

Hotel Name:	Jasmine Palace Resort & Spa
Owning Company	Three corner group
Category	5*****



Foundation Date	2014
Last Renovation	2014
Total Area (m ²)	100.000 m ²
Telephone number	002 065 3461060/ 10 lines +2 0100 3702702
Fax Number	+2 065 3461169
Web Address	www.Jasminepalaceresort.com
Postal Address	Po Box 51, Hurghada, Red Sea
Distance to the airport	18 km.
Nearest city & distance to	Hurghada City Center - 22 km.

Management	Name	E-Mail Address
General Manager	Mr. Mohamed Sayed	gm@Jasminepalaceresort.com
Director of Sales & Marketing	Mr. Hossam Labib	dos@jasminepalaceresort.com
Front Office Manager	Mr. Samy Asham	fo@jasminepalaceresort.com
Reservation Manager	Mr. Gamal Fayed	reservation@jasminepalaceresort.com

The hotel is reopened and the hotel operation according the current situation with Covid-19 and according the government prescription:

*The hotel is branded for Health & Safety certificates.

*The hotel is dealing with certified companies by Ministry of Health.

*All equipment and tools for personal protection are certified and agreed by Ministry of Health.

*Sanitizing and fumigation systems are running in the hotel.

*The hotel is working with 50% of staff only.

*The hotel capacity is 50% occupancy only.

*All hotel employees are under daily temperature check.

*All hotel staff must pass trainings in Health & Safety in Covid-19 conditions.

*Separate clinic and medical services by certified doctor are available 24 hours.

*Separate building is available for quarantine of guests in-house suspected in Covid-19.

*All disinfection protected facilities are provided to the guests by the hotel in all outlets.

*All protection and advices signs are available in all hotel public areas.

*No cars parking allowed.

*No day use accepted for outside guests.

LOCATION:

Jasmine Palace Resort & SPA, Hurghada: 100 ,000 m2. A five stars resort with 547 rooms of different categories and views. The resort is located in Hurghada at a carefully selected spot, nestled among the majestic harmony of the nature. The crystal clear water and the amazing underwater world of the Red Sea, crowned with the unique golden beach, is a paradise for you to enjoy. Your dream vacation starts only 18 kilometers from Hurghada International Airport, with your choice between a soundless relaxation and endless recreation. The Resort is a 5 stars property, offering All-Inclusive accommodation.

ACCOMMODATION:

All rooms include air-conditioning, balcony or terrace, 32 inch LED-TV, satellite TV channels, Telephone, bathroom with shower or sitting bath with shower, hairdryer, Safe box & Mini Bar (2 small bottles of water per person daily for free; all other items are with extra charge), **sanitizers refilling daily.**

CHECK IN/CHECK OUT:

Check-In: 14:00 Check-Out: 12:00

***Check-in and checkout procedure is only electronic or by one-way pens.**

***All luggage for check-in and checkout guests must be disinfected immediately.**

***All guests must be checked for the temperature upon arrival and in departure time.**

Tel: (+2) 010 03 702 702 / +2 065 3461 060 (09 Lines)

Fax : (+2) 065 3461 169

KM 18, SahlHasheesh Road, Hurghada, Red Sea

Mailing Address: PO Box 51, Hurghada, Red Sea

Buildings	Number	Floors
Main Building	1	3
Block 1	1	3
Block 2	1	3
Block 4	1	3
Annex 1	1	1
Annex 2	1	3

Total rooms: 547

Standard rooms: 370

Superior rooms: 133

Standard Family rooms: 26

Superior Family rooms: 18

Connected Rooms: 100

Non-smoking Rooms: 119

2 elevators available in the main building, there are no elevators available in the room blocks. Main pool and kids pool are heated in the winter time, depending on the weather circumstances. **Lift capacity is maximum 50%.**

Rooms Configuration

Standard Rooms Garden View Size 33 m ² – pax 2+1	Standard Rooms Pool View Size 33 m ² – pax 2+1	Standard Rooms Sea View Size 33 m ² – pax 2+1
Twin bed rooms 80	Twin bed rooms 212	Twin bed rooms 29
King bed rooms 28 http://www.jasminepalaceresort.com	King rooms 10	King bed rooms 7

Deluxe Room Garden View Size 40 m ₂ – pax 2+1	Deluxe Room Pool View Size 40 m ₂ – pax 2+1	
Twin Bed 02	Twin Bed 02	
Family Room Garden View Size 65 m ₂ – pax 3+1	Family Room Pool View Size 65 m ₂ – pax 3+1	Family Room Sea View Size 65 m ₂ – pax 3+1
Family Room 02 Two bed rooms with one king bed & one twin beds & sofa bed - one bathroom	Family Room 12 Two bed rooms with one king bed & one twin beds & sofa bed - one bathroom	Family Room 04 Two bed rooms with one king bed & one twin beds & sofa bed – one bathroom
Ex-Family Room Garden View Size 80 m ₂ – pax 3+1	EX-Family Room Pool View Size 80 m ₂ – pax 3+1	
Family Room 07 Two bed rooms with one king bed & one twin beds & sofa bed - two bathrooms	Family Room 01 Two bed rooms with one king bed & one twin beds & sofa bed - two bathrooms	

Superior Rooms Garden View Size 33 m ₂ – pax 2+1	Superior Rooms Pool View Size 33 m ₂ – pax 2+1	Superior Rooms Sea View Size 33 m ₂ – pax 2+1
Twin bed rooms 34	Twin bed rooms 5	Twin bed rooms 19
King bed rooms 32	King bed rooms 15	King bed rooms 28
Superior Family Room Garden Size 80 m ₂ – pax 3+1	Superior Family Room Pool View Size 80 m ₂ – pax 3+1	Superior Family Room Sea View Size 80 m ₂ – pax 3+1
Family Room 04 Two bed rooms with one king bed & one twin beds & sofa bed - one bathroom	Family Room 08 Two bed rooms with one king bed & one twin beds & sofa bed - one bathroom	Family Room 06 Two bed rooms with one king bed & one twin beds & sofa bed - one bathroom

Rooms features:

Free Rooms Facilities:

Safe Box in the room
TV/Satellite, Mini Bar
Hair Dryer
Extra Bed/Baby Cot subject to the hotel availability
Air Condition System
Sanitizers

Chargeable Rooms Facilities:

Room Service

*Rooms cleaning daily with disinfection detergents. All rooms are treated by housekeeping staff only with gloves.

*Beddings (linen) change is twice per week.

Food & Beverage Outlets “Restaurants & Bars”

Closed buffet available in the main restaurant served by Kitchen staff.

***All guests’ temperature must be checked in the entrance to the restaurant.**

***The distance between tables in the restaurant must be minimum 2 meters.**

***The distance between guests must be minimum 1 meter.**

***Maximum 6 pax are allowed in every table.**

***All restaurants must work with one-way cutlery and plates as much as possible.**

***Sanitizers are must be in every table.**

Restaurant Name	Breakfast	Lunch	Dinner	Seats
Dunes Main restaurant (Closed buffet) Breakfast, Lunch, Dinner	07:00-10:00	13:00 – 15:00	19:00 - 22:00	460 pax
	Late breakfast 10:00 - 11:00		Late dinner 23:00 – 00:00	
Smakmak Beach Restaurant (Snack buffet All inclusive)	N/A	12:30 - 16:00	N/A	80 pax

Ala carte Restaurants	OM Ali "Egyptian Restaurant"	N/A	N/A	18:30 - 22:00	80 pax
	1 time per 7 days free of charge				
	Tiger Lilly "Chinese Restaurant"	N/A	N/A	18:30 - 22:00	30 pax
	1 time per 7 days free of charge				
	MaMa Mia "Italian Restaurant"	N/A	N/A	18:30 - 22:00	30 pax
1 time per 7 days free of charge					
Jabur "Indian restaurant"	N/A	N/A	19:00 - 22:00	16 pax	
Temporary closed					
SeaFood (extracharge, upon request)	N/A	N/A	19:00 - 22:00	16 pax	

Bar Name	Operation Time		Pax
Jasmine lobby Bar	Free From 10:00-00:00 From 00:00-10:00 water and Hot drinks		Open
Dunes Bar	N/A	Tea time 17:00 - 18:00	25 pax
Pool Bar	10:00 - 17:00	Snacks 12:30 - 16:00	Open area
Fresh Corner Bar Temporary closed	N/A		Open area
Smakmak Beach bar	10:00 - 17:00; Snacks from 12:30-16:00		Open area
VIP Lounge Temporary closed	N/A		25 pax
Wave corner Temporary closed	N/A		Open area
Disco working according Covid-19 prescriptions	23:00 - 03:00		50 pax
Shisha corner Temporary closed	14:00 - 00:00		Open area

*Shisha is not allowed in the hotel.

Swimming Pools and Beach

*All pools are must be disinfected and treated by special detergents daily.

*All sun beds must be allocated in the distance minimum 2 meters.

*Beach towels are available in the guests' room upon arrival.

Name	m ₃	Heated	Child part	Deep
Main Pool "4 Parts"	1185	N/A	N/A	110 cm till 140 cm
Bar Pool (Heated Pool in Winter Only)	960	YES	N/A	140 cm
Waves Pool	644	N/A	N/A	0 cm till 180 cm
Rose Pool	288	N/A	N/A	75 cm till 125 cm
Lilly Pool	288	N/A	N/A	75 cm till 125 cm
KidsPool (Heated Pool in Winter Only)	191	YES	YES	50 cm till 100 cm
Private Beach	Approx. 1000m ² Sandy Private Beach, Umbrellas, Sunbeds, Mattresses and beach towels included With big marina 360 m ₂			

Kids

Kids Animation working according Covid-19 prescriptions ; from 4 till 12 years	Baby sitter by request extra charge
Kids Club working according Covid-19 prescriptions	Time: 10:00 - 12:30 & 15:00 - 17:00

Meeting Rooms opened according Covid-19 prescriptions

Information (meeting) room "Lobby area"	34 pax
Meeting rooms (3 rooms) (Size 6.5 * 8 m ²) (Size 4.5 * 8 m ²) (Size 3.5 * 8 m ²)	50pax 30pax 20pax
Conference room (size 19*16 m ²)	Up to 200 pax

Sports and Activities

Sport /Activity	Free	Extra
Aqua Park	√	
Animation Team working according Covid-19 prescriptions	√	
Aqua aerobic	√	
Darts	√	
Fitness Center working according Covid-19 prescriptions	√	
Table Tennis	√	
Beach Volleyball (2 paly grounds)	√	
Chess	√	
Sauna		√
Massage (15 minutes for free per a week stay)		√
Wind & Kite surfing		√
Diving Center		√
Pool/Billiards		√

Other Services

Other Services	Free	Extra
Postal Service	√	
ATM cash machine - 24 hours - Exchange	√	
Wi Fi – Lobby Area		√
Beauty Center		√
Laundry Service		√
Doctor		√



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