

## ALL INCLUSIVE FORMULA

FOOD		
Le Monde Restaurant Lobby Ground Floor Buffet Style, Self Service	Breakfast Lunch Dinner	From 07:00-10:00 From 12.30-14:30 From 18:30-21:30
Lobby bar Self Service	Late Breakfast (pastry)	From 10:00-11:00
Food Court At Aqua Park Self Service	Hot Snacks & Pastries Ice Cream	From 11:00-14:00 From 12:00-13:00& From 16:00-17:00
Shamandoura Pool Bar Self Service	Hot Snacks	From 15:30-17:00
Beach Bar Self Service	Hot Snacks	From 12:00-14:00 From 15:30-17:00

BEVERAGES		
In-Room Service	Water, Tea & Coffee Set	Daily refreshment
Lobby Bar Self Service	Local alcoholic drinks, cocktails, soft drinks, tea & coffee.	From 10:00-23:00
Shamandoura Bar Self Service	Local alcoholic drinks, cocktails, soft drinks, tea & coffee.	From 10:00-Sunset
Food Court Bar Self Service	Local alcoholic, cocktails and soft drinks served by glass, tea & coffee	From 10:00-Sunset
Beach Bar Self Service	Local alcoholic, cocktails and soft drinks served by glass, tea & coffee	From 10:00-Sunset

AGAINST CHARGE		
English Pub Self service	Premium Local alcoholics, cocktails and soft drinks served by glass	From 18:00-02:00
Al Dente Italian a' la carte	Every day	18:30, 19:30 or 20:30 Reservation required
Andalucía Oriental a' la carte	Sat., Mon., Wed., &Thu.	18:30, 19:30 or 20:30 Reservation required
Rossini Royal a' la carte	<b>In Serenity Beach hotel</b> Mon., Wed., Fri., Sat.	18:30, 19:30 or 20:30 Reservation required
Rossini Mexican a' la carte	<b>In Serenity Beach hotel</b> Tue., Thu., Sun.	18:30, 19:30 or 20:30 Reservation required
Sayonara Asian a' la carte	Sun., Tue. & Friday	18:30, 19:30 or 20:30 Reservation required
Sea Food Menu A' la carte	In any restaurant upon request	18:30, 19:30 or 20:30 Reservation required

### **A' la carte restaurants reservation at Guest Relation desk from 09 - 10**

Shisha	<b>In Serenity Beach hotel</b>	From 18:00 to 23:00
Room Service	Available 24 hours	
Mini Bar	Filled up upon request	
Disco Bar Adults Only <b>In Serenity Beach hotel</b>	Local alcoholics, Cocktails and soft drinks served by glass	23:00-02:00 Entrance is free

## INFORMATION:

- **Check in** at 14:00 and **check out** at 12:00. Late check out is subject to availability and against charge.
- **Lost / not returned key or towel card** costs 100 L.E
- **Opening times** of the restaurants and bars are subject to change according to seasonality.
- **Safe boxes** are available in all guest rooms free of charge.
- Only **swimming suits** are allowed in the swimming pools. Other clothes, nudism or topless are not allowed.
- **Dinner Dress code** is smart casual
- All indoors areas are **"No Smoking"** Except the outside area of the English Pub
- **Aqua Park:** Open from 10 according to an operation schedule, including a lunch break
- **Pool & Beach Towel** and **"Do Not Disturb"** signs are available at the towel centers
- Right side of the beach is **Relaxing Zone**
- All outlets are **cashless**. Please sign any checks and pay to the reception until check out. Room bill **credit limit** is 1000 L.E.
- For **hygiene reasons**, Food & Beverage items must be consumed within the restaurants or bars.
- **Meal boxes** for excursions are available upon request one day in advance on the reception.
- **Kids Club:** Open from 10:00 to 12:00 and from 15:00 to 17:00
- Daily **Animation** program on the pool and the beach
- Daily **Kids Disco:** at 20:00
- Daily **evening entertainment:** at 21:00
- **Tennis:** free of charge during the day. Equipment and flood light against charge.
- **WIFI:** free of charge in the lobby area. Login name and passwords are available at the reception.
- **GYM:** open from 09:00 hrs - 19:00 hrs (free of charge)
- **Shuttle Bus to the Beach:** Every 15 Minutes from 9 AM to Sunset
- **ATM:** In the Lobby
- **Money Exchange:** In the beach hotel lobby
- **Bank:** At the main gate

## AGAINST CHARGE

- **Luna Park, 6D Cinema and video games**
- **Bottled drinks, fresh juice and Turkish coffee**
- **Clinic:** on call 24 hrs through the reception.
- **SPA & Beauty Saloon:** open from 09:00 hrs - 19:00 hrs
- **Diving Center**
- **Billiard (In Serenity Beach)**
- **Shuttle Bus to Hurghada**
- **Limo Service**
- **Laundry Service**
- **Telephone Calls**