

Jiva

JIVA NEW ULTRA ALL
INCLUSIVE CONCEPT

2023

Jiva



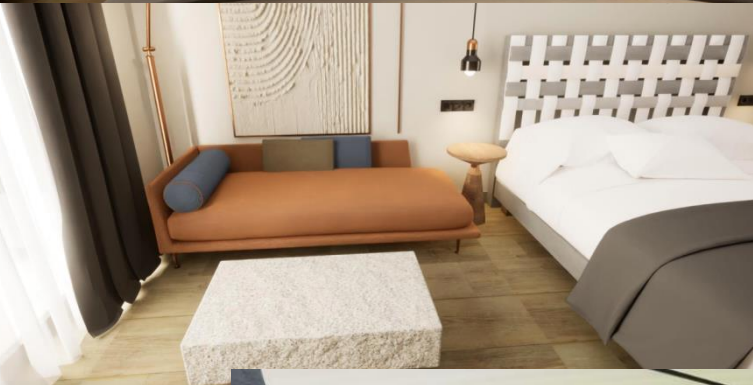
The logo for Jiva is written in a dark blue, elegant cursive script. The letter 'J' is large and features a decorative flourish that loops around the top of the 'i'. The 'i' has a small dot, and the 'v' is tall and narrow. The 'a' is rounded and ends in a slight tail.

NEW RENOVATED AREAS AND ROOMS

- **NEW Ultra All Inclusive Concept**
- **NEW Logo**
- **NEW Website**
- **NEW Social Media**
- **NEW Main Restaurant**
- **NEW Family Suites(All)**
- **NEW Standart Rooms(Some)**
- **NEW Swim up Rooms(Some)**
- **NEW Attic Rooms(Some)**
- **NEW King Suite**
- **NEW Pool Bar**
- **NEW Beach**
- **NEW Beach Bar**
- **NEW Pavilions**

NEW JİVA FETHİYE

Jıva



L O K A S Y O N

Jiva

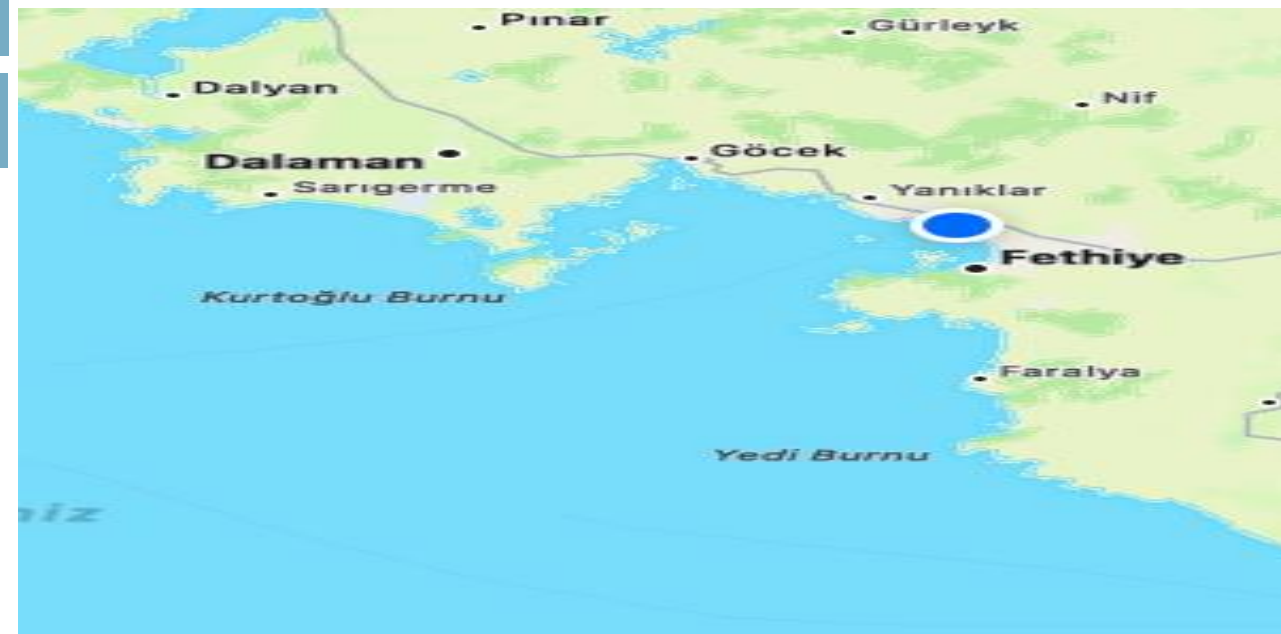
Opening Year	2012
Last Renovation	2023 (Main restaurant, Bar and Some Rooms)
Total Area	35000 m2
Adress	Çalış Plajı 1104.Sok.Fethiye/Muğla
Phone	+90 252 6220055
E-Mail	info@jivabeachresort.com
Website	http://jivabeachresort.com
Beach Location &Length	105 m, / Sandy &Gravel
Number of Buildings	14 Blocks



Jiva

LOCATION

Dalaman Airport	48 km
Fethiye City Center	6 km
Nearest Center	Fethiye
Transport	Concierge, Taxi, Minibus
Internet	Free Wifi
Openair Parking	Near Hotel



Jiva Otel reserves the right to make changes the concept.

Jiva

NEARBY LOCATIONS

Butterfly Valley	26 km
Saklıkent National Park	48 km
Amintas Rock Tombs	8 km
Tlos Ancient City	41 km
Babadag Paragliding	19 km



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NEARBY LOCATIONS

Dalyan Bays	14 km
Yassica Islands	31 km
Ancient Bazaar	8 km
The Fishes Bazaar	7 km
Rodos Island	81 km(Ferryboat)





Wellcome with Signature Coctail/Sparkling wine

During the check-out of our guests, water and a handkerchief with cologne

Valet service and Free Parking

24 hours reception

Providing appropriate arrangements for the meeds and wishes of our disabled guests



GENERAL INFORMATION ROOMS

Room View	Attic Room	Standart Room	Family Room	Swim-up Room
Land View	30	114	44	57
Pool View	42	56	-	-
Disabled Room	-	3	-	-

NEW SUİTES	Suite aile odası	Corner Suite	Suite Havuzlu	King Suite(Villa)	Junior Suite
Land/Lagoon or Sea	15	3	1	1	1

Swim-up Family Room	Honeymoon Room					
4	8					

Total Rooms : 379

Total Beds : 894

- Standart Rooms, Attic Rooms and Swim up Rooms(Some of these rooms have been renovated this year)
- All Suite Rooms renovated this year
- The rooms have different designs according to their location.



ROOM SERVICES PROVIDED WITHIN THE CONCEPT

	Attic/Standart&Famiy Room	Swim-Up Room	Honeymoon Room	Suites
VIP Welcome Set-up			✓	✓
Tea&Coffe Set	✓	✓	✓	✓
Minibar	✓	✓	✓	✓
Capsule Coffe Machine			✓	
Slippers	✓	✓	✓	✓
Bathrobe			✓	✓
Turn Down Service			✓	✓
Pillow Types			✓	✓
Laundry Service	Extra	Extra	Extra	Extra
Room Service	Extra	Extra	Extra	Extra
Pavilions	Extra	Extra	Extra	Extra

- You may contact with guest relations for pillow types and pavilion reservations.
- Minibar is refresh once day of arrival.

KING SUITE CONCEPT

	KING SUITE
VIP Check in – Check out	✓
VIP welcoming	✓
Butler Service	1 Butler
Pool Loca Priority	✓
Priority in A 'la Carte Restaurants	✓
Airport Transfer*	Minimum 7 Nights Stay
Breakfast at the Room	✓
Tea&Coffe Set	✓
Minibar	✓
Pillow Types	✓
Slipper& Bathdrobe	✓
Playstation	✓
Turn Down Service	✓
Room Service	Extra
Laundry Service	Extra
Pavillion	Extra

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SPECIAL SERVICES

BABY FRIENDLY SERVICES		
Baby Stroller	Baby Coat	
Baby tub and bath net(On request)	Potty and toilet set(On request)	
Bottle sterilizer(On request)	Bottle warmer(On request)	
	Babysitting (Extra – with reservations)	

- You may contact with guest relations regarding all your request.

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HONEYMOON CONCEPT
Room Decoration (With flowers)
Special delicious, sparkling wine, special amenities on check-in
1 free photo, 1 time breakfast to room
%15 discount at Spa
Priority reservation at ala carte restaurants

* The Honeymoon concept is valid for guests for honeymoon rooms reservations. For other reservations honeymoon concept will be additional charge.



EXTRA PAID SERVICES NOT INCLUDED IN THE CONCEPT

PAID SERVICES		
A La Carte Restaurants(Second reservation extra)	Bottles of alcoholic beverages	Surf Lessons
	Hairdresser	Massages & special care
Diving course	Babysitting	Special Events
Shopping Area	Concierge	Pavilions
Market	Watersports	Photo service
Doctor	Pool Loca	Room Service
Laundry	Airport Transfer	Car&Yahct rent
Gaming room&Billiards	Phone	Fresh Juices&some import drinks

- You can get all detailed information about paid service from guest relations

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ROOMS

STANDART ROOMS

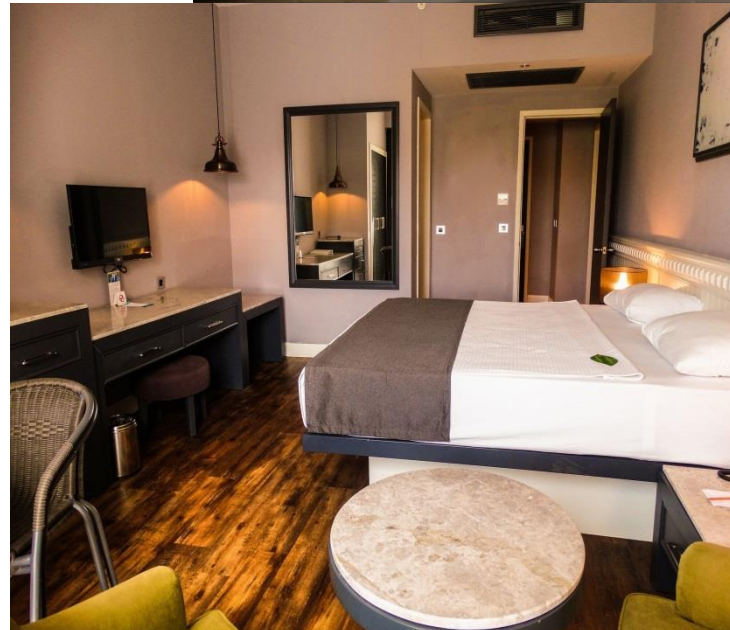
Size: 28 m²

Room view: Land or Pool view (According to reservation status)

Room Features: Led TV, Minibar, Tea&Coffe Set, electronic key system , Ceramic or laminated floor, central air conditioning, international direct phone line*, Safe box, Wi-fi ,Slippers, Shower/ WC, hairdryer, makeup mirror, bathroom amenities,cleaning service, 24 hours room service* , balcony

Max. Occ: 2 Adults + 1 Child (0 – 11,99) or , 3 adults
Beds type:King size or twin. For 3. adult or child extra bed
* With marked service ar chargeable

Standart rooms could be architectural differences depending on their location.



FAMILY SUITES (All Renovated)

Size: 45 m²

Room View: Land or Lagoon

Room features: TV, Minibar, Tea&Coffe Set, Seramic floor , Central air conditioning, international direct phone*, Safebox, Wifi, 1 bathroom , slippers, Shower / WC, hairdryer. Family Suites have 2 bedrooms and 1 living room
Max. Occ: 4 Adults + 1 Child (0 – 11,99) + 1 Infant (0 – 2,99)

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ATTIC ROOMS

Size: 20 m²

Room view: Land or Pool view(Accordind to reservation status)

Room features: Led TV, Minibar, Tea&Coffe Set, Laminated or seramic floor, central air conditioning, international direct phone*, Safe box, Wifi, Slippers, Shower / WC, hairdryer ,bathroom amenities, balcony, makeup mirror room servive 24 hours*

* With marked services are chargeble

Max. Occ : 2 Adults,
Beds type:Twin or Kindg bed

At the attic rooms extra bed is not available

Attic rooms could be architectural differences depending on their location



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SWIMUP ROOMS

Room Size: 28 m²

Room view: Pool view

Room Features: Led TV, Minibar, Tea&Coffe Set, electronic key system , Ceramic or laminated floor, central air conditioning, international direct phone line*, Safe box, Wi-fi Slippers, Showe/ WC, hairdryer, makeup mirror, 1 bathroom amenities,cleaning service, 24 hours room service* , pool

Max. Occ: 2Adults + 1 Child (0 – 11,99) or 3 adults

Beds type:King or twin size

*** With marked service ar chargeable**

Swim up rooms could be architectural differences depending on their location.



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SWIM-UP FAMILY ROOM

Size: 45 m²

Room view: Pool view

Room Features: Led TV, Minibar, Tea&Coffe Set, electronic key system , Ceramic or laminated floor, central air conditioning, international direct phone line*, Safe box, Wi-fi Slippers, Showe/ WC, hairdryer, makeup mirror, 1 bathroom amenities,cleaning service, 24 hours room service* , balcony

Max. Occ: 24Adults + 1 Child (0 – 11,99)

Beds type:1 King size 1 twin size 2 rooms

* With marked service ar chargeable

Swim up family rooms could be architectural differences depending on their location.



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HONEYMOON ROOMS

Size : 30 m²

Room view: Land or Pool view

Room Features: Led TV, Minibar, Tea&Coffe Set, electronic key system , Ceramic or laminated floor, central air conditioning, international direct phone line*, Safe box, Wi-fi Slippers, Showe/ WC, hairdryer, makeup mirror, bathroom amenities,cleaning service, 24 hours room service* , balcony , jakuzi

Jakuzi is in inside or outside

Max. Occ: 2 Adults

* With marked service ar chargeable

Honeymoon rooms could be architectural differences depending on their location.



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FAMILY ROOM

Room size : 45 m²

Room view: Land or Pool view (According to reservation status)

Room Features: Led TV, Minibar, Tea&Coffe Set, electronic key system , Seramic or laminated floor, central air conditioning, international direct phone line*, Safe box, Wi-fi Slippers, Showe/ WC, hairdryer, makeup mirror, bathroom amenities, cleaning service, 24 hours room service* , balcony

Max. Occ: 2 Adults + 2 Child (0 – 11,99) or , 4 adults

Beds type:1 King size 1 twin 2 bedrooms

* With marked service ar chargeable



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KING SUITE

Room Size: 130 m²

Room view: Lagoon view

Room Features: Led TV, Minibar, Tea&Coffe Set, electronic key system , Ceramic floor, central air conditioning, international direct phone line*, Safe box, Wi-fi Slippers, Showe/ WC, hairdryer, makeup mirror, bathroom amenities,cleaning service, 24 hours room service* , balcony , private pool

Max. Occ: 2 Adults + 2 Child (0 – 11,99) or , 4 adults+2 children

Beds type:1 King size or 1 twin. 2 bedrooms+1 living room

*** With marked service ar chargeable**



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YENİ ANA RESTORAN

ULTRAALL İNCLUSIVE



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ULTRA ALL INCLUSIVE FOOD & BEVERAGE CONCEPT

NEW MAIN RESTAURANT



1 Main restaurants	3 À La Carte Restaurants	1 Snack Restaurant
1 Lukka Lounge 24 hours	1 Patisserie	Fruit&icecream
8 Bars		Cocktails



ULTRA ALL INCLUSIVE
BEVERAGE CONCEPT

WHISKEYS&RUM&GIN	VODKA&TEQUILA	APERITIF&LIQUER	WINE	RAKI&BEER
Jack Daniels	Smirnof	Martini Dry	Prosecco Amoresecco	Yeni Raki
J&B Rare	Puschkin Regular	Filipetti Bianco/Rosso	Sevilen Wine	Tekirdag
Kentucky Highway	Istanblue vodka	Limoncello	Suvla Wine	Beylerbeyi Gold
Caribica White Rum	Casco Viejo Tequila	Berentzen Liqueur	Napoleon	Beylerbeyi Göbek
Gordon' Dry	San Luis Tequila	Tropica Coconut		Efes
Gilbeys	Acapulco Tequila	Mc Kelly Cream		
	Pueblo Silver Tequila	Ameretto/Aperetivo		

ALL DRINKS ARE WORLD BRANDS AND ORIGINAL PRODUCTS. IN LOGISTICS MAJOR CASES, THE HOTEL RESERVES THE RIGHT TO OFFER THE EQUIVALENT OF DRINKS.

BRAND NAMES OR TYPE OF THE PRODUCTS MAY CHANGE DEPENDING ON THE CONCEPT AND LOCATION OF THE BAR

BOTTLED OR PREMIXED SOFT DRINKS ARE PROVIDED AT ALL BARS

ALL DRINKS SERVED AT THE FREUD BAR ARE CHARGEABLE

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LUKKA LOUNGE

24 HOURS





RESTAURANTS

Restaurant name	Type of Meal	Service	Opening / Closing	Free	Capacity
ACACiA Main Restaurant	Breakfast	Open Buffet	07.00 – 11.00	✓	520
	Lunch		12.30 – 14.30	✓	
	Dinner		19.00 – 21.30	✓	
SNACK RESTORAN		À la carte			
	Snack Lunch		12.00 - 16.30	✓	140
	Icecream service		10:00 - 18.00	✓	140
	Dinner Paprika Ala Carte*		19.00 - 24.00		140
LUKKA Lounge	Patisserie &Sandwich Service	Patisserie&Sandwich	24 Saat		150
		Soup service	21:30 – 07:00		



RESTAURANTS

Restoranlar	Type of Cuisine	Service	Opening / Closing	Ücret	Capacity
Paprika Restaurant*	Dinner Mediterranean Cuisine	À la carte	19.00 - 22.00		60
Bubon Restaurant *	Dinner Far East Cuisine	À la carte	19.00 - 22.00		36
Roof Restaurant *	Dinner Turkish Cuisine	À la carte	19.00 - 22.00		56
Room Service		To Room	24 Hours		

Minimum stay 7 night for ala carte restaurant 1 time free. Additional charges apply for second use.

ALL ALA CARTE RESTAURANTS PROVIDE DINNER SERVICE BASED ON A RESERVATION SYSTEM, THE WORKING DAYS OF THE RESTAURANTS ARE ASSIGNED BY THE HOTEL.
PLEASE NOTE THAT OPENING HOURS AND DATES MAY VARY DEPENDING ON WEATHER CONDITIONS AND HOTEL OCCUPANCY.

PAPRIKA A'LA CARTE
RESTAURANT

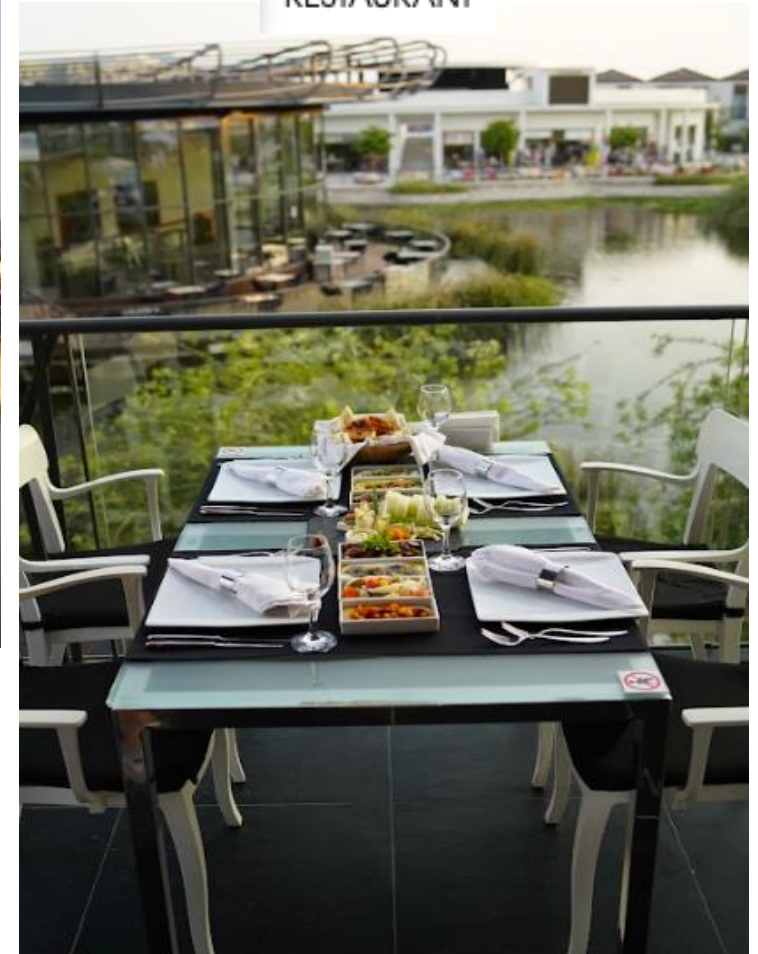
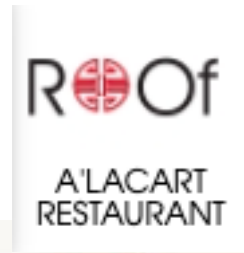


BUBON A'LA CARTE
RESTAURANT



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ROOF A'LA CARTE
RESTAURANT





B A R S

Bars	Service	Opening / Closing	Free
Lukka Lounge Bar	Coffees&types of tea, all drinks	24 Saat	✓
Snack Restoran Bar	All drinks within the ultra all inclusive concept	10:00 – 18.00	✓
Ana Restoran Bar	All drinks within the ultra all inclusive concept	When the buffet is open	✓
Pool Bar	All drinks within the ultra all inclusive concept	10.00 – 24:00	✓
Lagoon Bar	All drinks within the ultra all inclusive concept	18.00 – 24:00	✓
Beach Bar	All drinks within the ultra all inclusive concept	10:00 – 18.00	✓
Caria Gece Kulübü	All drinks within the ultra all inclusive concept	Disco açık olduğu saat süresince	✓
Minibar	Soft drinks, water,mineral water, beer	First time on arrival	
Freud bar	Special cocktails and drinks	18:00-00:00	Extra

*The opening and closing hours of the bars may change according to the weather conditions.

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B A R S

LAGOON BAR



OLIVE SPA

09:00-19:00

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FREE SERVICES

Turkish Bath

Sauna

Steam Room

Indoor Pool

Fitness

PAID SERVICES

Far East Massages

European Massage and Treatments

Classical Massages

Skin Care Services

Rub&Foam at the Turkish Bath

Packages for Couples

Body Care Services

Special Spa Packages

BEACH

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Place	m / m2
Main Beach	105m.Sandy&Gravel



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POOLS



Name	Location	Heating	Slide		Depth	m ²
Main Pool	Outdoor	N/A		-	140 cm	630
Adult Pool(+16)	Outdoor	N/A	-	-	140 cm	200
Slides Pool	Outdoor	N/A	5	-	140 cm	165
Kids Pool	Dış Alan	N/A	-	-	70 cm	75

NEW PAVILION CONCEPT

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Available between 10.00-17.00 with extra charge

Fruit plate ,1 Prosecco and drinks package

All drinks within Ultra all Inclusive Concept

Lunch &Snack

Special service

Special sunbeds, towels, slippers

Safebox, Wifi,Minibar

PAVILION PRICE VARY TO SEASON.
MAXIMUM SERVICE CAPACITY PER PAVILION 4 PEOPLE

Eğlenceler	Live Music	DJ Performance	Theme Parties	Shows
	Acrobatic Shows	Dance Shows	Turkish Nights	Latin Nights
	Disco			
Ücretli Aktiviteler	Watersports	Diving Courses	WakeSurf	Wakeboard
	Parasailing	Private Sport Lessons	Water Skiing	Kitesurf

AMPHITHEATER



CARIA DISCO



ENTERTAINMENT & AKTIVITIES

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DAILY ACTIVITIES	
Yoga	Aerobic
Zumba	Aqua Aerobic
Table Tennis	Dart
Waterpolo	Beach Volley
Boccia	Pool Games
Fun Games	Tourments
Climbing Wall	Fitness Center
Sport Programmes are published Daily and may vary depending on the weather conditions.	



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Opening Hours 10.00 – 17:30

21:00-21:30 Kids show



DAILY ACTIVITIES

Educational Games	Interactive Games
Skill Games	Funny Games
Boyama aktiviteleri	Daily Tourments
Face Painting	Disco
Kids Show	Lego

Kids Clup Activities

* Kids Clup activities are published Daily and may change according to weather conditions.

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CERTIFICATES

BUREAU VERITAS
Certification



**DOĞANTUR TUR. EML. İNŞ. TAAH. NAK. AKARYAKIT
LPG OTOGAZ İTH. İHR. SAN. TİC. A.Ş.**
JIVA BEACH RESORT
KARAGEDİK MAH. 1104. SOKAK NO:14
KOCAÇALIŞ, FETHİYE, MUĞLA, TURKEY

Bureau Veritas Certification certify that the Management Systems of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO 10002:2018
Scope of certification

**HOTEL MANAGEMENT, ACCOMODATION, FOOD AND
BEVERAGE PRODUCTION AND SERVICE**

Original cycle start date: **25 November 2019**
Expiry date of previous cycle: **N/A***
Certification / Recertification Audit date: **02 October 2019**
Certification / Recertification cycle start date: **25 November 2019**
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **24 November 2022**

Certificate No. **TR008958** Version No: 1 Revision date: **25 November 2019**


IBRAHİM TAGAY
Certification Manager



Local office : Eias Maltepe Otopark Altayçeşme Mah. Çarşı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check this certificate validity please call +90 216 518 40 50.
BV_S_38_Rev-A00
*Not Applicable

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BUREAU VERITAS
Certification



**DOĞANTUR TUR. EML. İNŞ. TAAH. NAK. AKARYAKIT LPG
OTOGAZ İTH. İHR. SAN. TİC. A.Ş.**
JIVA BEACH RESORT
KARAGEDİK MAH. 1104. SOKAK NO:14
KOCAÇALIŞ, FETHİYE, MUĞLA, TURKEY

Bureau Veritas Certification Holding SAS – UK Branch certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO 9001:2015
Scope of certification

**HOTEL MANAGEMENT, ACCOMODATION, FOOD AND BEVERAGE
PRODUCTION AND SERVICE**

Original cycle start date: **25 November 2019**
Expiry date of previous cycle: **N/A***
Certification / Recertification Audit date: **02 October 2019**
Certification / Recertification cycle start date: **25 November 2019**
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **24 November 2022**

Certificate No: **TR008634** Version No: 1 Revision date: **25 November 2019**


IBRAHİM TAGAY
Signed on behalf of
BVCH SAS UK Branch



Certification body address : 5th floor, 66 Prescott Street, London, E1 8HG, United Kingdom
Local office: Eias Maltepe Otopark Altayçeşme Mah. Çarşı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey
Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check this certificate validity please call +90 216 518 40 50.
BV_S_37_Rev-A00
*Not Applicable

UKAS Certificate Template single site rev3.4 1 / 1 March 01, 2019

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Bureau Veritas Certification

**DOĞANTUR TUR. EML. İNŞ. TAAH. NAK. AKARYAKIT
LPG OTOGAZ İTH. İHR. SAN. TİC. A.Ş.**
JIVA BEACH RESORT
KARAGEDİK MAH. 1104. SOKAK NO:14 KOCAÇALIŞ, FETHİYE,
MUĞLA, TURKEY

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 22000:2018
Scope of certification

FOOD AND BEVERAGE PRODUCTION AND SERVICE WITHIN THE HOTEL

Product category: **E - Catering**

Original cycle start date: **06-12-2019**
Expiry date of previous cycle: **NA**
Certification/Recertification Audit Date: **02-10-2019**
Certification/Recertification Cycle Start Date: **06-12-2019**
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **05-12-2022**

Certificate No.: **TR011146** Version: 2 Issue Date: **13-12-2021**


Signed on behalf of BVCH SAS UK Branch
Jagdheesh N. MANIAN
HEAD Certification – South Asia CIF



Certification Body Address: 5th Floor, 66 Prescott Street, London, E1 8HG, United Kingdom
Local Office: Eias Maltepe Otopark Altayçeşme Mah. Çarşı Sok. No: 21 Kat: 8 Maltepe, İstanbul, 34843 Turkey

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50



1/1

Jiva

A W A R D S

2022

OTELPUAN
ÖDÜLÜ

Jet2holidays®



Our rating

Jiva Beach Resort

Yıl içerisinde Otelpuan'a iletilen yüz binleri aşkın tarafsız misafir görüşüne göre,
OTELPUAN ÖDÜLÜ'ne layık görüldünüz.

Konaklama sektöründe gösterdiğiniz özenli hizmet dolayısıyla otel yönetiminizi tebrik eder,
başarılarınızın devamını dilerim.

Coşkun TÜNAY
Eltur Yönetim Kurulu Başkanı

Otelpuan.com

2022
Travellers'
Choice™



Tripadvisor



REMARKS

Jiva Beach Fethiye reserves the right to make changes on the concept without informing 3rd individual/corporations

Referring the hotel concept , check out time is before 12:00 checkin time is after 14:00 on arrival day.
Depending on availability early checkin service is available with extra charge between 05:00 and 09:00, before 05:00 checkin is charged full day.

Swimming pools and the beach service available depending on the weather conditions.

Pets are not allowed.

All drinks that are served have import permits by the Customs Office

Outdoor units(restaurants or bars) and entertaining program's time schedule, or location may vary depending on the weather conditions or canceled.



REMARKS

Service of alcoholic beverages in all restaurants and bars is done with glass. There is no bottle service within the concept.

For the safety of children (0-5 years) it is forbidden to use water slides

The letter of introduction must be approved by the hotel management before hotel information is distributed in other parts. (Such as catalogs, magazines, print ads, etc.)

Smoking and waterpipe are not allowed in indoor spaces as Law 4207 on Tobacco and Tobacco products.

The hotel management reserves the right to modify, alter, cancel the facility information or otherwise change the site(s).

There is no lifeguard service at the swimup rooms. Children should use the pool with their parents.

#JIVAEXPERIENCE

Jiva



  @jivabeachresortfethiye