----------------------------|--|-------------------|
| Night Shows                 | Disco                                  | Outdoor Fitness   |
| Themed parties & Gala Night | Backgammon, Chess, Card games etc.     | Yoga & Meditation |
|                             |  |                   |



# CRYSTALCLEAR Spa Center



#### **Free Services**

**Paid Services** 

Indoor Swimming Pool (heated) Sauna, Turkish bath, Steam room

#### Massage services, Skin and body treatments, Hairdresser and beauty salon Personal Care Programs

#### **SPORT & ACTIVITIES**



#### **Free Services**

**Paid Services** 

Tennis court (5 courts) and equipment

Boccia, darts, aerobics, beach volleyball, table tennis

Fitness room, mini golf

Tennis court lighting and equipment

Motorized and non-motorized water sports (pedalo, Jet ski, banana etc.)

## GENERAL SERVICES (Free Services)

| Wake-Up Service       | Mini Bar  |
|-----------------------|---|
| Message Service       | Guest Relations desk  |
| Parking Lot (OUTDOOR) | Daily table reservations in the Main Restaurant for disabled guests             |
| Luggage Carriers      | Special landscaping allowing disabled guests to access any area of the facility |
|                       |   |
|                       |   |
|                       |   |
|                       |   |
|                       |   |
|                       |   |

## GENERAL SERVICES (Paid Services)

| Telephone, fax, photoco   | ру                                |             |  |  |
|---------------------------|-----------------------------------|-------------|--|--|
| Laundry (dry cleaning, w  | ashing, ironing and tailor servic | ce)         |  |  |
| Shopping Center (Shops)   |                                   |             |  |  |
| Transfer Services         |                                   |             |  |  |
| Rent a Car, Bicycle Rento | al, Baby Stroller Rental          |             |  |  |
| Doctor Service            |                                   |             |  |  |
| Photography Service       |                                   |             |  |  |
|                           |                                   |             |  |  |
|                           |                                   |             |  |  |
| SHOPPING CENT             | ER                                |             |  |  |
|                           |                                   |             |  |  |
| Leather Shop              | Boutique                          | Hairdresser |  |  |
| Market                    | Photographer                      | Max Style   |  |  |
|                           |                                   |             |  |  |
|                           |                                   |             |  |  |

Quality Management Systems: ISO 9001 Quality Management System

ISO 50001 Energy Management System

ISO 10002 Customer Satisfaction Management System ISO 14001 Environmental Management System ISO 45001 Occupational Health and Safety Management System ISO 22000 Food Safety Management System

- Officially certified first class products and brands are used in all Food and Service offerings.
- Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
- In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
- Pets are not allowed in our facility.
- Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
- Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
- Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- Alcoholic beverages, as well as tobacco products and alcohol, are not served and sold to the guests under the age of 18.
- Alcohol is not served to the guests with health risks.
- Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
- The opening date of the beach is determined by the hotel management according to the weather conditions.
- The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
- Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
- In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
- Bath amenities are provided in accordance with the number of persons on daily basis.
- Information letter with general rules of the facility is given upon arrival to all guests against signature.
- In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
- Fishing and hunting within the swimming borders is prohibited.
- Motor vessels cannot be used within the swimming borders.
- All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
- The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
- Our current concept is always available on our crystalhotels.com.tr website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
- Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.

#### MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

### Natural Gas Usage

Waste sorting

Usage of recyclable materials

Usage of Energy Saver in rooms

Usage of electricity-saving lighting and sensors

Usage of sensors and aerators to save water

Solar Energy Usage



#### UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

#### **CRYSTAL TAT BEACH GOLF RESORT & SPA**

You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

www.crystalhotels.com.tr



http://acente.kilithg.com/

You can download Kilit Hospitality Group Mobile Application



on your IOS and ANDROID mobile phones.



